

# MCMS Diagnostic System Check Program



Hardware, file system and backup problems can potentially cause unnecessary down-time. We have a low-cost program available to help identify problems before they occur, as well as to keep your MCMS system performing optimally.

The Diagnostic System Check is performed 4 times per year, and includes extensive hardware and software checks.

- Hardware and Operating System Checks include:
  - Check disk space, remove unnecessary files, confirm backups are set up properly and working properly (including emailing CC of failure, if available), check system messages, confirm UPS operation, verify availability of recovery media, clean up rogue operating system programs and more.....
- MCMS Software Checks include:
  - Check for nearly full or damaged files, status of quarter-end and year-end processing, review user security, check history purge and updates where appropriate, check for proper GL distribution reporting, and much more...

Upon completion of the service, customers are provided a summary report with recommendations for addressing any issues that are discovered.

*This program is strongly recommended for all MCMS customers. Please contact your Compusource salesperson to arrange for a checkup as soon as possible and to get on the quarterly program.*