

**CONTRAC2** consists of a suite of fully integrated applications designed to meet the business data processing requirements of a Plumbing, Heating, Air Conditioning, or Electrical service contractor. The system is easy to use, flexible, and minimizes the duplicate data entry required by many other systems.

**CONTRAC2** is the system of choice for many companies ranging from large commercial HVAC contractors, to small plumbing contractors. It is endorsed and recommended by one of the largest franchisors in the nation. A few of its functions include:

**Service Management**

- ♦ On-Line Call Taking
- ♦ Maintenance Scheduling
- ♦ Dispatching
- ♦ Service Billing
- ♦ Service Follow-Up Functions
- ♦ Maintenance Contracts
- ♦ Service History Recording and Reporting
- ♦ Technician Profitability
- ♦ Technician Activity Logs and Productivity Tracking

**Construction Job Costing**

- ♦ Estimate Comparison
- ♦ Breakdown 20 Types of Costs into 10,000 Codes
- ♦ Job Cost Reporting at Various Levels:
  - Job
  - Type within Job
  - Cost Code with Type within Job
  - Detail Transaction Level
- ♦ Job Cost Reports Available by Work In Progress or Actual Cost
- ♦ Full Integration to General Ledger
- ♦ Full AIA Contract Billing for Job Billing
- ♦ Percentage Complete Billing with Retention Handling
- ♦ Input Billing as either %'s, or \$'s with %'s
- ♦ Distribute Job Revenue to Multiple Revenue Accts.

**Accounting**

- ♦ Accounts Payable
- ♦ General Ledger
- ♦ Accounts Receivable
- ♦ Payroll
- ♦ Purchase Order Processing
- ♦ Inventory Control

**Special Applications**

- ♦ Paging
- ♦ Flat Rate Book Interface Programs
- ♦ Pricing Service Interface Programs
- ♦ Prospect Management
- ♦ Application Manager including:
  - Report Writer
  - Data Base Manager
  - Menu Manager

**Compusource Support Services**

**Hotline Support**—Our customer service personnel are available 10 hours a day, five days a week to answer questions and solve problems. Diagnostics can be performed through a telephone modem hookup that is included on every system.

**Software Subscription Services**—Periodic software releases and updates are a part of Compusource's commitment to keep your application software current with industry trends and changes.

**Training**—Full-time training personnel are available with a variety of programs, including on-site and classroom instruction, to insure that your employees are knowledgeable in the day-to-day operation of the software.

**Documentation**—Every application is well documented with user reference manuals. They are easy to read, designed to quickly find the answers you need, and updated regularly by our full-time documentation department. Extensive on-line help is also available.

**Consultation**—Customer Service Engineers can assist you with decisions concerning operational procedures, software setup, and equipment purchases.

**Hardware Maintenance**—Our technical staff can help you setup, implement and care for all hardware devices integrated with your system. One phone call to Hotline will immediately dispatch personnel to solve hardware related problems. Quick response maintenance agreements are available throughout the U.S.