

Ascente 3.7  
Installation Instructions for New Customers

These instructions assume that the customer is already running Traverse 10.5. Ascente 3.7 ONLY works with Traverse 10.5.

*Pre-installation:*

- Make sure the Windows server is Windows 2003 or 2008 (32 or 64 bit)
- Make sure the customer is running SQL 2008 (Express or full version)
- Make sure the customer is running Traverse v10.5.
- Make sure the Business Rules in Traverse have been set up for the company.
- Ship Ascente 3.7 on CD or download the AscenteSetup.exe from our web site.
- Make sure the customer has the Ascente CD or download the Crystal Reports Runtime XI and Crystal Reports XI Update installation programs.
- In SQL 2008 make sure xp\_cmdshell is enabled:
  - Run SQL Server Management Studio
  - Right click on the SQL instance and select Facets
  - Select the Server Configuration facet
  - Scroll to the end of the facet properties list and select XPCmdShellEnabled option
  - Set the value to True
  - Click on OK

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*Ascente 3.7 Installation Steps:*

- Run the Crystal Reports XI Runtime.msi (NOTE: If the customer has Crystal Reports XI installed, this step is not necessary).
- Run the Crystal Reports XI Update. This is necessary so landscape reports will print correctly.
- Run the AscenteSetup.exe for 3.7. This should prompt you for the name of the Traverse database that Ascente will be linked to. It will then automatically create a new AscenteXXX database for you, where XXX is the Traverse database name.
- The first time you launch Ascente it will ask you to register. You can select 'Register Later' to delay for up to 7 days.
- Run the DigitalDashboard.sql script against the Traverse database if the customer wants to run the Ascente Service Dashboard options.
- Set the Database and Payroll Year in the System, Maintenance, Company screen.

If the customer has multiple servers, or is running in a Client/Server environment complete the following steps:

- Share the Ascente\Setup folder on the main database server.
- Run Ascente and go to System, Maintenance, Options and Interface and set the "Path For Setup" to point to this new share that has been created using the UNC name. For example: \\SERVER\Setup

By completing these steps, the next time Ascente 3.7 is run from one of the servers/workstations the system will automatically run the new AscenteSetup and upgrade that server/workstation.