

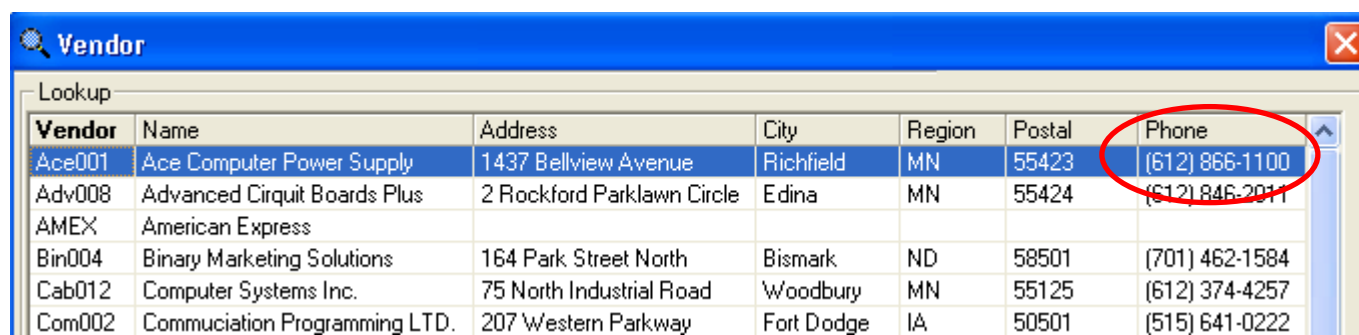
## Ascente 3.6 Enhancements/Fixes

This document reviews all Enhancements and Fixes that have been added in Ascente 3.6, including all sub releases.

### General Changes

#### ***Vendor Lookup – Phone number added***

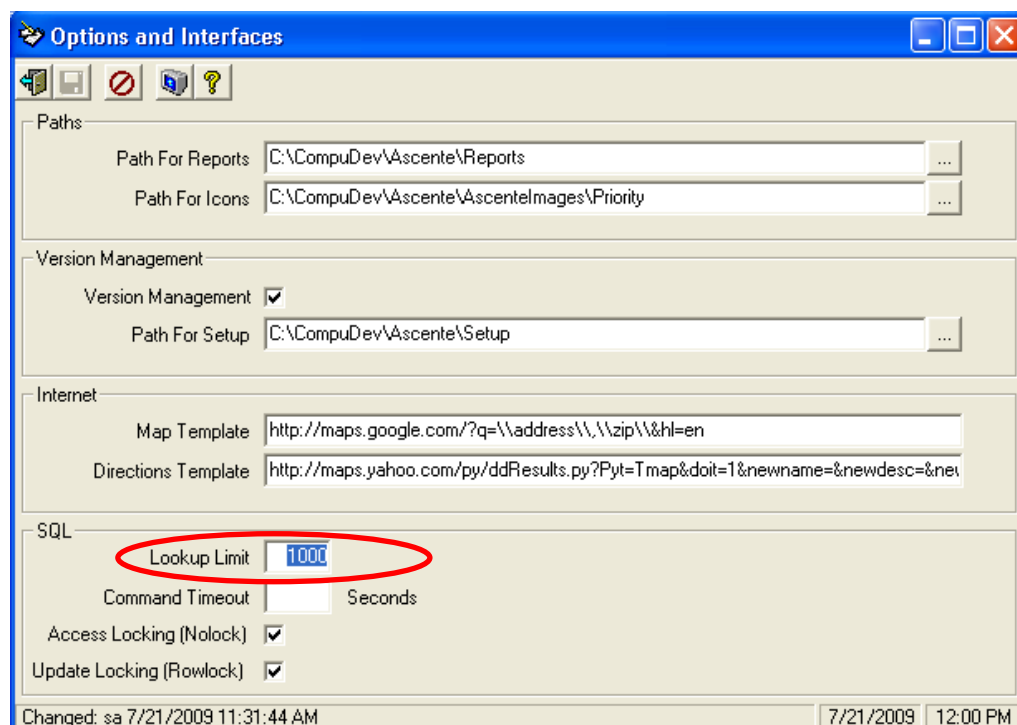
Throughout Ascente, anywhere a lookup can be done for the Traverse Vendor ID the lookup grid will now include the Vendor Phone number as part of the information displayed.



Vendor	Name	Address	City	Region	Postal	Phone
Ace001	Ace Computer Power Supply	1437 Bellview Avenue	Richfield	MN	55423	(612) 866-1100
Adv008	Advanced Circuit Boards Plus	2 Rockford Parklawn Circle	Edina	MN	55424	(612) 846-2011
AMEX	American Express					
Bin004	Binary Marketing Solutions	164 Park Street North	Bismark	ND	58501	(701) 462-1584
Cab012	Computer Systems Inc.	75 North Industrial Road	Woodbury	MN	55125	(612) 374-4257
Com002	Commuciation Programming LTD.	207 Western Parkway	Fort Dodge	IA	50501	(515) 641-0222

#### ***Lookup Limit now maintainable***

A new Lookup Limit was added in Ascente version 3.5, but was not maintainable by the user. The System, Options and Interfaces screen now allows you to adjust the Lookup Limit value. When you click on a magnifying glass to do a lookup, the system will warn you if it will return more records than are set in the Lookup Limit value. This way you can stop and reset the starting value to return fewer records if you wish.



**Options and Interfaces**

Paths

Path For Reports: C:\CompuDev\Ascente\Reports

Path For Icons: C:\CompuDev\Ascente\AscentelImages\Priority

Version Management

Version Management: ☒

Path For Setup: C:\CompuDev\Ascente\Setup

Internet

Map Template: http://maps.google.com/?q=\address\\zip\\hl=en

Directions Template: http://maps.yahoo.com/py/ddResults.py?Pyt=Map&doi=1&newname=&newdesc=&new

SQL

Lookup Limit: 1000

Command Timeout: Seconds

Access Locking (Nolock): ☒

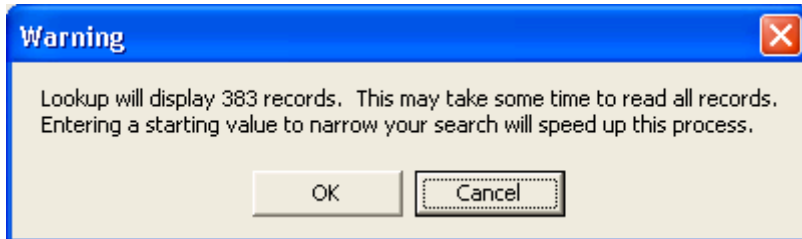
Update Locking (Rowlock): ☒

Changed: sa 7/21/2009 11:31:44 AM 7/21/2009 12:00 PM

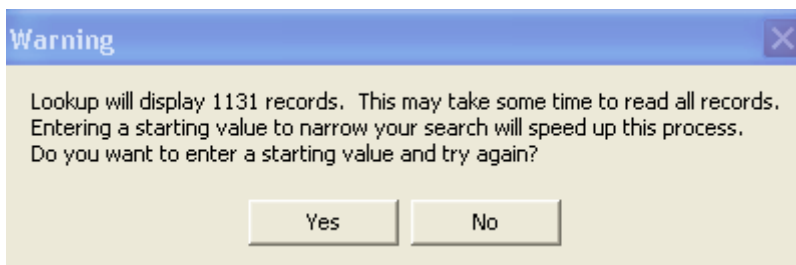
## Ascente 3.6 Enhancements/Fixes

### ***Lookup Limit – better warning message***

The warning message when the lookup limit has been exceeded has been improved to be clearer. Now if you click OK the system will display the lookup values. If you click Cancel the system will return you to the original screen so you can enter in a starting value. The new message will be like:



The old message was:



### ***A/P Vendor Inquiry – New!***

A new A/P Vendor Inquiry has been added to the Service Dispatch and Job Cost Inquiry menus. This inquiry will let you view the open invoices for a vendor and drill down to see payment information. It also displays if the vendor is active or inactive, if they are currently on hold or not, and the full vendor address, phone, fax and e-mail address.

A screenshot of the 'A/P Vendor Inquiry' window. The title bar is blue with the text 'A/P Vendor Inquiry'. Below the title bar is a toolbar with icons for back, forward, search, and other functions. The main area is divided into two sections. The top section displays vendor information for 'Vendor: Ace001'. The bottom section displays a table of invoices.

Vendor: **Ace001**

Status: Active  
Vendor Hold: No

Ace Computer Power Supply  
1437 Bellview Avenue  
Richfield, MN 55423  
Phone: (612) 866-1100  
Email: [info@osas.com](mailto:info@osas.com)

Balance: 131,339.08  
Fax: (612) 866-1111

Invoice	Status	Invoice Date	Due Date	Check Number	Transaction Amount	Invoice Balance
081000000001		10/9/2005			\$2,784.47	\$2,784.47
123123		6/5/2008			\$50.00	\$50.00

### ***Report options saved by user for each report name***

Throughout Ascente on report options where there are multiple report names to select from, the system will now save your last settings by report name and user. Previously if there were multiple report names the system just saved the settings for the last report run.

## **Ascente 3.6 Enhancements/Fixes**

### ***Resizing of Inquiry screens now saved***

The system will now save by user the sizing of the following screens:

- Call Inquiry
- Job Actuals Inquiry
- Job Actuals Detail Inquiry

### ***Descending order lookups now saved***

Throughout Ascente if you click on a column heading in a lookup grid such that you are sorting the information in descending order by that column, the system will now save that setting so that the next time you do the lookup the information will be sorted in that same order. Note that this is saved by user. Previously if you sorted in descending order, the system would sort in ascending order the next time you did the lookup. NOTE: This includes the Service History lookup where you can sort the information by Invoice Date descending in order to see the most recent activity first.

### ***Custom Reports – Password saved***

On custom reports that require a password, the system will now save the password you enter until you close the form. This way you can rerun the same report with different criteria, without having to re-enter the password. You can also run other reports that have the same password without re-entry.

### ***New default Crystal Report templates***

The following new Crystal Report templates are installed with this update:

TemplateLabel\_3.6\_Avery 5160.rpt – This template can be used to create labels that work on Avery 5160 forms.

TemplateReport\_3.6\_Landscape.rpt – This is the template for a standard Landscape format report.

TemplateReport\_3.6\_Portrait with UNION.rpt – This is the template for a Portrait format report and the SQL command has an example of doing a UNION between two SQL commands.

TemplateReport\_3.6\_Portrait.rpt – This is the template for a standard Portrait format report.

## Ascente 3.6 Enhancements/Fixes

### ***Report Ranges wildcard feature***

Throughout Ascente, anywhere you can enter in starting and ending values for a report you can now use the % wildcard to have the system search for patterns. In the example below the system will select all jobsites that have the word 'beech' anywhere in the jobsite id. If the entry were %beech, then only those jobsites whose id ends in 'beech' would be selected. If the entry were beech%, then only those jobsites whose id starts with 'beech' would be selected. Note that if something is entered in the ending value, then the system will select jobsite id's less than the value entered and jobsites that have 'beech' in the id.

**Jobsite Performance Report**

Select Report Values

Range Selection

Branch	(Beginning)	(Ending)
Department	(Beginning)	(Ending)
Technician	(Beginning)	(Ending)
own/Rent	(Beginning)	(Ending)
eta/etd	(Beginning)	(Ending)
Jobsite	%beech%	(Ending)

Field Selections

Report Name: Jobsite Performance

### ***Reports can now call Stored Procedures***

Throughout Ascente reports can now be set up to call a Stored Procedure rather than run a specific SQL command. This allows for much greater flexibility when creating custom reports. For example, if you want a custom report that only lists invoices where the profit % was below 10% or above 50% you can now call a stored procedure to obtain this. Here is an example:

**User Defined Reports**

Select Report Values

Range Selection

Profit % < OR Profit % >	10	50
SO Number	(Beginning)	(Ending)

Field Selections

Report Name: Profit Exceptions

Options

☐ Print Options Cover Page

## Ascente 3.6 Enhancements/Fixes

The values entered in the report ranges will be passed to the stored procedure. In this example the system executes the following command: EXEC SOProfit\_sp '10','50',Null,Null

You can then have the stored procedure do all special processing. Here is the stored procedure that goes with this example:

```
CREATE PROCEDURE SOProfit_SP @ProfitLessThan nvarchar(255), @ProfitGreaterThan nvarchar(255), @S2 nvarchar(255),
@E2 nvarchar(255) AS
Set Nocount On
declare @SONum as varchar(20), @InvoiceAmt as int, @SalesTax as int, @Cost as Int, @Type as int, @Profit as int, @StartSO
nvarchar(255), @EndSO nvarchar(255)
SET @StartSO=isnull(@S2,"")
SET @EndSO=isnull(@E2,'ZZZZZZZZZZ')
create table #SOList (SONum varchar(20) , InvoiceAmt int, SalesTax Int, Cost int, Type Int, Profit int)
INSERT INTO #SOList (SONum, InvoiceAmt, SalesTax, Cost, Type, Profit) SELECT  szServiceOrder_num, clInvoice_amt,
cSalesTax_amt, cTotalCost_amt, linvoicetypemultiplier_num, CASE WHEN (cinvoice_amt - cSalesTax_amt) *
lInvoiceTypeMultiplier_num = 0 THEN - 100 WHEN (cinvoice_amt - cSalesTax_amt) * lInvoiceTypeMultiplier_num > 0 THEN
(clInvoice_amt - cTotalCost_amt - cSalesTax_amt) / (clInvoice_amt - cSalesTax_amt) * 100 WHEN (cinvoice_amt - cSalesTax_amt)
* lInvoiceTypeMultiplier_num < 0 THEN (clInvoice_amt - cTotalCost_amt - cSalesTax_amt) / (clInvoice_amt - cSalesTax_amt) * 100
* lInvoiceTypeMultiplier_num END AS ProfitPercent
FROM      ServiceOrderHist
WHERE ServiceOrderHist.szServiceOrder_num >= @StartSO AND ServiceOrderHist.szServiceOrder_num <=
isnull(@EndSO,'ZZZZZZZZ')
select * from #SOList WHERE (Profit < isnull(Cast(@ProfitLessThan as int),0)) or (Profit > isnull(Cast(@ProfitGreaterThan as
int),0))
drop table #SOList
Return 0
GO
```

### ***Daily Tips***

Over 100 new Daily Tips have been added!

## Ascente 3.6 Enhancements/Fixes

### *Display more customer information on numerous screens*

The Job, Jobsite, Quote Entry and A/R Customer inquiry have all been changed to display the customer address, Phone number, Fax number and e-mail address. Example:

The screenshot shows the 'Jobsite Maintenance' window with the following details:

- Jobsite:** 1033a Winchester Dr
- Tabs:** General (selected), Defaults, Maintenance, Components
- Jobsite Address:**
  - Name: JONES, SALLY
  - Address 1: 1033 Winchester Dr
  - Address 2: (empty)
  - City: BELLFLOWER, Region: CA
  - Postal Code: 90706, Country: USA UNIT
  - Email: (empty)
- Customer Address:**
  - Customer: T1 (with search icon), Create Customer... button
  - Name: McDonald, Mr. Mrs. Norm
  - Address 1: 945 Tuscon Drive
  - Address 2: No. 3
  - City: Rollingstone, Region: MN
  - Postal Code: 100001234, Country: USA
  - Phone: (972) 939-2000, Fax: (714) 522-8300
  - Email: [mrice@compusource.com](mailto:mrice@compusource.com)
- Jobsite Field Notes:** (Empty text area)
- Contacts Table:**

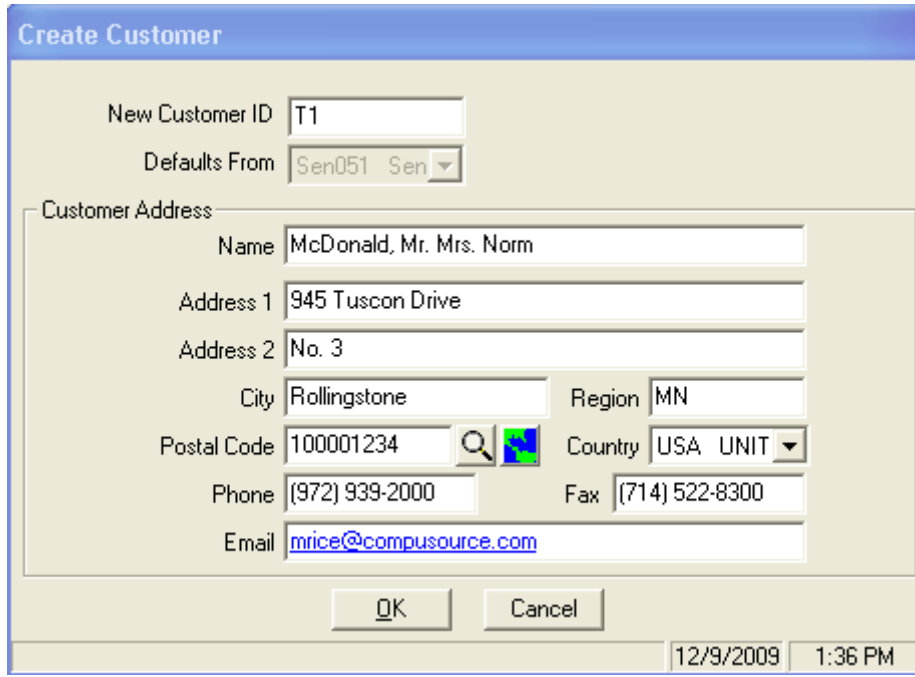
Type	Phone Number	Extension	Contact
Primary	(213) 866-3254		Sally
- Contacts:**
  - Call First: (None) (dropdown)
  - Caller: (empty text field)

Footer: Changed: sa 12/8/2009 3:46:50 PM | 12/9/2009 1:34 PM

## Ascente 3.6 Enhancements/Fixes

### **Create Customer option now allows entry/override of more fields**


Throughout the system the Create Customer option now allows you to enter/override the billing address, Phone number, Fax number and E-mail address fields. Example:



The screenshot shows a 'Create Customer' dialog box. At the top, 'New Customer ID' is set to 'T1' and 'Defaults From' is set to 'Sen051'. Below this is a 'Customer Address' section with the following fields: Name (McDonald, Mr. Mrs. Norm), Address 1 (945 Tuscon Drive), Address 2 (No. 3), City (Rollingstone), Region (MN), Postal Code (100001234), Country (USA UNIT), Phone ((972) 939-2000), Fax ((714) 522-8300), and Email (mrice@compusource.com). The dialog has 'OK' and 'Cancel' buttons at the bottom. A status bar at the bottom right indicates the date 12/9/2009 and time 1:36 PM.

The address will default from the Jobsite if you put a new Customer ID on the original screen (Call Taking, Quotes, Job or Jobsite). The address will default from the existing Customer ID if you click on the Create Customer button without changing the Customer ID. You can then enter the new Customer ID on the new screen shown above.

### **Quotes Button – New!**

A new Quotes button  has been added to the Call Taking, Work Order, Job, Jobsite, Service Order History Inquiry and Work Order History Inquiry Screens. This button will only display if the new Quotes module has been registered. It will only be enabled if Quotes exist for the jobsite displayed on the screen.

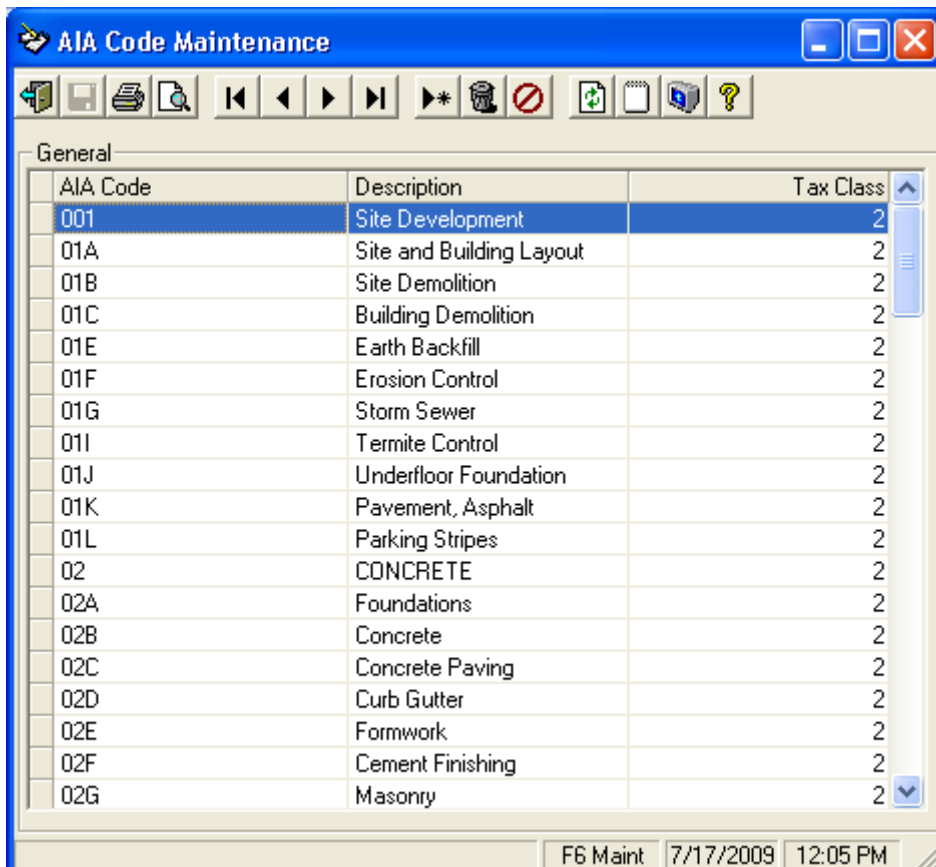
## Ascente 3.6 Enhancements/Fixes

### ***Maintenance Programs – New grid entry format***

Many of the maintenance programs throughout Ascente have been changed to use a new grid style entry format which displays multiple records at the same time, rather than just one record at a time. The current programs that use this new format are:

- *AIA Code*
- *Bill Type Cross Reference*
- *Billing Distribution*
- *Cost Distribution*
- *Department*
- *Employee Earnings Markup*
- *Labor Grade*
- *Payroll Distribution*
- *Service Order Type*
- *Supervisor*
- *Worker Compensation*
- *Zone*

Example:



The screenshot shows a software window titled "AIA Code Maintenance". It features a toolbar with various icons for file operations and navigation. Below the toolbar is a "General" tab. The main area contains a table with three columns: "AIA Code", "Description", and "Tax Class". The table lists various codes and their corresponding descriptions, such as "001 Site Development", "01A Site and Building Layout", and "02G Masonry". The "Tax Class" column consistently shows the value "2".

AIA Code	Description	Tax Class
001	Site Development	2
01A	Site and Building Layout	2
01B	Site Demolition	2
01C	Building Demolition	2
01E	Earth Backfill	2
01F	Erosion Control	2
01G	Storm Sewer	2
01I	Termite Control	2
01J	Underfloor Foundation	2
01K	Pavement, Asphalt	2
01L	Parking Stripes	2
02	CONCRETE	2
02A	Foundations	2
02B	Concrete	2
02C	Concrete Paving	2
02D	Curb Gutter	2
02E	Formwork	2
02F	Cement Finishing	2
02G	Masonry	2

At the bottom of the window, there is a status bar displaying "F6 Maint", "7/17/2009", and "12:05 PM".



## Ascente 3.6 Enhancements/Fixes

### ***User Security Menu Settings Report – New!***

The System, Reports, User Security Form Settings option has been renamed to User Security. This option has the original User Security Form Settings report but also has a new **User Security Menu Settings** report. This report lists all of the report options that a user has permission to run.

**User Security Reports**

Select Report Values

Range Selection

User	Bill	Bill
User Group		(Ending)
Module	(Beginning)	(Ending)
Menu Group	(Beginning)	(Ending)
Form	(Beginning)	(Ending)

Field Selections

Report Name: User Security Menu Settings

Options

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7/15/2009 4:40 PM

7/15/09  
4:40 pm

Compusource Corporation  
User Security Menu Settings

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<u>Module</u>	<u>Sub Menu</u>	<u>Program</u>
<b>User Login: Bill</b>	<b>Bill Heffner</b>	<b>Group: Manager</b>
Job Cost	Transactions	Job Contract Billing Job Time and Material Billing Purchase Order Timecard
	Maintenance	Jobsite
Paging	Transactions	Message Entry
Service Dispatch	Transactions	Call Taking Call Inquiry and Dispatch Purchase Order Timecard
	Maintenance	Jobsite

#### SECURITY CONSIDERATIONS

Every user above that has been setup and flagged as an 'Administrator' has access to every menu selection in Ascente. They are not prevented from running any program in Ascente. For that reason, be very careful about setting up a user with 'Administrator' rights. Every user that has access to the Ascente / System / Maintenance / Users program can change the security settings displayed on this report. Be very careful to limit access to that program along with the 'Payroll Reports' menu selection.

## Ascente 3.6 Enhancements/Fixes

### ***User Security Form Settings report enhancements***

The User Security Form Settings report has been redesigned to be more compact and easier to read. Example:

7/24/09 1:10 pm	Continental Products Unlimited User Security - Form Settings Report			Page 1 of 1
User	Commissions	Pay Rates	Work Order Costs	
CPU				
Bill	Allow Change	View Only	Allow Change	
Daniel	Allow Change	Allow Change	Allow Change	
ernie	View Only	Hide	Hide	
John	Allow Change	Hide	Allow Change	
mka	Hide	Hide	Hide	
msr3	View Only	Hide	Allow Change	
<b>SECURED FIELDS</b>				
Commissions: This setting refers to the commission figures that are available on the Work Order screen.				
Pay Rates: This setting refers to the pay rate field on the timecard entry screen.				
Work Order Costs: This setting refers to the unit and extended cost fields on the Work Order screen.				
<b>SECURITY SETTINGS</b>				
Allow Change: This setting allows you to view and edit the value entered. Use this setting if the user can view and edit the field.				
View Only: This setting allows you to only view the value entered. Use this setting if you want to allow the user to only view and not edit the entry.				
Hide: This setting hides the value entered. Use this setting if you do not want the user to be able to view or edit the entry in the field.				

### ***User Security – New Update button on Tool Bar***

A new Update button has been added to the Tool Bar on all screens that have an Update option. This way user security can be set to prevent a user from running an update (but they could still run the register). The following options have had the button added:

- A/P Register
- Cancelled Service Calls
- Combine Duplicate Jobsites
- Create Amortization Postings
- Create Maintenance Service Orders
- Final Flat Rate Import
- Flat Rate Task Update
- G/L Register
- Inventory to Job
- Item Location Price Update
- Job Use Tax Posting
- Prebill Register
- Preliminary Flat Rate Import Bill of Materials
- Preliminary Flat Rate Import Tasks
- Price and Cost Update
- Relieve Work in Process
- Timecard Register
- Void Check Timecard Register

## **Ascente 3.6 Enhancements/Fixes**

### ***Additional buttons added to many options***

The following options have had additional lookup buttons added:

- Work Order Entry – Other SO's, Quotes, Maintenance Contracts and Component lookup buttons
- Job – Quotes and changed the icon for Job Actuals Inquiry to be unique (was the same as the Bill Status button on Work Order Entry)
- Jobsite – Quotes
- Service Order History Inquiry – Other SO's, Quotes, Maintenance Contracts and Component lookup buttons
- Work Order History Inquiry - Quotes

## Ascente 3.6 Enhancements/Fixes

### Log Reports – New!

The Error Log and Version Log Listing option on the System, Reports menu have been combined into one new option called Log Reports.

In addition, a new **User Activity Log** report has been added. This report lists the menu selections that a user has run and can include the selections a user made for updates. In addition the report can list when the user logged in/out of the system. NOTE: The system has always tracked the selections for updates, but this release is the first where it also tracks when the user logs in/out of Ascente.

The screenshot shows the 'Log Reports' window with the following configuration:

- Select Report Values:**
  - Range Selection:**

Form	(Beginning)	(Ending)
Status	(Beginning)	(Ending)
Date	(Beginning)	(Ending)
User		(Ending)
- Field Selections:**
  - Report Name: User Activity Log
- Options:**
  - ☐ Print Options Cover Page

The window title bar shows 'Log Reports' and the bottom right corner displays '7/15/2009 4:31 PM'.

7/15/09  
4:30 pm

### Compusource Corporation User Activity Log

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Task	Status Options	User	Date
Timecard Register	Update	sa	6/29/2009 12:27:10 PM
G/L Posting Date: 6/29/2009 Report Name: Timecard Register Only Include Transactions for sa: No Current Payroll Year: 2009			

7/15/09  
4:30 pm

### Compusource Corporation User Activity Log

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Task	Status Options	User	Date
Ascente	Login	sa	7/14/2009 10:01:53 AM

## Ascente 3.6 Enhancements/Fixes

### Custom Fields – New Field Types

When creating custom fields, two new field types are now available for some screens:

- Expiration Date: This is a Date field, but if the current date value is prior to the current system date the user will get a warning that the value has expired
- Expiration Date Verified: This is also a Date field, but if the current date value is prior to the current system date the user will be prevented from entering data related to the file selected until the custom field value has been updated to a date in the future.

Below is an example of how this would be used to insure that a vendor has current Worker's Compensation Insurance and Liability Insurance.

1) Set up new custom fields for the Vendor file:

The screenshot shows the 'Custom Field Definition Maintenance' window with the 'For' dropdown set to 'Vendor'. The 'General' tab is active, displaying a table with the following data:

Caption	Type	Validate From	Required
Work Comp Ins Expiration Date	Expiration Date	(None)	<input type="checkbox"/>
Liability Ins Expiration Date	Expiration Date Verified	(None)	<input type="checkbox"/>

2) Run the new A/P Vendor Inquiry option to view a vendor and set their expiration dates:

The screenshot shows the 'Custom Fields' window for Vendor 'Ace001'. The 'General' tab is active, showing the following data:

Work Comp Ins Expiration Date	6/30/2009
Liability Ins Expiration Date	5/31/2009

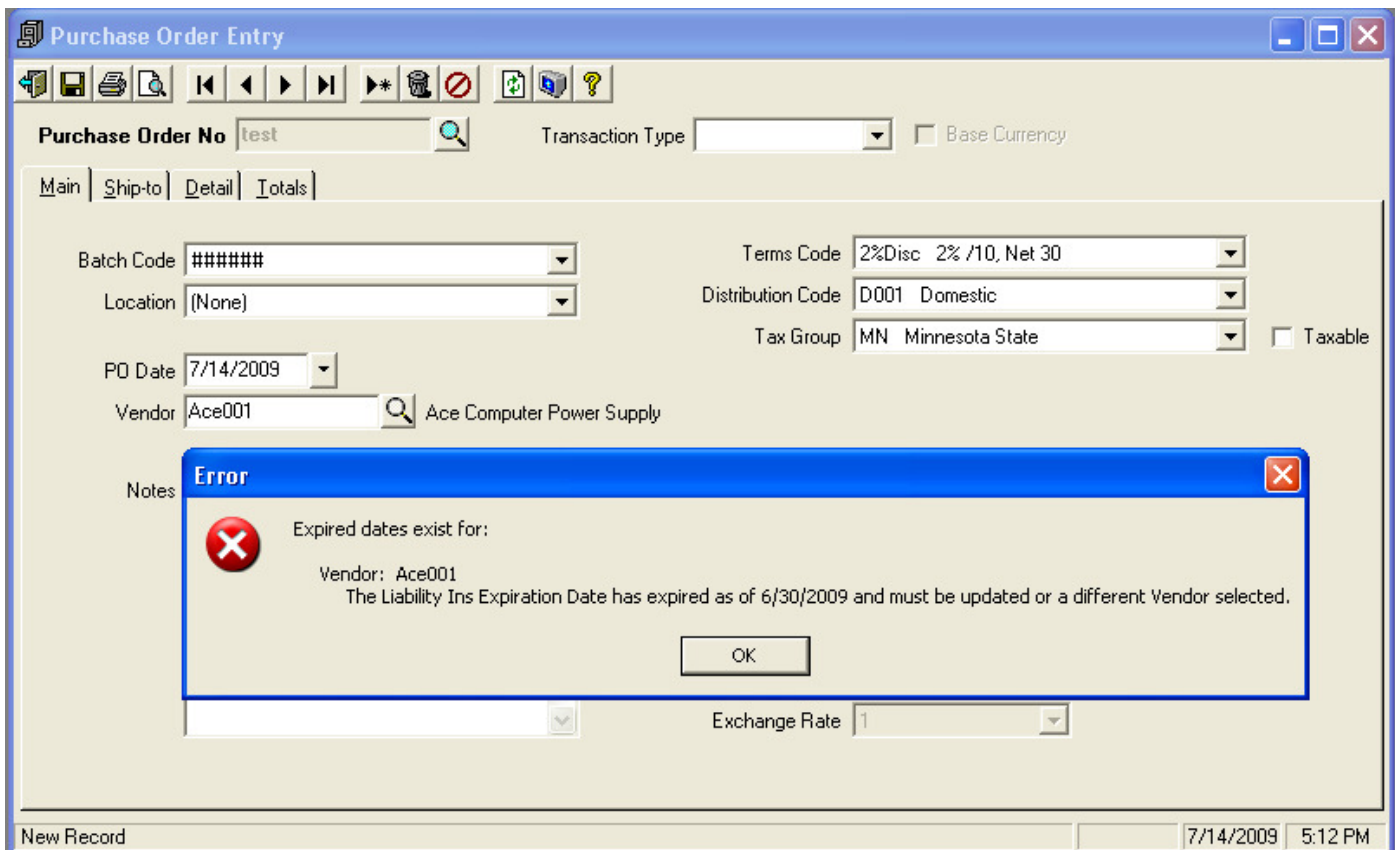
At the bottom, there are 'OK' and 'Cancel' buttons, and a status bar showing 'F6 Maint 7/14/2009 5:02 PM'.

## Ascente 3.6 Enhancements/Fixes

3) When entering transactions for a vendor the system will check to see if any of the dates have expired:



In the above example an A/P Invoice was being entered, but the Work Comp Insurance Expiration Date and Liability Insurance Expiration Date had passed. If you answer No to select a different Vendor, the system will let you continue with the A/P Invoice Entry using the same vendor. If you answer Yes the system takes you back to the Vendor field so you can select a different vendor.



In the above example a Purchase Order is being entered, but the Liability Insurance Expiration Date has passed. In this case once you click on OK the system will put you back at the Vendor field and force you to select a different Vendor.

## Ascente 3.6 Enhancements/Fixes

When the system installs, the Expiration Date and Expiration Date Verified will be configured for the following tables and associated entry screens will validate:

- Ad
  - o Call Taking
  - o Quote Entry
- Customer
  - o Call Taking
  - o Job Contract Billing
  - o Job T&M Billing
  - o Job Maintenance
  - o Jobsite Maintenance
  - o Options and Interfaces (Service) for Cash Customer
- Employee
  - o Timecard Entry – only when adding a new employee (not on existing records)
- Job (applies to any phase)
  - o Job Contract Billing – only when adding new records (not on existing records)
  - o Job T&M Billing – only when adding new records (not on existing records)
  - o IC to Job – only when adding new records (not on existing records)
  - o G/L Journal
  - o Purchase Order
  - o A/P Entry
  - o Call Taking
  - o Timecard Entry
- Jobsite
  - o Quote Entry
  - o Call Taking
  - o Job Maintenance
- Technician
  - o Call Taking
  - o Call Inquiry
  - o Work Order
  - o Paging Message Entry
  - o Employee Maintenance
  - o Preassigned Work Orders
  - o Quote Entry
- Vendor
  - o A/P Invoice Entry
  - o Purchase Order Entry

Note that additional tables/validation screens can be set up without programming changes. Contact your support representative if you would like this set up for something different than above.

Other uses:

- ☐ Driver License Expiration Date for Techs
- ☐ Certification or Trade License Expiration Date for Techs
- ☐ Next Drug Test due for Techs or Employees
- ☐ Ad Expiration Date

## Ascente 3.6 Enhancements/Fixes

### ***G/L Journal Register enhancements***

The G/L Journal Register has had the following enhancements added:

- Removed the \$ symbols
- Removed the leading zeros
- Added a dotted line under each record
- Added a standard footer
- Fixed the page number.

Example:

08/04/2009 03:14:34PM		Compusource Corporation					Page 1 of 1	
G/L Register								
Account Id	Job	Phase	Cost Code	Description	Reference	Debit Amount	Credit Amount	
Source Code: M1								
Transaction Date: 08/04/2009		G/L Period: 08/2009						
00-000-1000				Test		1.00	.00	
01-000-1000				Test		.00	1.00	
Source Code M1 Total for 2 Transactions						1.00	1.00	

### ***Accounting Reports - Open Payables Inquiry enhancements***

The Open Payables Inquiry by Job report has been renamed to Open Payables Inquiry. The report can now be sorted either by Vendor, in which case all invoices will be listed, or by Job, in which case only invoices related to a Job Cost Job will be listed. Many additional range selections have been added and the format of the report has been changed to match the Payables History Inquiry.

### ***New General Ledger Audit Reports***

Three new General Ledger Audit Reports have been added to the Accounting Reports option on both the Job Cost and Service Dispatch menus:

- General Ledger Audit Report – By Postrun
- General Ledger Audit Report – Detail
- General Ledger Audit Report – Excel Export Version

All of these reports allow you to select using the following range options:

- Postrun
- Fiscal Year
- Fiscal Period
- Source
- User
- Entry Number
- Reference
- Comments
- Debit Amount
- Credit Amount



# Ascente 3.6 Enhancements/Fixes

## General Ledger Audit Report – By Postrun

4/2/10  
11:08 am

### Compusource Corporation GL Audit Report by Postrun

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Fiscal Year: 2005 through 2005  
Fiscal Period: 12 through 12  
Source: (Beginning) through PA  
Entry Number: 0 through 999999999999  
Debit Amount: 0 through 999999999999  
Credit Amount: 0 through 999999999999

Postrun	Comments	User	Source	Description	Posted	Entries	Debit	Credit	Comp	Manual Entry	OB
20051207092405		sa	IN	IN - Update Perpetual Inventory	Y	2	104,417.46	104,417.46	CPU		
20051207093109		sa	IN	IN - Update Perpetual Inventory	Y	2	348.06	348.06	CPU		
20051208105717		sa	AP	AP - Post Payments	Y	4	1,044.18	1,044.18	CPU		
20051208105803		sa	BR	BR - Post Transactions	Y	4	1,044.18	1,044.18	CPU		
20051208185634		sa	PA	Void Checks - Write	Y	8	9,699.03	15,000.00	CPU		OB: -5,300.97
20051213142052	Ascente - Inventoryto Job Register	sa	IN	Inventoryto Job Register	Y	2	348.06	348.06	CPU		
20051214102211	Ascente - Job Use Tax Posting	sa	JC	Job Use Tax Posting	Y	2	.50	.50	CPU		
20051228142141		sa	IN	IN - Post Material Requisitions	Y	2	348.06	348.06	CPU		
20060126145236		sa	AP	AP - Post Transactions	Y	4	5,245.87	5,245.87	CPU		
20060126145852	Ascente - A/P Register	sa	AP	A/P Register	Y	4	5,245.87	5,245.87	CPU		
20090824211400	Ascente - Create Amortization Postings	sa	AR	Create Amortization Postings	N	2	100.00	100.00	CPU		
							127,841.27	133,142.24			

This report allows you to drill down on a postrun to see all of the detail that makes up that journal:

Postrun	Entry #	Year	Period	Account	Acct Description	Reference	Debit	Credit
20051208185634	21032	2005	12	000001000	Cash	500		15,000.00
20051208185634	21033	2005	12	000001000	Cash	PA	10.56	
20051208185634	21034	2005	12	000001000	Cash	PA	3.52	
20051208185634	21035	2005	12	000001000	Cash	PA	150.00	
20051208185634	21036	2005	12	000001000	Cash	PA	50.00	
20051208185634	21037	2005	12	000001000	Cash	PA	675.00	
20051208185634	21038	2005	12	000001000	Cash	PA	100.00	
20051208185634	21039	2005	12	010001000	Cash	PA	8,709.95	
20051208185634					sa PA Void Checks - Write	Y 8	9,699.03	15,000.00 CPU OB: -5,300.97

#### Summary Totals by Account

Summary Totals by Account			Debit	Credit
2005	12	000001000	989.08	15,000.00
		010001000	8,709.95	
		Total	9,699.03	15,000.00
Total			9,699.03	15,000.00

OB:-5,300.97

## Ascente 3.6 Enhancements/Fixes

### ***On-Line Help improvements***

On-Line Help has numerous improvements throughout, including report examples, additional procedure guides, and G/L Posting details on all programs that post to the General Ledger. Example:

#### **General Ledger Postings:**

The General Ledger journal will typically credit the inventory account for the Extended Cost amount of the item, and the WIP GL No account will be debited for the same amount. The postings will be reversed if the Extended Cost is negative (removing item from a job and put back into Inventory). The specific postings are as follows:

<u>Account</u>	<u>Debit</u>	<u>Credit</u>	<u>Source</u>
Inventory		X	Inventory Account assigned to each line. This will default to the Inventory Account based on the Account Code assigned to the item. Traverse, Inventory, Setup and Maintenance, Account Codes. For non-stock items the Inventory account will come from Traverse, System Manager, Company Setup, Business Rules, Application, Accounts Receivable, Inventory Account.
WIP	X		WIP GL No from the <a href="#">Cost Distribution</a> assigned to the <a href="#">Cost Code</a> on each line.

### ***New Utility Script to check for bad Customer/Vendor ID's after a conversion***

Added a new CheckTraverselds.sql script that can be run to identify Traverse Customer and Vendor ID's that have invalid characters. This should be run after any data conversion to identify this ID's that will cause problems.

### ***New UpdateAscenteDirectory.sql Script***

A new UpdateAscenteDirectory.sql script has been added to the system. This will change the directory paths throughout the Ascente database. This is useful when moving the Ascente database to another server that has a different directory structure than the original.

### ***New Views***

The following new Views have been added to the Ascente database:

- JobView
- JobLabelsView
- JobsitePhoneView

### ***New AscenteCPU test company***

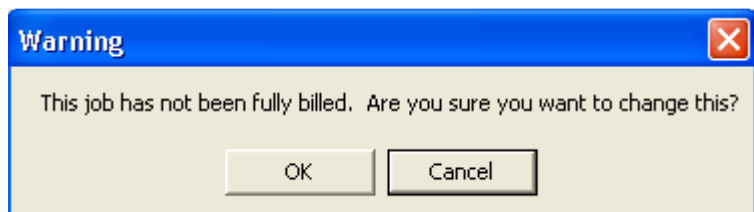
When Ascente is installed a new AscenteCPU test company will automatically be added to the system.

## Ascente 3.6 Enhancements/Fixes

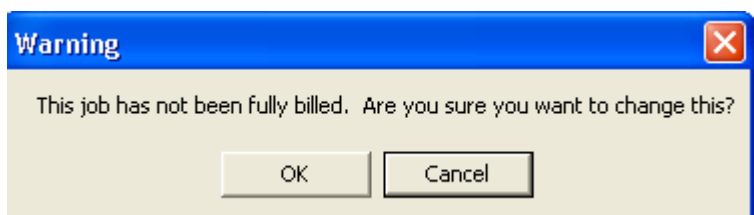
### Job Cost Changes

#### ***Job Maintenance – New warning messages***

Job Maintenance has been changed to provide the user with the following 2 new warning messages:



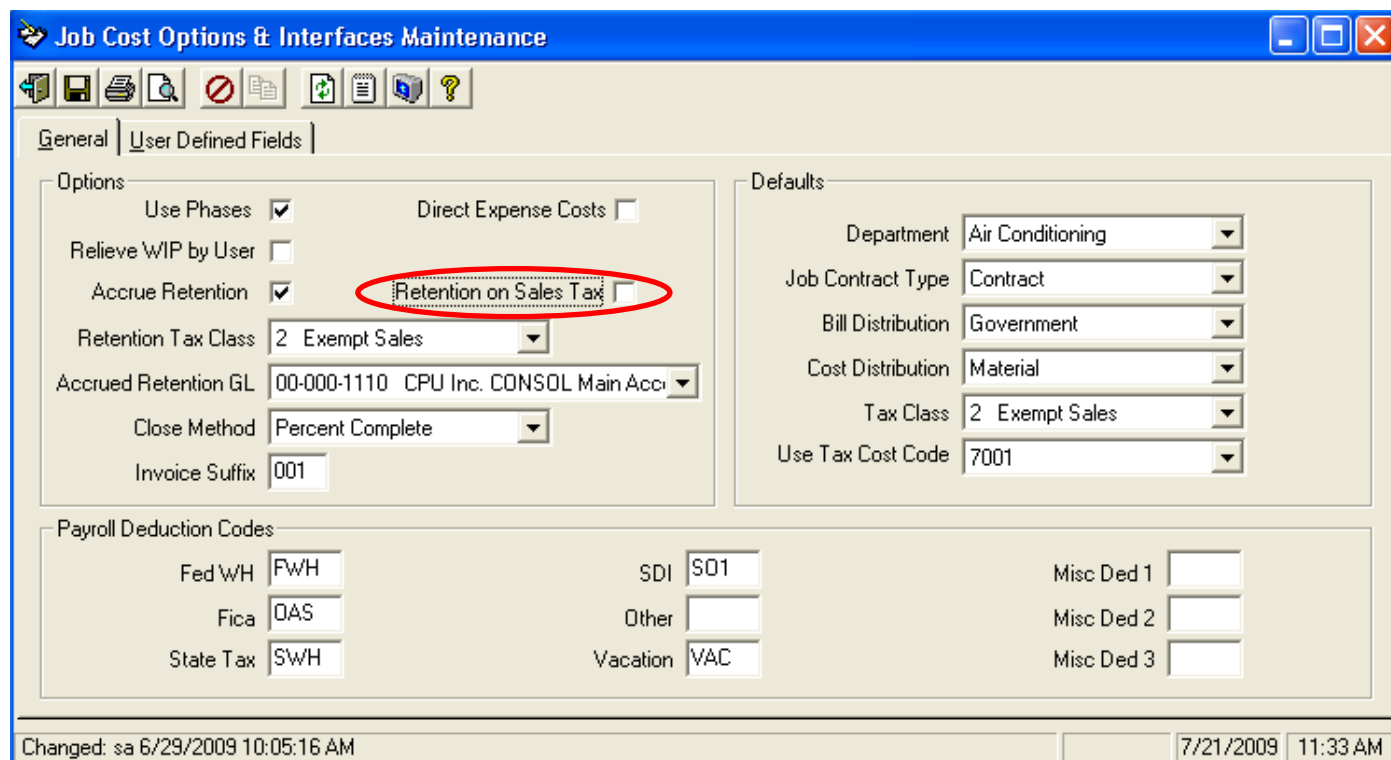
The above message will display if you change the Job Status to 'Closed', but the job has not been 100% billed.



The above message will display if you check the 'Retention Billing' box, but the job has not been 100% billed.

#### ***Retention on Sales Tax***

A new flag has been added to the system where you can indicate if retention should also be taken on the Sales Tax amount. Previously Retention never was taken on Sales Tax. This new option can only be checked if the Accrue Retention option is also checked.

A screenshot of the 'Job Cost Options & Interfaces Maintenance' window. The window has a blue title bar and a toolbar with icons for file operations and help. It features two tabs: 'General' and 'User Defined Fields'. The 'General' tab is active, showing two main sections: 'Options' and 'Defaults'. In the 'Options' section, the 'Retention on Sales Tax' checkbox is checked and circled in red. Other options include 'Use Phases' (checked), 'Direct Expense Costs' (unchecked), 'Relieve WIP by User' (unchecked), 'Accrue Retention' (checked), 'Retention Tax Class' (set to '2 Exempt Sales'), 'Accrued Retention GL' (set to '00-000-1110 CPU Inc. CONSOL Main Acc'), 'Close Method' (set to 'Percent Complete'), and 'Invoice Suffix' (set to '001'). The 'Defaults' section contains dropdown menus for 'Department' (Air Conditioning), 'Job Contract Type' (Contract), 'Bill Distribution' (Government), 'Cost Distribution' (Material), 'Tax Class' (2 Exempt Sales), and 'Use Tax Cost Code' (7001). At the bottom, there is a 'Payroll Deduction Codes' section with input fields for 'Fed WH' (FWH), 'Fica' (OAS), 'State Tax' (SWH), 'SDI' (S01), 'Other' (empty), 'Vacation' (VAC), and three 'Misc Ded' fields (empty). The status bar at the bottom shows 'Changed: sa 6/29/2009 10:05:16 AM' and the date/time '7/21/2009 11:33 AM'.

## Ascente 3.6 Enhancements/Fixes

### ***Job Contract Billing batch by user – New!***

Job Contract Billings are now posted to Traverse using a batch ID of the login of the user that completed the posting. As additional billings are completed and posted, these will be appended to the existing Traverse batch for the user. This way in Traverse you just have to post one batch, instead of having to post a separate batch for each invoice.

### ***Customer Attention field available for Invoices***

The Contract Bill, Contract Bill Summary, Contract Bill AIA, Contract Bill AIA #2, Job Time & Material Invoice and Job Time & Material Invoice – Detail will now print the Customer Attn field from Traverse for new installation. When upgrading existing installations the current forms will need to be modified to print the new field. Example:

Compusource Corporation  
28 Centerpointe Drive  
Suite 130  
La Palma, CA 90623  
USA  
Phone: (714) 522-8300  
Fax: (714) 562-2718

### **Contract Invoice**

Page **1**  
Invoice Date **8/24/2009**  
Invoice Number **A10002**  
Job **D2**  
Phase

**S** ALT008  
**O** ATTN: JON DALMARI  
**L** MCDONALD, MR. MRS. NORM  
**D** 945 TUSCON DRIVE  
NO. 3  
**T** ROLLINGSTONE, MN 10000-1234  
**O**

**J**  
**O**  
**B** TEXACO  
123 MAIN ST  
SUITE 120  
BELLFLOWER, CA 90706

---

## Ascente 3.6 Enhancements/Fixes

### ***Relieve Work in Process Register enhancements***

The Relieve Work in Process register has been changed to list the G/L Accounts that will be affected by the update, along with a table at the end of each section that gives totals by account. Example:

8/25/2009  
10:04:17 AM

### Compusource Corporation Relieve Work in Process Register

Page 1 of 1

Cost Distribution	Cost Code	Start Date	Amount	Relieve WIP Amount
<b>Branch: OR</b>				
<b>Job: 999.9</b>	<b>Phase:</b>	<b>Jones, Sally</b>		
Equipment	5002	11/16/2004	\$1.00	\$1.00
WIP Acct: 000001210 ==> COGS Acct: 000005010				
Job Total:			\$1.00	\$1.00
Branch OR Total:			\$1.00	\$1.00

		<b>Total</b>
000001210	000005010	1.00
	<b>Total COGS</b>	<b>1.00</b>
<b>Total WIP</b>		<b>1.00</b>

## Ascente 3.6 Enhancements/Fixes

### ***New Subcontract Retention option for Purchase Orders/AP Invoices***

A new field called 'Days to Add for Retention' has been added to the Job Cost, Maintenance, Options and Interfaces (Construction) option to indicate the number of days to add to an invoice due date to calculate when retention on a subcontractor invoice should be due. When a Purchase Order or A/P Invoice is entered and retention is indicated as due, the system will set the 2<sup>nd</sup> Payment Date to be the Invoice Due Date plus the value of days from this new field.

**Job Cost Options & Interfaces Maintenance**

**General** | User Defined Fields

**Options**

Use Phases ☒ Direct Expense Costs ☐  
Relieve WIP by User ☐ **Days to Add for Retention** 60  
Accrue Retention ☒ Retention on Sales Tax ☒  
Retention Tax Class 2 Exempt Sales  
Accrued Retention GL 00-000-1110 CPU Inc. CONSOL Main Acc  
Close Method Percent Complete  
Invoice Suffix 001

**Defaults**

Department Air Conditioning  
Job Contract Type Contract  
Bill Distribution Government  
Cost Distribution Material  
Tax Class 2 Exempt Sales  
Use Tax Cost Code 7001

**Payroll Deduction Codes**

Fed WH FWH SDI S01 Misc Ded 1  
Fica OAS Other Misc Ded 2  
State Tax SWH Vacation VAC Misc Ded 3

Changed: sa 3/5/2010 2:16:23 PM 4/2/2010 10:22 AM

## Ascente 3.6 Enhancements/Fixes

When a Purchase Order is entered related to a Job Cost Job a new Retention % field will become available for entry. If a percentage is entered in this field, the system will calculate the Retention Amount as the Extended Cost of the line item times the Retention %. The sum of the Retention amount from all lines will be put into the Payment 2 Amount field on the Totals tab. The Payment 2 Due Date will be set as described above based on the new 'Days to Add for Retention' field in the Job Cost Options and Interfaces screen. Payment 1 will be set to the total of the invoice less the Payment 2 (Retention) amount.

**Purchase Order Entry**

Purchase Order No: 00000043 Transaction Type: Invoice Received Base Currency: ☐

Main | Ship-to | **Detail** | Totals

Item: XYA Item Description: Additional Description: OK Undo

Job: 999.9 Phase: Cost Code: 1000-RoughInLabor **Retention %: 10.00** G/L Account: 00000-1210 Work In Process

Location: CA0001 Tax Class: 0 Consumer Goods Quantity: 1.000000 Unit: EA Unit Cost: 15.000000 Extended Cost: 15.00

Req Ship Date: 12/21/2007 Status: Open Received: 0.000000 Invoiced: 0.000000

Line	Item	Item Description	Location	Status	Quantity	Unit	Unit Cost	Extended Cost	GL Ac
1	GD123	Garbage Disposal	CA0001	Open	1.000000	Each	85.320000	85.32	01-00
2	Comment		CA0001	Open	1.000000	EA	0.000000	0.00	00-00
3	XYA		CA0001	Open	1.000000	EA	15.000000	15.00	00-00

4/2/2010 10:27 AM

---

**Purchase Order Entry**

Purchase Order No: 00000043 Transaction Type: Invoice Received Base Currency: ☐

Main | Ship-to | Detail | **Totals**

Totals

	Memo	Tax Class	Unposted	Posted	Variance
Taxable	0.00		0.00	0.00	0.00
Nontaxable	100.32		85.32	0.00	15.00
Freight	0.00	0	0.00	0.00	0.00
Misc	0.00	0	0.00	0.00	0.00
Sales Tax	0.00		0.00	0.00	0.00
Total	100.32		85.32	0.00	15.00
Prepayment	0.00		0.00	0.00	0.00
Discount	2.01		1.71	0.00	0.30
Net Due	98.31		83.61	0.00	14.70

Payments

Payment Dates: 1/20/2008 **3/20/2008**

Payment Amounts: 97.11 **1.50** 0.00

4/2/2010 10:28 AM

## Ascente 3.6 Enhancements/Fixes

When the Purchase Order is printed, the Retention % and Retention Amount can be printed.

# compusource PURCHASE ORDER

**00000043**

<p><b>Ship To:</b> ATTN: SMITH, WILLIAM 123 MONSANTO DR  EL TORO, CA 92630</p> <p><b>Vendor:</b> Ace001 ACE COMPUTER POWER SUPPLY JULIE SIMON 1437 BELLVIEW AVENUE RICHFIELD, MN 55423</p> <p>TEL: 6128661100 FAX: 6128661111</p>	<p><b>P.O. Date:</b> 12/21/2007</p> <p><b>Location:</b> C A0001</p> <p><b>Ship Via:</b></p> <p><b>Terms:</b> 2% Disc</p> <p><b>F.O.B.:</b></p> <p><b>Ordered By:</b> sa</p> <p><b>Taxable:</b> No</p> <p><b>Batch Code:</b> #####</p> <p><b>Received By:</b> Brad Graham</p>
---	--

ENTRY	ITEM ID	UNIT	ORD QTY	UNIT PRICE	EXTENSION
1	GD123	Each	1.0000	85.3200	85.3200
	Garbage Disposal Additional Description Work Order: OC010155 Jobsite: Smith, William Reqd Ship Date: December 21, 2007				
	GL Acct: 010015020 WO OC010155				
2	Comment	EA	1.0000	0.0000	0.0000
	Reqd Ship Date: December 21, 2007 GL Acct: 000001230 WO OC010155				
3	XYA	EA	1.0000	15.0000	15.0000
	Reqd Ship Date: December 21, 2007 Job: 999.9 Cost Code: 1000-Rough In Labor				
	GL Acct: 000001210 J:999.9 <b>Retention %: 10.00    Retention Amt: 1.50</b>				



## Ascente 3.6 Enhancements/Fixes

The same functionality has been added to the A/P Invoice option:

**A/P Invoice Entry**

Transaction No 00000111 ☐ Base Currency Net Due 60.00

Header Detail Totals Invoice Complete

P/O Line Job Phase Cost Code Retention %

999.9 1000-RoughInLabor 10.00

G/L Account Tax Class Quantity Unit Unit Cost Extended Cost

00-0001210 Work In Process 0 Consumer Good 1.000000 Each 10.000000 10.00

Location Item Description Additional Description

Test

Line	G/L Account	Extended Cost	Description	Job	Phase	Cost Code
1	000001210	10.00	Test	999.9		1000-RoughInLabor
2	000001230	50.00				

**A/P Invoice Entry**

Transaction No 00000111 ☐ Base Currency

Header Detail Totals

Invoice Information

Taxable 0.00

Non-Taxable 60.00

Freight 0.00

Misc 0.00

Sales Tax 0.00

Invoice Total 60.00

Tax Class 0 Consumer Good

Payment Information

Pre-Payment 0.00

Discount 0.00

Net Due 60.00

Check Number

Disc Date 4/10/2010

Check Date

Bank Acct AMEX Ameri

Payment Dates 4/30/2010 6/29/2010

Payment Amounts 59.00 1.00 0.00

## Ascente 3.6 Enhancements/Fixes

As well as to the A/P Register:

4/02/10  
10:37 am

Compusource Corporation  
A/P Register

Page 1 of 1

Transaction Id: 00000110  
Vendor Id: Ace001 Ace Computer Power Supply  
Invoice Number: No Ret  
Transaction Type: Invoice

Invoice Date: 03/31/2010  
G/L Date: 03/31/2010  
Invoice Status: Released for Payment

PO Number:  
Terms: 2% Disc  
Distribution: D001  
Tax Group: MN

Taxable: No  
1099 Invoice: Yes

GL Acct # Description Item Description Loc ID Unit Qty Unit Cost Ext Cost

00-000-1210 Work In Process Test Each 1.00 10.00 10.00

Job: 999.9 Phase: Cost Code: 1000-Rough In Labor Retention % .00 Retention Amt: .00

00-000-1230 Inventory xxxxxxxxxxxxxxx2xxxxxxxxxxxx3xxxxx Each 1.00 20.00 20.00

00-000-1210 Work In Process Retention on this line Each 2.00 30.00 60.00

Job: 999.9 Phase: Cost Code: 1000-Rough In Labor Retention % 10.00 Retention Amt: 6.00

Invoice Totals Ext Cost: 90.00 Sales Tax: 0.00 Amt 1: 82.20 Date 1: 04/30/2010 Prepaid: 0.00 Discount: 1.80

Invoice Total: 90.00 Freight: 0.00 Amt 2: 6.00 Date 2: 06/29/2010 Check No: Disc Date: 04/10/2010

Misc: 0.00 Amt 3: 0.00 Date 3: Check Date:

Transaction Id: 00000111  
Vendor Id: Ace001 Ace Computer Power Supply  
Invoice Number: Red Ret  
Transaction Type: Debit Memo

Invoice Date: 03/31/2010  
G/L Date: 03/31/2010  
Invoice Status: Released for Payment

PO Number:  
Terms: 2% Disc  
Distribution: D001  
Tax Group: MN

Taxable: No  
1099 Invoice: Yes

GL Acct # Description Item Description Loc ID Unit Qty Unit Cost Ext Cost

00-000-1210 Work In Process Test Each 1.00 10.00 10.00

Job: 999.9 Phase: Cost Code: 1000-Rough In Labor Retention % 10.00 Retention Amt: 1.00

00-000-1230 Inventory Each 5.00 10.00 50.00

Invoice Totals Ext Cost: 60.00 Sales Tax: 0.00 Amt 1: 59.00 Date 1: 04/30/2010 Prepaid: 0.00 Discount: 0.00

Invoice Total: 60.00 Freight: 0.00 Amt 2: 1.00 Date 2: 06/29/2010 Check No: Disc Date: 04/10/2010

Misc: 0.00 Amt 3: 0.00 Date 3: Check Date:

Note that in addition to adding the retention % and amount to the register the report has been changed to:

- Print the Job Cost information in a separate section that is suppressed if no job has been assigned to a line
- Added the description for the G/L Expense account
- Changed the Debit Memo indicator to print in Red/Bold/Italic

## Ascente 3.6 Enhancements/Fixes

### ***New Label Printing option***

A new Label Printing option has been added to the Job Cost, Reports menu. This option allows for the printing of 2 reports:

- Job Cost Labels (5160)
- Job Cost Labels with Job Numbers (5160)

Both reports are formatted to print on Avery 5160 labels. Both reports have the following selection options:

- Job
- Start Date
- Close Date
- Soft Close Date
- Job Status
- Branch
- Department

### ***Job Cost Labels (5160)***

JONES, SALLY  
1033 WINCHESTER DR.  
BELLFLOWER, CA 90706

TEXACO  
28 CENTERPOINTE DRIVE  
SUITE 128  
LA PALMA, CA 90623

JONES, SALLY  
1033 WINCHESTER DR  
BELLFLOWER, CA 90706

TEXACO  
28 CENTERPOINTE DRIVE  
SUITE 128  
LA PALMA, CA 90623

WESLEY BUILDING  
1200 SLAUSON AVE  
LOS ANGELES, CA 90023

JOB, DOUG  
150 MAIN ST  
BELLFLOWER, CA 90706

---

### ***Job Cost Labels with Job Numbers (5160)***

Job:999.9  
-----  
MY TEST JOB  
JONES, SALLY  
1033 WINCHESTER DR.  
BELLFLOWER, CA 90706

Job:JASON  
-----  
JASON  
TEXACO  
28 CENTERPOINTE DRIVE  
SUITE 128

Job:MSR  
-----  
Please: new  
-----  
20 CHARACTER TEST JOB  
JONES, SALLY  
1033 WINCHESTER DR  
BELLFLOWER, CA 90706

Job:ADIRONDACK  
Please: Adirondack-234567890  
-----  
ADKIRONDACK  
TEXACO  
28 CENTERPOINTE DRIVE  
SUITE 128  
LA PALMA, CA 90623

Job:LA400  
-----  
WESLEY BUILDING  
WESLEY BUILDING  
1200 SLAUSON AVE  
LOS ANGELES, CA 90023

Job:N 15  
-----  
DOUG JOB  
JOB, DOUG  
150 MAIN ST  
BELLFLOWER, CA 90706

## Ascente 3.6 Enhancements/Fixes

### Paging

#### ***AT&T SNPP paging format now supported***

The Digipage program has been changed to support sending Pages to AT&T phones using SNPP (Simple Network Paging Protocol). It is recommended that this method be used instead of e-mail. To use this method a Paging Service will need to be set up as shown below.

The screenshot shows the 'Paging Service Maintenance' window. The title bar is blue with standard window controls. Below the title bar is a toolbar with various icons. The main area is divided into sections. The 'Paging Service' section has a dropdown menu set to 'ATT SNPP' with a search icon to its right. Below this is the 'General' section, which contains a 'Description' field with 'ATT SNPP' entered, a 'Message Length' field with '456', and two checkboxes: 'Split Page' (unchecked) and 'Split Page Characters' (unchecked). The 'Communications Settings' section contains a 'Protocol' dropdown menu set to 'SNPP'. Below this is the 'SNPP' section, which contains a 'Port' field with '444' and a 'URL' field with 'snpp.att.net'.

Paging Service Maintenance	
Paging Service: ATT SNPP	
General	
Description	ATT SNPP
Message Length	456
Split Page	<input type="checkbox"/>
Split Page Characters	<input type="checkbox"/>
Communications Settings	
Protocol	SNPP
SNPP	
Port	444
URL	snpp.att.net

## Ascente 3.6 Enhancements/Fixes

### Payroll Related Changes

#### *Timecard Entry – Worker's Compensation Override*

The Workers Comp code can now be overridden on an individual transaction basis. A new Worker's Compensation field has been added to the Timecard Entry screen. This will default to the Worker's Compensation code that has been assigned to the employee in the Ascente Employee file, but you can override this on each transaction.

The screenshot shows the 'Timecard Entry' window for employee BOU001, Linda Bourne. The interface includes a toolbar, employee information, payroll year (2009), and summary tables for posted and unposted hours. The main form contains fields for Work Date, Union, Skill Level, Earning Code, Pay Rate, Hours Worked, and Dollars Charged. Below these are fields for Pay Type, Work Order, Service Order, Labor Class, Department, W/H State, W/H Local, SUI State, and a circled 'Worker's Compensation' dropdown menu currently set to 'Plumber less \$20'. At the bottom is a table with columns for Line, Work Date, Union, Skill Level, Earning Code, Pay Rate, Hours Worked, Dollars Charged, Pay Type, and Work Order.

Earning Code	Posted Hours	Earning Code	Unposted Hours	Earning Code	Total Hours
REG	44.00			REG	44.00
Vac	16.00			Vac	16.00
Total Posted: 60.00		Total Unposted: 0.00		Total Hours: 60.00	

Work Date	Union	Skill Level	Earning Code	Pay Rate	Hours Worked	Dollars Charged
7/14/2009	(None)		REG Regular pay	0.000000	0.000	0.00

Pay Type	Work Order	Service Order	Labor Class	Department	W/H State	W/H Local	SUI State	Worker's Compensation
Service			Prs President	500 EXECUTIVE	MN	(None)	MN	Plumber less \$20

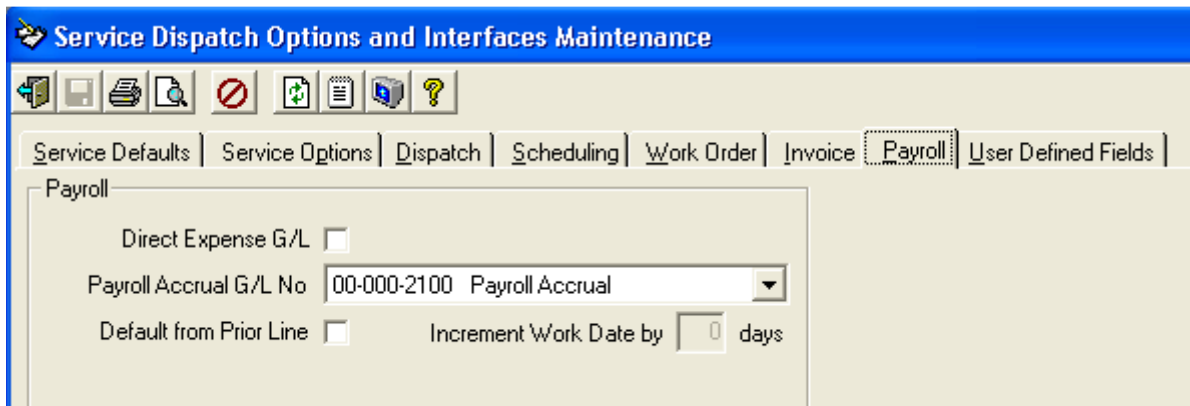
Line	Work Date	Union	Skill Level	Earning Code	Pay Rate	Hours Worked	Dollars Charged	Pay Type	Work Order
1									

## Ascente 3.6 Enhancements/Fixes

### ***Timecard Entry – New Default controls***

The Options and Interfaces (Service) Payroll tab has two new fields that control how information defaults in Timecard Entry.

- Default from Prior Line
  - This check box, if checked will cause ALL information from the prior line to default into the new line being added. If inserting a line in the middle of the grid, the information will default from the line above. If this field is NOT checked, the system will default only the Work Date from the prior line.
- Increment Work Date by \_\_\_\_ days
  - This field is only available if the Default from Prior Line box is checked. Set this field to the number of days to increment the Work Date when defaulting from the Prior Line. This will typically be set to one to increment to the next day, or zero, to leave the date the same until overridden by the user.

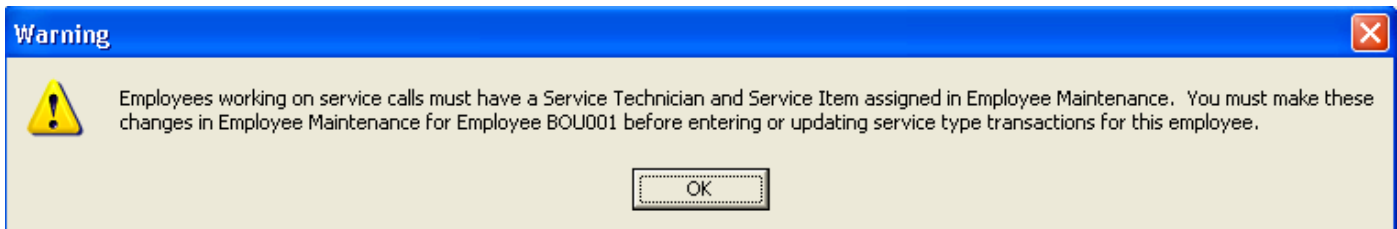


The screenshot shows the 'Service Dispatch Options and Interfaces Maintenance' window with the 'Payroll' tab selected. The window has a toolbar with icons for back, forward, print, search, delete, add, and help. The tabs include Service Defaults, Service Options, Dispatch, Scheduling, Work Order, Invoice, Payroll, and User Defined Fields. The Payroll section contains the following fields:

- Direct Expense G/L: ☐
- Payroll Accrual G/L No: 00-000-2100 Payroll Accrual (dropdown menu)
- Default from Prior Line: ☐
- Increment Work Date by: 0 days

### ***Timecard Entry – New warning message***

Timecard Entry will now give you a warning message if you try to enter a transaction for a Technician against a Service Order but the Employee record in Ascente does not have a Tech or Service Item assigned.



The screenshot shows a 'Warning' dialog box with a yellow warning icon. The text inside the dialog box reads: 'Employees working on service calls must have a Service Technician and Service Item assigned in Employee Maintenance. You must make these changes in Employee Maintenance for Employee BOU001 before entering or updating service type transactions for this employee.' There is an 'OK' button at the bottom.

### ***Timecard Entry – Flag Work Orders as Open***

When Timecard transactions are now posted to a Work Order and the current Work Order Status is Closed, the system will change the Work Order Status to be Open and flag the Work Order as last changed by the user posting the Timecards. This will force someone to review the Work Order and change the status to Closed before it can be billed.

## Ascente 3.6 Enhancements/Fixes

### ***Timecard Register – Password protection and new Update button***

A password can now optionally be assigned to each Timecard Register report format. This way you can have one format that shows pay rates that is password protected, and another format that does not show pay rates and is not password protected.

In addition, a new Update button has been added to the tool bar. This way in User maintenance you can disable this button for a user. This will cause the user to be able to run the register but not update.

**Timecard Register**

Select Report Values

G/L Posting Date: 10/29/2009

Current Payroll Year: 2009

Range Selection

Employee	(Beginning)	(Ending)

Field Selections

Report Name: Timecard Register

Password: xxxxxxxx

Options

☐ Only Include Transactions for sa

10/29/2009 12:00 PM

## Ascente 3.6 Enhancements/Fixes

### *Timecard History reports enhancements*

The following Timecard History reports have been changed to allow you to drill down to the detail:


- Timecard History Summary by Date Range
- Timecard History Summary Date Range with Tables

The summary version of the report can be previewed. You can then double click on the Hours Worked or the Total Pay to see the details that make up those figures. Example:

8/04/09 1:59 pm		Compusource Corporation				Page 1 of 1			
Timecard History Summary by Date Range									
<hr/>									
<b>Employee</b>									
BOU001 Bourne, Linda		Days Worked: 10		Hours Worked: 48.00		Ttl Pay: 992.00		Records: 13	
<b>Grand Total:</b>				<b>48.00</b>		<b>992.00</b>		<b>Records: 13</b>	

Once you double click on either the Hours Worked or Total Pay the following will display:

05/01/09	22.00	REG			4.00	88.00	SEC	400	MN	MN
05/04/09	25.00	REG	OC010175	OC010175	8.00	200.00	MGR	200	MN	MN
05/05/09	25.00	REG	OC010175	OC010175	8.00	200.00	MGR	200	MN	MN
05/26/09	22.00	REG			4.00	88.00	Prs	400	MN	MN
05/27/09	22.00	REG			4.00	88.00	Prs	400	MN	MN
05/27/09	15.00	REG	OC010094	OC010094	3.00	45.00	Prs	500	MN	MN
05/28/09	22.00	REG			4.00	88.00	Prs	400	MN	MN
05/29/09	15.00	REG			4.00	60.00	Prs	400	MN	MN
05/30/09	15.00	REG	OC010175	OC010175	4.00	60.00	Prs	400	MN	MN
06/11/09	15.00	REG	OC010175	OC010175	1.00	15.00	Prs	500	MN	MN
06/29/09	15.00	REG			4.00	60.00	Prs	500	MN	MN
06/29/09	15.00	REG			5.00	75.00	Prs	500	MN	MN
06/29/09	15.00	REG			-5.00	-75.00	Prs	500	MN	MN
BOU001 Bourne, Linda			Days Worked: 10		Hours Worked: 48.00	Ttl Pay: 992.00	Records: 13			

You can click on the refresh button  on the tool bar to return to the original report.



## Ascente 3.6 Enhancements/Fixes

A new **Timecard History Summary by Date Range with Tables and No Pay Rates** report has been added as an option. Here is an example:

8/26/09  
2:06 pm

Compusource Corporation

Page 1 of 1

Timecard History Summary by Date Range with Tables w/ No Pay


Employee: BOU001 Bourne, Linda		Days Worked: 10	48.00	Records: 13
Hours	Total	Pay Type - Hours		
REG	48.00			
Total	48.00			

Grand Total:			48.00	992.00	Records: 13
Hours	Total	Pay	Total	Pay Type - Hours	Pay Type - Pay
REG	48.00	REG	992.00		
Total	48.00	Total	992.00		

Once you double click on either the Hours Worked the following will display:

05/01/09	REG		4.00	SEC	400	MN	MN
05/04/09	REG	OC010175	OC010175	8.00	MGR	200	MN
05/05/09	REG	OC010175	OC010175	8.00	MGR	200	MN
05/26/09	REG		4.00	Prs	400	MN	MN
05/27/09	REG		4.00	Prs	400	MN	MN
05/27/09	REG	OC010094	OC010094	3.00	Prs	500	MN
05/28/09	REG		4.00	Prs	400	MN	MN
05/29/09	REG		4.00	Prs	400	MN	MN
05/30/09	REG	OC010175	OC010175	4.00	Prs	400	MN
06/11/09	REG	OC010175	OC010175	1.00	Prs	500	MN
06/29/09	REG		4.00	Prs	500	MN	MN
06/29/09	REG		5.00	Prs	500	MN	MN
06/29/09	REG		-5.00	Prs	500	MN	MN

Employee: BOU001 Bourne, Linda		Days Worked: 10	48.00	Records: 13
Hours	Total	Pay Type - Hours		
REG	48.00			
Total	48.00			

You can click on the refresh button  on the tool bar to return to the original report.

### ***Certified Payroll – Mask SSN***

The Certified Payroll reports now mask the Social Security Number. The SSN will print as XXX-XX-9999 where 9999 is the actual last 4 digits of the SSN.

### ***Union options added to Service Dispatch Menu – New!***

The **Union** and **Union Calculation** maintenance options have been added to the Service Dispatch, Maintenance menu. The **Union Report** option has been added to the Service Dispatch, Reports menu. All of these options previously could only be accessed from the Job Cost menu.

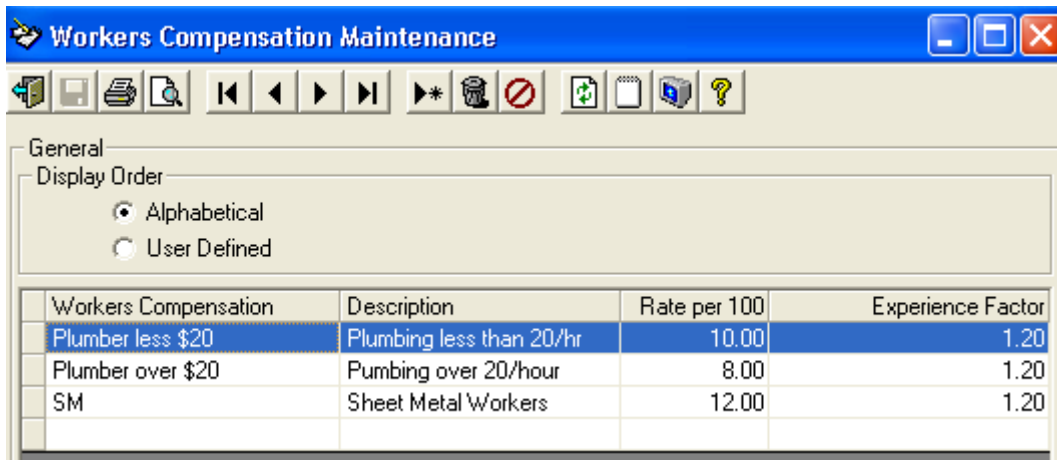
## Ascente 3.6 Enhancements/Fixes

### ***Worker Compensation maintenance – New entry screen +***

The **Worker Compensation** maintenance program has been changed to use a new grid style entry screen where you can see multiple records at the same time, rather than just one record at a time.

When adding new records the Experience Factor will now default to 1 instead of 0.

The label for the rate has been changed to read "Rate per 100" instead of "Rate".



The screenshot shows a window titled "Workers Compensation Maintenance". It features a toolbar with icons for file operations, navigation, and help. Below the toolbar is a "General" section with a "Display Order" dropdown and two radio buttons: "Alphabetical" (selected) and "User Defined". At the bottom is a grid with four columns: "Workers Compensation", "Description", "Rate per 100", and "Experience Factor". The grid contains three records.

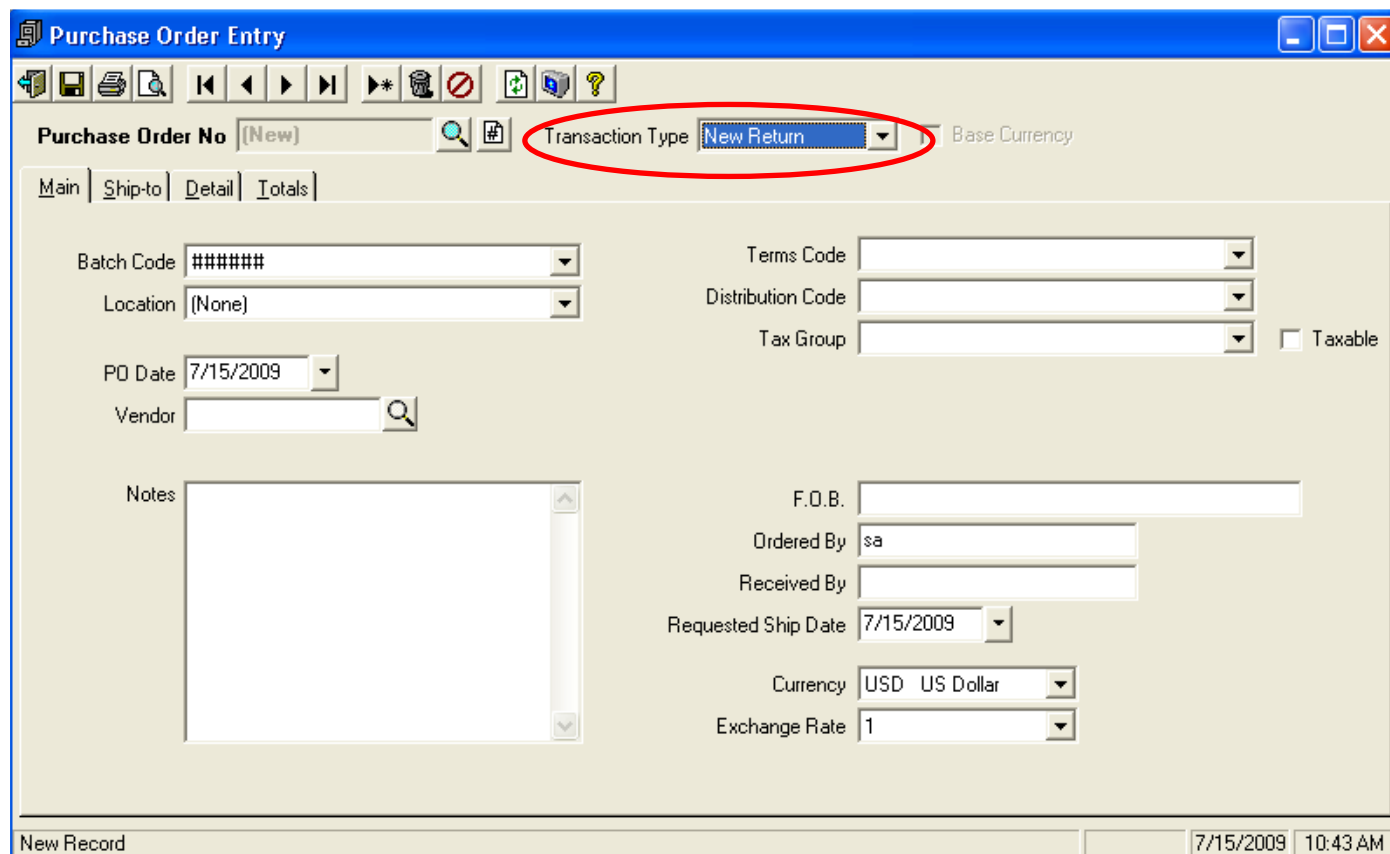
Workers Compensation	Description	Rate per 100	Experience Factor
Plumber less \$20	Plumbing less than 20/hr	10.00	1.20
Plumber over \$20	Pumbing over 20/hour	8.00	1.20
SM	Sheet Metal Workers	12.00	1.20

## Ascente 3.6 Enhancements/Fixes

### Purchasing Changes

#### *Purchase Order Entry - Returns*

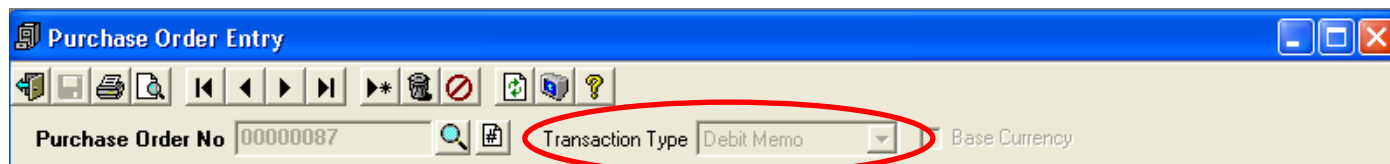
Purchase Order Entry in Ascente now allows you to select the Transaction Type which can either be **New Order** or **New Return** (Previously the system only allowed New Order).



The screenshot shows the 'Purchase Order Entry' window. The 'Purchase Order No' is '[New]'. The 'Transaction Type' dropdown is highlighted with a red circle and set to 'New Return'. Other fields include 'Batch Code' (#####), 'Location' (None), 'PO Date' (7/15/2009), 'Vendor' (empty), 'Terms Code', 'Distribution Code', 'Tax Group', 'F.O.B.', 'Ordered By' (sa), 'Received By', 'Requested Ship Date' (7/15/2009), 'Currency' (USD US Dollar), and 'Exchange Rate' (1). The 'Taxable' checkbox is unchecked. The status bar at the bottom shows 'New Record' and the date/time '7/15/2009 10:43 AM'.

If the **New Return** type is selected, all of the items placed on the Purchase Order will be deemed to be returned to the vendor. All quantities and amounts need to be entered as positives (you will get a warning if you try to enter negatives). You will need to go into the Traverse, Purchase Order, Transactions, Transactions and click on the Update then Auth/Debit Memo button to enter the Return Authorization. This step will update your inventory and reduce the quantity on hand.

You can then enter a Debit Memo against the PO either by using the Traverse, Purchase Order, Transactions, Transactions, Auth/Debit Memo button or using the Ascente A/P Invoice Entry. When using Ascente A/P Invoice Entry be sure to select a Transaction Type of Debit Memo. Once the Debit Memo has been entered against the PO the system will change the PO Transaction Type to be **Debit Memo**.



The screenshot shows the 'Purchase Order Entry' window. The 'Purchase Order No' is '00000087'. The 'Transaction Type' dropdown is highlighted with a red circle and set to 'Debit Memo'. The status bar at the bottom shows the date/time '7/15/2009 10:43 AM'.

If the PO is related to a Job Cost Job, when the A/P Debit Memo is updated through Ascente the Job Cost Job will have its costs reduced.

## Ascente 3.6 Enhancements/Fixes

### Move PO's to History – New!

A new **Move PO's to History** option has been added to both the Service Dispatch and Job Cost Periodic menu options.

**Move PO's to History**

Select Values

Range Selection

Beginning Ending

Vendor (Beginning) (Ending)

Field Selections

Cutoff Date 3/31/2009

Move Fully Received and Invoiced

Update

8/5/2009 4:13 PM

The Cutoff Date must be more than 180 days prior to today's date if moving all PO's. This will default to 30 days prior to today's date.

#### Purge Method:

- All: Moves the PO to History even if it has not been received or invoiced if all lines and header have a ship date less than the cutoff date and the cutoff date is at least 180 days prior to today's date.
- Fully received and invoiced: Only moves the PO to History if ALL lines have been received AND invoiced, AND the ship date for all lines and header is less than the cutoff date.

Only you get the Update button the following message displays:

**Move PO's to History**

Do you want to move these records to history?

Yes No

If Yes is selected the PO's are moved and the following message is displayed:

**Move PO's to History**

Move complete.  
15 Purchase orders moved to history.

OK

NOTE: Once the PO's have been moved, they cannot be recovered except from a backup. The only way they can be viewed is through the Traverse, Purchase Order, Inquiry, Order Inquiry option.

Also, if the PO was generated from Work Order Entry (Quick PO), and the Work Order has not been billed yet, the PO will NOT get moved to history.

## Ascente 3.6 Enhancements/Fixes

### Purchase Order Print – Vendor Alias

The Purchase Order Print option can now print the Vendor Alias item number from Traverse rather than printing your internal item number. To use this feature you will first need to set up Aliases for your items in Traverse and reference them to a specific vendor. In the example below the internal part number is **0017**, but when purchased from vendor Ace001 the part number is **W23AB**. On your purchase order you would enter part number 0017, but on the printed PO the system will print W23AB. The system looks at BOTH the item number and the vendor on the PO to determine if the Alias should be printed. If no Alias exists the internal part number will print.

NOTE: If your purchase order form has been customized, it will need to be modified to support this new feature.

Example Alias setup:

The screenshot shows the 'IN - Items' window with the following details:

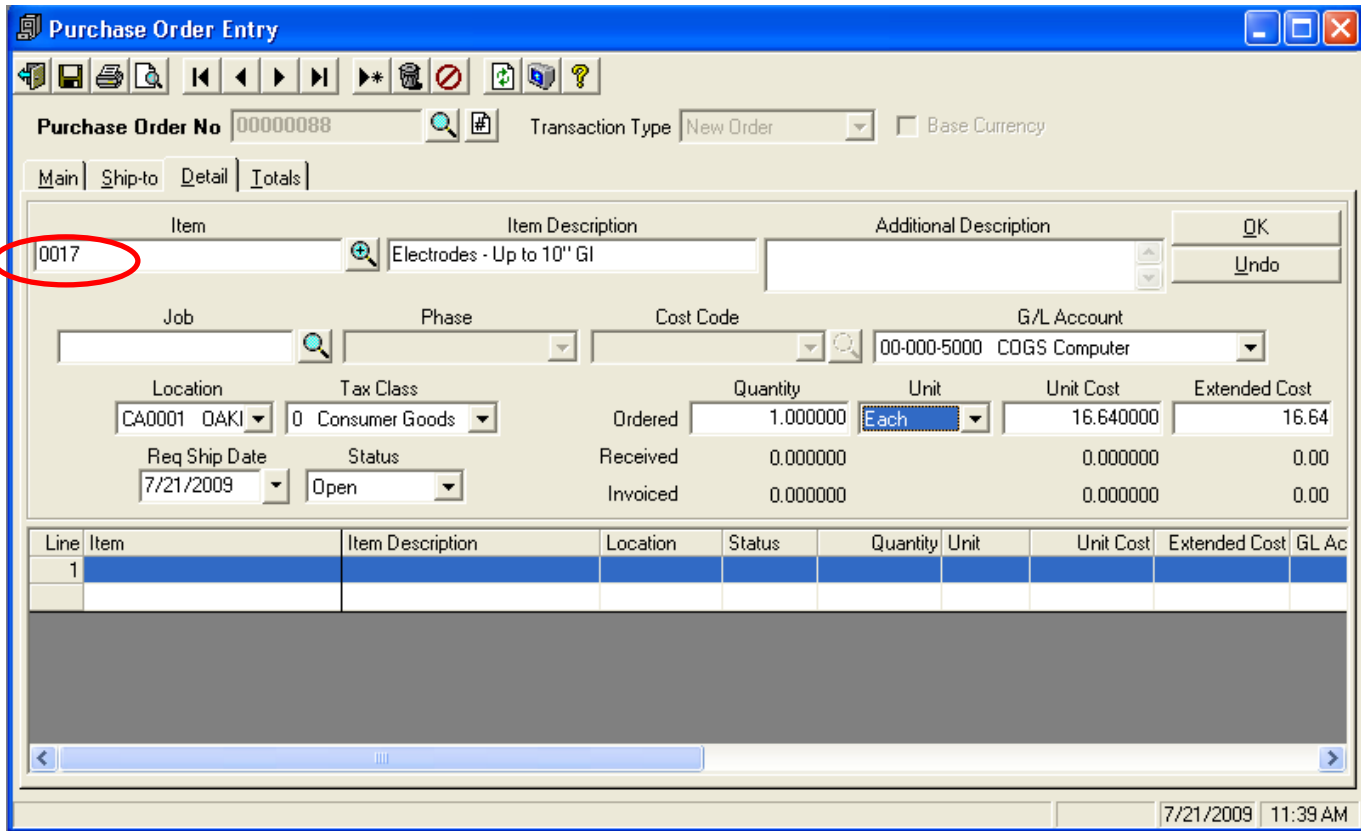
- Item ID:** 0017
- Description:** Electrodes - Up to 10" Gl
- Item Type:** Nonserialized
- Item Status:** Active
- Base UOM:** Each
- Default UOM:** Each
- Sales Category:** M
- Product Line:** MATERIAL
- Price ID:**
- Tax Class:** 0
- HazMat Code:**
- Picture ID:**
- User Field 1:**
- User Field 2:**
- User Field 3:**
- User Field 4:**
- Buttons:** Addl Descr, View Picture

The 'Aliases' tab is selected, showing the following table:

Alias	Type	Reference
W23AB	Vendor	Ace001
W23AB	User	*

## Ascente 3.6 Enhancements/Fixes

Sample Purchase Order using the internal part number:



**Purchase Order Entry**

Purchase Order No: 00000088 Transaction Type: New Order Base Currency: ☐

Main | Ship-to | Detail | Totals

Item: 0017 Item Description: Electrodes - Up to 10" GI Additional Description:   
 Job: Phase: Cost Code: G/L Account: 00-000-5000 COGS Computer

Location: CA0001 OAKI Tax Class: 0 Consumer Goods

Req Ship Date: 7/21/2009 Status: Open

Quantity	Unit	Unit Cost	Extended Cost
Ordered 1.000000	Each	16.640000	16.64
Received 0.000000		0.000000	0.00
Inviced 0.000000		0.000000	0.00

Line	Item	Item Description	Location	Status	Quantity	Unit	Unit Cost	Extended Cost	GL Ac
1									

7/21/2009 11:39 AM

Sample Purchase Order print that shows the Vendor Alias:



## PURCHASE ORDER

00000088

Ship To: ATTN:

Vendor: Bin004  
 BINARY MARKETING SOLUTIONS  
 THO S. BOSWELL  
 164 PARK STREET NORTH  
 BISMARCK, ND 58501  
 TEL: 7014621584  
 FAX: 7014621524

**P.O. Date:** 7/21/2009  
**Location:**  
**Ship Via:**  
**Terms:** 2 % Disc  
**F.O.B.:**  
**Ordered By:** sa  
**Taxable:** No  
**Batch Code:** #####  
**Received By:**


ENTRY	ITEM ID	UNIT	ORD QTY	UNIT PRICE	EXTENSION
1	W23AB	Each	1.0000	16.6400	16.6400
	Electrodes - Up to 10" GI				
	Reqd Ship Date: July 21, 2009				
	GL Acct: 000005000				

## Ascente 3.6 Enhancements/Fixes

### Purchase Order Print – Format changes

The standard Purchase Order form will now print dotted lines between each row of line items, to make the form easier to read. It will also print "RETURN TO VENDOR" if the Purchase Order is a Return type.

NOTE: If your purchase order form has been customized, it will need to be modified to support this new feature.

 <b>compusource</b>		<b>PURCHASE ORDER</b>	<b>00000015</b>		
		<b>RETURN TO VENDOR</b>			
<b>Ship To:</b> ATTN: SHEA, STEVE 9411 MAPLE ST  BELLFLOWER, CA 90706		<b>P.O. Date:</b> 7/24/2009 <b>Location:</b> CA0001 <b>Ship Via:</b> <b>Terms:</b> 2% Disc <b>F.O.B.:</b> FOB <b>Ordered By:</b> sa <b>Taxable:</b> No <b>Batch Code:</b> ##### <b>Received By:</b> recieved by			
<b>Vendor:</b> Adv008 ADVANCED CIRCUIT BOARDS PLUS GABRIELLA SCOTT 2 ROCKFORD PARKLAWN CIRCLE EDINA, MN 55424  TEL: 6128462011 FAX: 6128462000		G/L Account: This is the General Ledger number that will be debited by this expense. If this is a job related expense, the default comes from the Cost CodeW IP GL No field and cannot be changed. If it is not a job related expense, the default comes from the vendor file and changes are allowed.			
<b>ENTRY</b>	<b>ITEM ID</b>	<b>UNIT</b>	<b>ORD QTY</b>	<b>UNIT PRICE</b>	<b>EXTENSION</b>
1	700200 Hinges	EA	1.0000	2.0400	2.0400
Reqd Ship Date: July 24, 2009		.00			
		GL Acct: 000001210 J:J1234			

## Ascente 3.6 Enhancements/Fixes

### Quote System – New!

The Quote System is a new add-on module available for purchase. Please check with your sales representative for pricing information.

The Quote System allows you to enter, maintain and print quotes for your customers. Quotes can optionally be converted into Service Orders with the click of a button.

Reports are available to list outstanding Quotes for following, get activity on existing quotes and see closing percentages by your sales representatives.

The Quote System must be registered before using. This can be done by clicking on File, Registration from the main Ascente tool bar. Here you can register the new Quote module. You will have to contact your support representative to get the new registration number.

Available Applications	
Service Dispatch	<input checked="" type="checkbox"/>
Job Cost	<input checked="" type="checkbox"/>
Quotes	<input checked="" type="checkbox"/>
Quick P/O	<input checked="" type="checkbox"/>
Paging	<input checked="" type="checkbox"/>
Maintenance	<input checked="" type="checkbox"/>
Tasking	<input checked="" type="checkbox"/>
Flat Rate Import	<input checked="" type="checkbox"/>
NotesPro	<input checked="" type="checkbox"/>



## Ascente 3.6 Enhancements/Fixes

Once registered the new Quotes application will appear on the menu:

Application	Quotes	Transactions
Service Dispatch	Transactions	Quotes
Job Cost	Maintenance	
Quotes	Reports	
Paging		
Flat Rate		
Pricing		
System		

### Branch Maintenance – New Next Quote Number field

A new Next Quote Number field has been added to the Branch file. This field must be set for the system to automatically assign numbers to quotes.

Branch Maintenance

Branch: AT

Address:

Description: Mark's

Address 1: 4405 International Blvd.

Address 2:

City: Nrocross Region: GA

Postal Code: 30093 Country: USA UNIT

General:

Location ID: MD0001 BALTIMORE WARI

Branch GL Segment: 01 Domestic

Default Promise Date: (System Date)

Service Burden: Service

Default Job Burden: Employee

Next Numbers:

	Next Number
Service Order	12345678
Maint Service Order	A1187M
Invoice	A10003
Jobsite	A1003
Quote	Q1000
Job	A400

Changed: sa 6/26/2009 8:18:00 AM 7/15/2009 2:25 PM

## Ascente 3.6 Enhancements/Fixes

### ***Contact Activity Maintenance – New!***

A new Contact Activity maintenance program has been created to define various tasks related to Quotes. These can then be used in Quote Entry on the Activity tab to indicate when an event occurred or to schedule an event in the future. Reports can be run to determine which activities need to be completed.

Contact Activity Maintenance	
General	
Display Order	
<input type="radio"/> Alphabetical	
<input checked="" type="radio"/> User Defined	
Contact Activity	
Estimate Given	
Follow-up	
Closed Sale	

### ***Proposal Status Maintenance – New!***

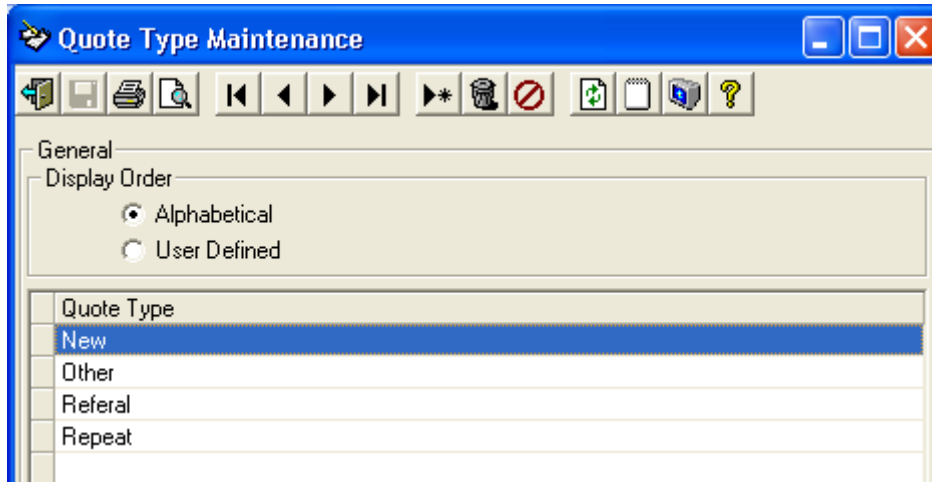
A new Proposal Status maintenance program has been created to define various status descriptions related to a quote. Reports can be created determine the number of proposals that have been booked, lost, abandoned or open. The system will come with the Proposal Status codes listed below, but these can be changed.

Proposal Status Maintenance	
General	
Display Order	
<input type="radio"/> Alphabetical	
<input checked="" type="radio"/> User Defined	
Proposal Status	Category
Open	Open
Booked	Booked
Abandoned	Abandoned
Lost	Lost

## Ascente 3.6 Enhancements/Fixes

### ***Quote Type Maintenance – New!***

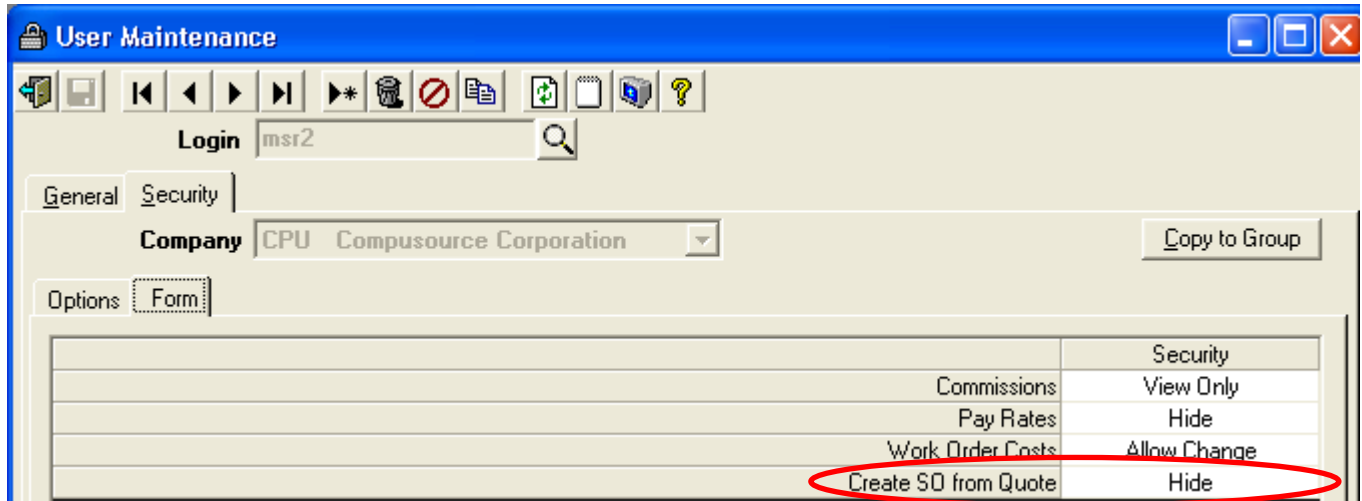
A new Quote Type maintenance program has been created to define various types you want to group your Quotes by. Reports can then be generated to list Quotes by these Types. The system will come with the Quote Types listed below, but these can be changed.



Quote Type
New
Other
Referral
Repeat

### ***User Maintenance – New 'Create SO from Quote' option***

A new 'Create SO from Quote' option has been added to the Security/Form tab in User Maintenance. If this is set to 'Hide' the user will be prevented from creating a Service Order from a Quote.




	Security
Commissions	View Only
Pay Rates	Hide
Work Order Costs	Allow Change
Create SO from Quote	Hide

## Ascente 3.6 Enhancements/Fixes

### Quotes – New!

A new Quotes entry program allows you to enter, maintain and print quotes. With the click of a button the detailed Quote can be automatically turned into a Service Order. This can optionally be used as a tool to track customer complaints.

Toolbar buttons are available to access Other Service Orders for the jobsite, Maintenance Contracts, Components and Service History.

Quote numbers can be assigned manually by the user, or using the  button will cause the system to assign the next Quote number from the Branch file based on the Branch assigned to the quote.

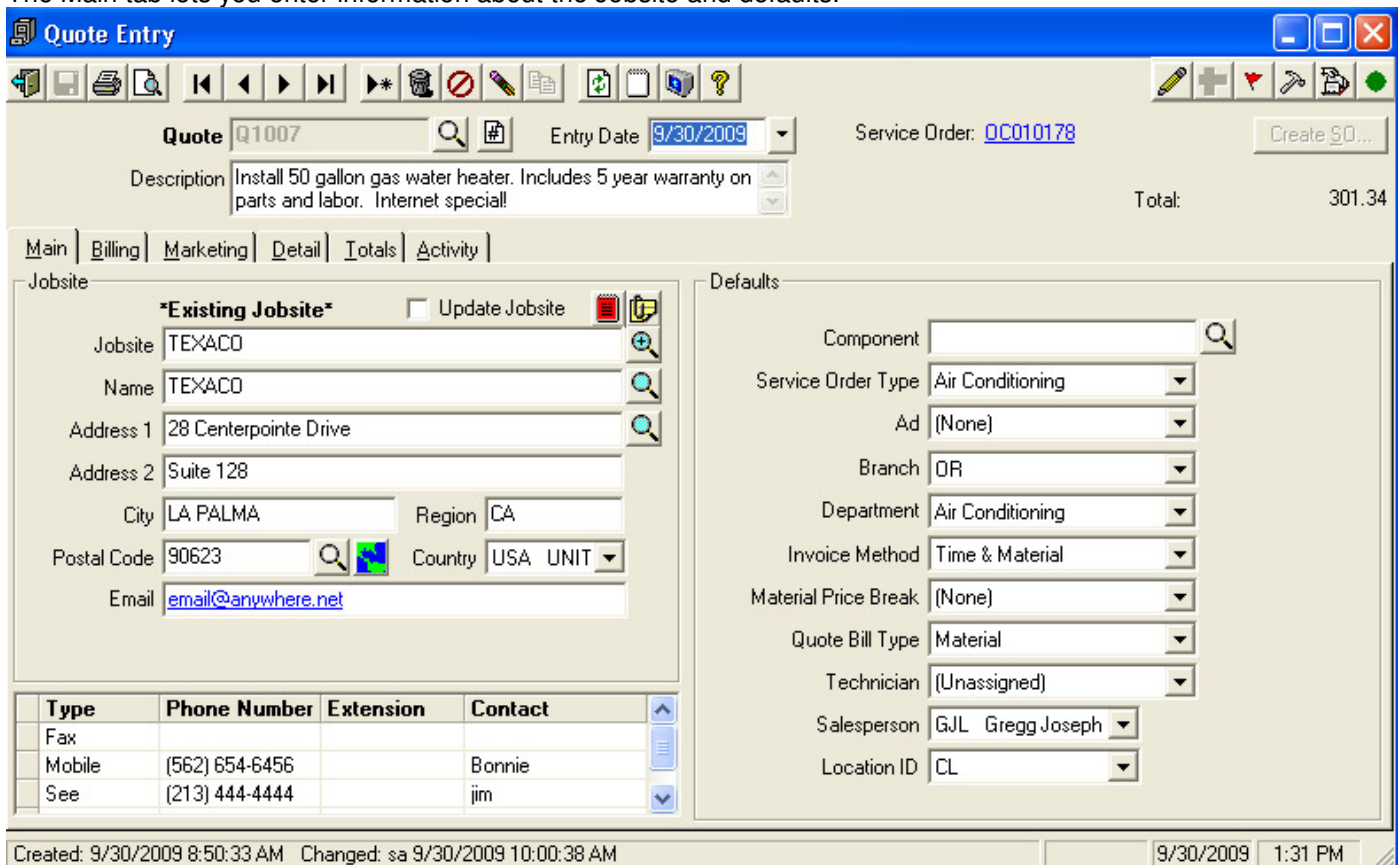
The Entry Date defaults to the system date but can be overridden.

The Description can be up to 100 characters. This value will be used as the Component description if a new component ID is entered in the Component field and the user specifies that a new Component should be created when the Service Order is created. See below for more information.

Tool bar buttons are available for the following:

- Display a list of Service Orders that exist for the jobsite
- Display a list of other Quotes that exist for the jobsite
- Display a list of the Maintenance Contracts that exist for the jobsite
- Display a list of Components that exist for the jobsite
- Display a list of Service Order History records that exist for the jobsite
- Display the A/R Inquiry for the assigned customer

The Main tab lets you enter information about the Jobsite and defaults.



Type	Phone Number	Extension	Contact
Fax			
Mobile	(562) 654-6456		Bonnie
See	(213) 444-4444		jim

Created: 9/30/2009 8:50:33 AM Changed: sa 9/30/2009 10:00:38 AM 9/30/2009 1:31 PM

## Ascente 3.6 Enhancements/Fixes

Existing Jobsites or new Jobsites can be entered. If an existing jobsite is selected the Update Jobsite button can be checked to update changes back to the main jobsite record.

In the Component field you can lookup existing Components for the Jobsite, or enter in a new Component value. If you enter a new Component value the system will warn you that it does not exist and ask if you want to create a Component when the Service Order is created. If you answer yes to this, the system will create a new Component and set the Component ID equal to the value you enter in this field, and will set the Component description equal to the Quote description. If you answer No you will either need to select a valid Component, blank out the field or enter a value and say Yes to create the Component when the SO is created.

Service Order Type will default from the Jobsite for existing jobsites or from the Default Service Order Type in the Options and Interfaces (Service) if the jobsite is new.

Ad will require an entry if the Options and Interfaces (Service) Require Ad is set. Otherwise (None) or any valid Ad can be entered.

The Branch will default based on the Options and Interfaces (Service) setting (Ad, Postal Code/Jobsite, Service Order Type).

Department will default from the Jobsite for an existing jobsite or from the Service Order Type for a new jobsite.

Invoice Method defaults from the Options and Interfaces (Service)


Material Price Break defaults from the Jobsite for an existing jobsite. Otherwise will have to be entered by the user.

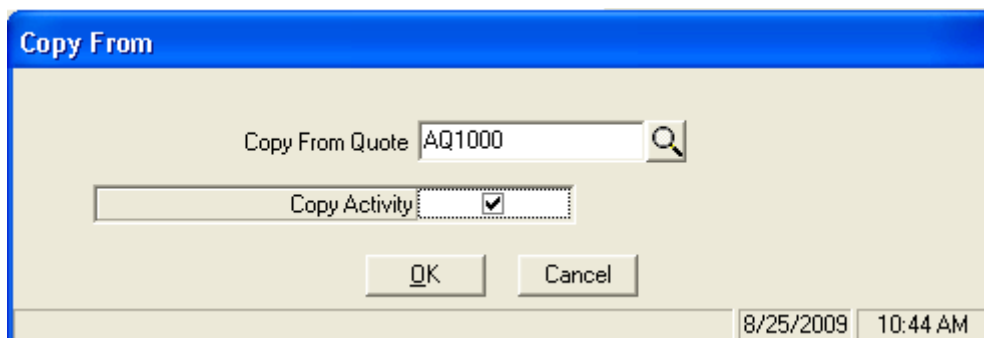
Quote Bill Type defaults to the Default Non-Stock Bill Type in the Options and Interfaces (Service). This is the Bill Type used when creating the grand total detail line of the Work Order when the Service Order is created.

Technician defaults from the Jobsite. Unassigned is allowed.

Salesperson defaults from the Jobsite, or bill to customer if not set in the Jobsite. If for a new jobsite the salesperson will default from the (Cash) customer.

Location defaults from the Technician or Branch if not already set.

The  Copy From button can be used to create a new Quote based on existing one already in the system. In this case all of the fields in the Proposal frame on the Marketing tab will be cleared on the new quote. Also the Activity from the original Quote will not be copied to the new quote unless the Copy Activity button is checked when the Copy From screen is displayed.



The image shows a 'Copy From' dialog box with a blue title bar. Inside, there is a text field labeled 'Copy From Quote' containing the value 'AQ1000' and a magnifying glass icon to its right. Below this is a checkbox labeled 'Copy Activity' which is checked. At the bottom are 'OK' and 'Cancel' buttons. In the bottom right corner, there is a date and time stamp: '8/25/2009 10:44 AM'.

Note that if the Contact Date for an activity is prior than the system date, it will be reset to the current system date. Also all of the Completed check boxes will be cleared on the new Quote.

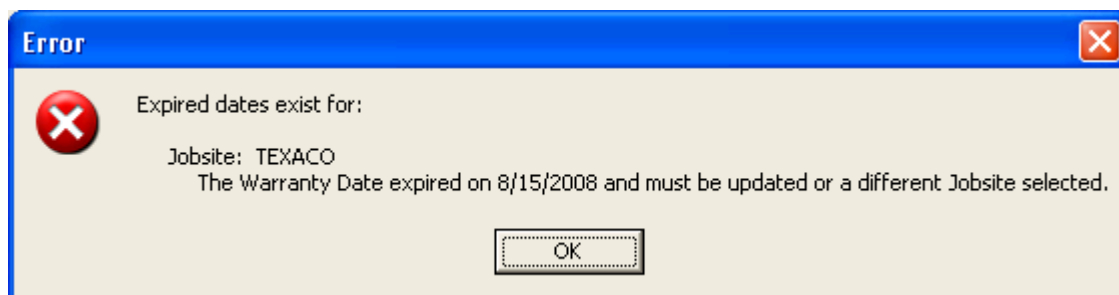
Custom Fields for Quotes will not be copied and/or verified. Therefore it will be possible to get a warning/error on required custom fields the next time the new Quote is saved.

## Ascente 3.6 Enhancements/Fixes

If there are custom fields defined that are set as an Expiration Date and are for a table linked to the Quote (ie, Jobsite), and the Expiration Date is beyond the current system date, the following warning will display:



If there are custom fields defined that are set as an Expiration Date Verified and are for a table linked to the Quote (ie, Jobsite), and the Expiration Date is beyond the current system date, the following error will display and force the user to select a different Copy From Quote.



## Ascente 3.6 Enhancements/Fixes

The Billing tab lets you override the Bill To customer. You can optionally create a new customer from this screen.

**Quote Entry**

Quote: **Q1007** Entry Date: **9/30/2009** Service Order: **OC010178** Create SO...

Description: Install 50 gallon gas water heater. Includes 5 year warranty on parts and labor. Internet special!

Total: 301.34

Main **Billing** Marketing Detail Totals Activity

Customer Address

Customer: **NC124** Create Customer...

Name: TEXACO

Address 1: 280 Centerpointe Drive

Address 2: Suite 1280

City: LA PALMA Region: CA

Postal Code: 90623 Country: USA UNIT

Created: 9/30/2009 8:50:33 AM Changed: sa 9/30/2009 10:00:38 AM 9/30/2009 1:33 PM

Initially the customer id and address information will default from the customer assigned to the jobsite, if using an existing jobsite (otherwise this will default to the cash customer). When you click on the Create Customer button the system will let you override the address when creating a new customer (if necessary).

**Create Customer**

New Customer ID: **Mon022**

Defaults From: **Sen051 Sen**

Customer Address

Name: Montana Memory Systems

Address 1: 201 Columbia Street

Address 2:

City: Amherst Region: WI

Postal Code: 54406 Country: USA UNIT

OK Cancel

9/30/2009 1:34 PM

## Ascente 3.6 Enhancements/Fixes

The Marketing tab lets you track information that can be used to generate reports on to determine how your salespeople are doing.

**Quote Entry**

Quote: **Q1007** Entry Date: **9/30/2009** Service Order: **OC010178** Create SO...

Description: **Install 50 gallon gas water heater. Includes 5 year warranty on parts and labor. Internet special!** Total: **301.34**

Main | Billing | Marketing | Detail | Totals | Activity

**Sales**

Quote Type: **Quote**  
Lead Source: **Technician**  
Property Owner: **Leeland Smith**

**Proposal**

Status: **Booked** Complete Date: **9/30/2009**  
Proposal Date: **9/30/2009** Schedule Date: **9/30/2009**  
Other Date:

**Current System**

40 gallon water heater

**Current Problem**

Current water heater leaks and they tend to run out of hot water.

**Comments**

Leeland is the decision maker, but you must also run everything by Phil.

Created: 9/30/2009 8:50:33 AM Changed: sa 9/30/2009 10:00:38 AM 9/30/2009 1:44 PM

The Quote Type will default to the first value in the list. F6 can be used to drill down on this field.

Current Problem prints by default on the Quote Form.

Proposal Status defaults to (None). If changed to Booked, Abandoned or Lost and if the Complete Date is empty the Complete Date is set to the current system date.

The Schedule Date will be used as the Promise Date if the quote is turned into a Service Order. If Schedule Date is blank the Complete Date will be used instead.

The Comments field will be put into the Component User Defined field 3 if a new Component is created when creating the Service Order. A new Component ID must be entered in the Component field on the Main tab for this to happen. This will also post to the Description field on the Work Order when the Service Order is created.



## Ascente 3.6 Enhancements/Fixes

The Detail tab lets you enter in a list of the Parts and Labor in order to calculate your estimate. If a Service Order is created from the Quote, these items can optionally be automatically posted to the Work Order.

**Quote Entry**

Quote: **Q1007** Entry Date: **9/30/2009** Service Order: **OC010178** [Create SO...](#)

Description: **Install 50 gallon gas water heater. Includes 5 year warranty on parts and labor. Internet special!** Total: **301.34**

**Main | Billing | Marketing | Detail | Totals | Activity**

Item ID: **100** Description: **Flex Hoses** Additional Description: **Includes Electrical Outlets and** [OK](#) [Undo](#)

Bill Type	Quantity	Unit Cost	Extended Cost	Unit Price	Extended Price	Skip WO
Material	1.000000	13.380000	13.38	300.000000	300.00	<input type="checkbox"/>

Line	Item ID	Description	Bill Type	Quantity	Unit Price	Extended Price	Unit Cost
1	100	Flex Hoses	Material	1.00	300.00	300.00	13.38

Created: 9/30/2009 8:50:33 AM Changed: sa 9/30/2009 10:00:38 AM 9/30/2009 1:45 PM

Stock or Non-stock items can be entered. For stock items the quantity will default to 1 and the Skip flag will not be checked.

Item bill of materials can also be entered. In this case all items on the Bill of Material will be pulled into the quote, even those items that have the Skip flag set in the Bill of Material. The Skip WO flag on the quote will be set to be the same as the Skip flag in the Bill of Material.

The Skip WO field indicates if the item should be skipped when the Work Order is created.

NOTE: Inventory Quantities are not checked at this time, even when the Service Order is created. It is possible for the Committed Quantity in inventory to go negative.

## Ascente 3.6 Enhancements/Fixes

The Totals tab displays a subtotal of the lines items that were entered on the Detail tab and allows you to apply an overhead amount to get a total price.

The screenshot shows the 'Quote Entry' window with the 'Totals' tab selected. The window title is 'Quote Entry'. The 'Quote' field contains 'Q1007', 'Entry Date' is '9/30/2009', and 'Service Order' is 'OC010178'. The 'Description' field contains 'Install 50 gallon gas water heater. Includes 5 year warranty on parts and labor. Internet special!'. The 'Total' field shows '301.34'. The 'Totals' tab is active, showing a 'Price Subtotal' of '300.00'. The 'Overhead %' is set to '10.00' of 'Cost', resulting in an overhead of '1.34'. The 'Total' is '301.34'. The status bar at the bottom shows 'Created: 9/30/2009 8:50:33 AM', 'Changed: sa 9/30/2009 10:00:38 AM', and the date/time '9/30/2009 1:45 PM'.

Totals	
Price Subtotal:	300.00
Overhead % 10.00 of Cost	1.34
Total:	301.34

The overhead % can be calculated on the total Price, Cost, or a Cost Margin. The default is Cost.

## Ascente 3.6 Enhancements/Fixes

The Activity tab allows you to enter a list of items that have been performed or are to be performed in the future related to the quote. Reports can be run to identify tasks that need to be completed.

The screenshot shows the 'Quote Entry' window with the 'Activity' tab selected. The top section displays 'Quote Q1007', 'Entry Date 9/30/2009', and 'Service Order: OC010178'. The description is 'Install 50 gallon gas water heater. Includes 5 year warranty on parts and labor. Internet special!'. The total is 301.34. Below this is a table of activities:

Contact Date	User	Activity	Description	Completed
7/1/2009	sa	Email	Provided initial estimate to Leeland and Phil	<input checked="" type="checkbox"/>
7/15/2009	(Salesperson)	Follow up call	Need to follow-up	<input type="checkbox"/>
7/31/2009	(Salesperson)	Visit site	Site visit in prep for install	<input type="checkbox"/>

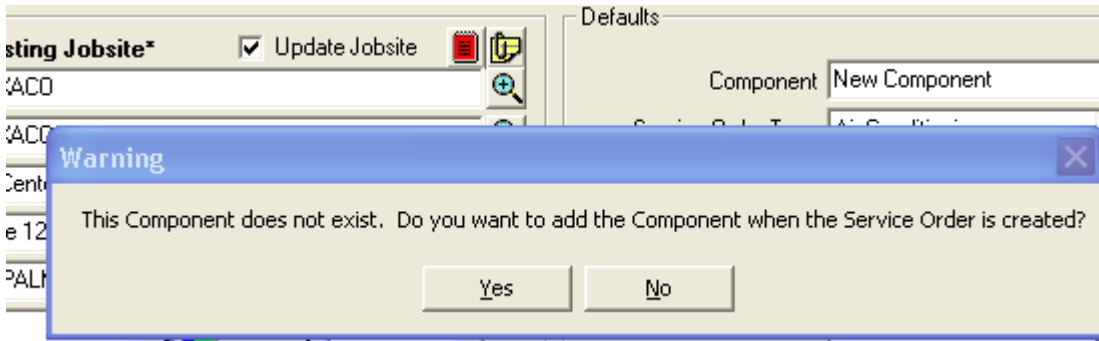
The Create SO button will copy the Quote to the Service Dispatch system. Note that this button will not be displayed if the user security is set to Hide this option. The system will automatically set the Quote Status to be "Booked" and will ask the user for a Complete Date. The Problem field on the new Service Order will be set to "<Quote Type> qqqqqq approved on MM/DD/YYYY <Quote Description>" where <Quote Type> is the Quote Type assigned to the quote, qqqqqq is the Quote number, MM/DD/YYYY is the Complete Date that the user specifies at the time the Create SO button is used, and <Quote Description> is the full Description field from the Quote. The Service Order will be displayed on the screen and the Create SO button disabled once a Service Order has been created:

The screenshot shows the 'Quote Entry' window with the 'Defaults' tab selected. The 'Service Order: OC010178' and 'Create SO...' buttons are circled in red. The 'Jobsite' section shows details for 'TEXACO' at '28 Centerpointe Drive, Suite 128, LA PALMA, CA 90623'. The 'Defaults' section shows various settings for the service order, including 'Component AC1', 'Service Order Type Air Conditioning', 'Ad (None)', 'Branch OR', 'Department Air Conditioning', 'Invoice Method Time & Material', 'Material Price Break (None)', 'Quote Bill Type Material', 'Technician (Unassigned)', 'Salesperson GJL Gregg Joseph', and 'Location ID CL'. A status bar at the bottom shows 'Created: 9/30/2009 8:50:33 AM' and 'Changed: sa 9/30/2009 1:47:29 PM'.

Note: You can click on the Service Order # to drill down to the Service Order.

## Ascente 3.6 Enhancements/Fixes

If in the Component field you put in a Component ID that doesn't already exist for the jobsite you will get the following message:

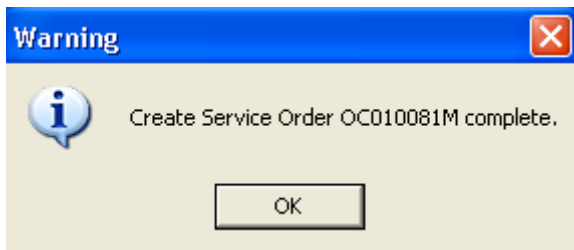


If you click Yes, the system will create a new Jobsite Component record when the Service Order gets created.

The Work Order Description will be set to the Quote Comments on the Marketing Tab.



Once the OK button is clicked the system will give you the new Service Order number that was created.



The Work Order will get created with all of the lines on the Quote where the Skip flag is not set. The Cost for Stock items will be set from Traverse Inventory, not from the Cost on the Quote. Non stock items will have the Cost set to \$0. The price on all lines will be set to \$0.

The system will automatically create a Work Order line where the description is Quote: xxxxxxxx where xxxxxxxx is the Quote number, quantity 1 and the Unit Price will be the Total from the Quote.

## Ascente 3.6 Enhancements/Fixes

### New option to create a Job Cost Job from a Quote

The Quotes program Create SO button has been changed to be labeled 'Create...'. When selected, you can choose between creating a Service Order or a Job Cost Job.

The screenshot shows the 'Quote Entry' window with the 'Quote' field set to 'Q10000' and 'Entry Date' as '3/3/2010'. The 'Description' is 'Test'. The 'Sales' amount is 528.54, 'Cost' is 348.34, and 'Profit' is 180.20 (34%). The 'Create...' button is circled in red. A dialog box titled 'Create from Quote Q10000' is open, showing the 'Create' dropdown set to 'Job' (circled in red), 'Status' as 'Booked', and 'Complete Date' as '4/2/2010'. The dialog also shows 'Quote Bill Type' as 'Material', 'Technician' as '(Unassigned)', 'Salesperson' as '(None)', and 'Location ID' as 'CA0001 OAKLAND'. The 'OK' and 'Cancel' buttons are at the bottom of the dialog.

If a Job is created the system will display a link on the Quote screen showing the Job ID for the Job created from the Quote. Clicking on the link will take you to the Job maintenance screen for that job. The Job ID will be generated by the system by getting the next Job from the Branch file based on the Branch assigned to the Quote.

The screenshot shows the 'Quote Entry' window with the 'Quote' field set to '0C10000Q' and 'Entry Date' as '3/5/2010'. The 'Description' is '10 Ton Package A/C Estimate'. The 'Sales' amount is 7,916.33, 'Cost' is 3,487.75, and 'Profit' is 4,428.58 (56%). The 'Job: 0R405' link is circled in red. The 'Create...' button is also visible.

## Ascente 3.6 Enhancements/Fixes

The Job maintenance screen has been changed to display a link to a Quote if the Job was created from a Quote. Clicking on the Quote number will take you to the Quote entry screen.

The Job will be created with the following values from the Quote:

- Job Comments = Quote Description + Comments on Marketing tab
- Next Invoice Number = Job Number plus -001
- Contract Amount = Quote total
- Billing Breakdown = 1 line for the full amount of the contract with the description set to the Quote Description

Once the Job has been created you will need to review the Job and adjust the retention %, any defaults, billing breakdown and set up the detailed estimates.

The Quote Inquiry button throughout the system has been changed to indicate if the Quote has been turned into a Service Order (SO) or a Job:

Quote	Entry Date	Description	Type	Status	Amount	Complete	Created
OC10000Q	3/5/2010	10 Ton Package A/C Estimate	Quote	Booked	7,916.33	3/5/2010	Job: OR405
OC10001Q	3/5/2010	10 Ton Package A/C Estimate	Quote	Booked	7,916.33	3/5/2010	SO: OC010189
Q1010	10/13/2009	This is a long description to see how it will fit on the repr	Quote	Booked	195.00	10/15/2009	
Q1011	10/19/2009	10 Ton Package A/C Estimate	Quote	Booked	7,916.33	10/27/2009	SO: OC010183
Q1012	10/27/2009	test of location override	Quote	Booked	14.98	10/27/2009	SO: OC010184

### Quotes – Running totals added

The Quotes screen has had running totals added to the top of the form:

## Ascente 3.6 Enhancements/Fixes

### ***Quote Reports – New!***

A new Quote Reports option has been added that lets you print the following reports:

- Quote Activity – All (lists all activities regardless of status)
- Quote Activity – Open Only (lists only those activities that have not yet been completed)
- Quote Breakdown
- Quote History
- Quote Listing
- Quote Proposal Form
- Quote Variance

**Quote Reports**

Select Report Values

Range Selection

Quote	Sales Rep	Jobsite	Activity Date	UserId	Entry Date	Proposal Date	Complete Date
Pending	(Beginning)	(Beginning)	(Beginning)	(Beginning)	(Beginning)	(Beginning)	(Beginning)
(Ending)	(Ending)	(Ending)	(Ending)	(Ending)	(Ending)	(Ending)	(Ending)

Field Selections

Report Name: Quote Activity

Options

☐ Print Options Cover Page

F6 Maint 7/21/2009 11:49 AM

## Ascente 3.6 Enhancements/Fixes

Quote Activity Report example:

10/29/09  
11:31 am

Compusource Corporation  
Quote Activity - All

Page 1 of 1

Salesman: GJL Gregg Joseph Lukeski

Jobsite Info

Customer Info

Q1011

Type: Quote  
10 Ton Package A/C Estimate

Status: Booked  
Prop Own: Leeland Smith  
Lead Src: Technician  
Entry Date: 10/19/09  
Complete Date: 10/27/09  
Proposal Date: 10/19/09  
Schedule Date:

TEXACO  
TEXACO  
28 Centerpointe Drive - Suite 128  
LA PALMA, CA 90623  
(714) 555-1212  
(714) 555-4444  
email@anywhere.net

Mon022  
Montana Memory Systems  
201 Columbia Street  
Amherst, WI 54406  
(414) 904-5000  
info@osas.com

Complete	Contact Date	User	Activity	Activity Description
✓	10/19/09	sa	Visit site	Visited site and gave proposal
	10/26/09		Follow up call	Need to complete a follow-up call
	11/2/09		Email	Need to send a follow-up e-mail

\*\*\* End of Report \*\*\*

Total Records Printed 3

Quote Breakdown example:

10/29/09  
11:29 am

Compusource Corporation  
Quote Breakdown

Page 1 of 1

Quote: Q1013

Quote for tankless water heater

Item	Description	Qty	Skip WO	Unit Cost	Unit Sell	Total Cost	Total Retail	Net Profit	Net %
labor	Labor	8.00		48.00	120.00	384.00	960.00	576.00	60.0%
200200	Water Heater	1.00		223.03	750.00	223.03	750.00	526.97	70.3%
EQ S	Earth Quake Strap	1.00	✓	16.00	29.00	16.00	29.00	13.00	44.8%
Total for Quote: Q1013						623.03	1,739.00	1,115.97	64.2%

Sales Person: GJL  
Jobsite: 123 Welcome St  
ABC Gas Station  
Customer: (Cash)  
Cash Customer

Overhead: 10.00 %  
62.30

Total Quoted Price: \$1,801.30



## Ascente 3.6 Enhancements/Fixes

Quote History example:

10/29/2009	<b>Compusource Corporation</b>	Page 1 of 1
11:33 am	Quote History	

Quotes by Sales Rep		Quote Count	Quote \$
GJL	Gregg Joseph Lukesi	5	10,052.61
MSL	Mary Sue Linder	1	195.00
<b>Grand Total:</b>		<b>6</b>	<b>10,247.61</b>

Proposals by Entry Year & Month & Sales Rep			Open		Booked		Totals	
			Quotes	Amount	Quotes	Amount	Quotes	Amount
2009	10	GJL	1	1,801	4	8,251	5	10,053
		MSL	0		1	195	1	195
		<b>Total</b>	<b>1</b>	<b>1,801</b>	<b>5</b>	<b>8,446</b>	<b>6</b>	<b>10,248</b>
	<b>Total</b>		<b>1</b>	<b>1,801</b>	<b>5</b>	<b>8,446</b>	<b>6</b>	<b>10,248</b>

Drill down on Quote \$ shows:

Quotes by Sales Rep by Year		Quote Count	Quote \$
<b>2009</b>		<b>5</b>	<b>10,052.61</b>
GJL	Gregg Joseph Lukesi	5	10,052.61

Drill down on Quote \$ shows:

		Quote Count	Quote \$
<b>Month 10</b>		<b>5</b>	<b>10,052.61</b>
<b>2009</b>		<b>5</b>	<b>10,052.61</b>

Drill down on Quote \$ shows:

		Quote Count	Quote \$
<b>Open</b>		<b>1</b>	<b>1,801.30</b>
<b>Booked</b>		<b>4</b>	<b>8,251.31</b>
<b>Month 10</b>		<b>5</b>	<b>10,052.61</b>

## Ascente 3.6 Enhancements/Fixes

Drill down on Quote \$ Booked shows:

Quote Count	Quote \$	Jobsite	Jobsite Name	Description
Q1002	320.00	1033a Winchester Dr	JONES, SALLY	This is the quote description
		Current Problem		Comments
Q1011	7,916.33	TEXACO	TEXACO	10 Ton Package A/C Estimate
		Current Problem		Comments
		System too old and small to handle new office configuration.		Install new 10 Ton Package A/C System. Includes the following: - 5 year warranty - Removal of old system - Balancing - 3 new programmable Thermostats
Q1003	.00	123 Welcome St	ABC Gas Station	Test quote
		Current Problem		Comments
Q1012	14.98	TEXACO	TEXACO	test of location override
		Current Problem		Comments
<b>Booked</b>		<b>4</b>	<b>8,251.31</b>	

Quote Listing example:

10/29/2009 11:36 am	<b>Compusource Corporation</b> Quote Listing	Page 1 of 1
------------------------	---	-------------

Quote #	QuoteType	Entry Date	Description	Jobsite	Proposal Status	Proposal Date	Complete Date	Amount
<b>GJL Gregg Joseph Lukeski</b>								
Q1002	Complaint	10/15/09	This is the quote description	1033a Winchester Dr	Booked	10/22/09	10/27/09	320.00
Q1011	Quote	10/19/09	10 Ton Package A/C Estimate	TEXACO	Booked	10/19/09	10/27/09	7,916.33
Q1003	Quote	10/27/09	Test quote	123 Welcome St	Booked		10/27/09	.00
Q1012	Quote	10/27/09	test of location override	TEXACO	Booked		10/27/09	14.98
Q1013	Quote	10/29/09	Quote for tankless water heater	123 Welcome St				1,801.30

**Totals for Sales Rep: GJL**

**Quotes: 5 10,052.61**

<b>MSL Mary Sue Linder</b>								
Q1010	Quote	10/13/09	This is a long description to see how it will fit on the reports. Want to make sure it wraps proper!	TEXACO	Booked		10/15/09	195.00

**Totals for Sales Rep: MSL**

**Quotes: 1 195.00**

**Grand Total:**

**Quotes: 6 10,247.61**

Proposals by Status	Totals		
	Count	%	Dollars
	1	16%	1,801.30
Booked	5	83%	8,446.31
Total	6	100%	10,247.61

Proposals by Salesperson	Totals					
	Count	% Count	Dollars	% Dollars	Booked	Booked Dollars
GJL	5	83%	10,052.61	98%	4	8,251.31
MSL	1	16%	195.00	2%	1	195.00
Total	6	100%	10,247.61	100%	5	8,446.31

## Ascente 3.6 Enhancements/Fixes

Quote Proposal Form example:

Compusource Corporation  
28 Centerpointe Drive, Suite 130  
La Palma, CA 90623  
714-522-8300, Fax: 714-522-2505



Page 1  
Quote Date 7/13/2009  
Quote # AQ1000

CA Lic. #3662433

### PROPOSAL

S  
O  
L  
D  
T  
O  
SonicView Systems Inc.  
4619 Hamard St.  
Minneapolis, MN 55111

J  
O  
B  
S  
I  
T  
E  
TEXACO  
28 Centerpointe Drive  
Suite 128  
LA PALMA, CA

Attention:

SLS #	GJL	Gregg Joseph Likeski	Terms	Net30	0% Disc, Net30
-------	-----	----------------------	-------	-------	----------------

Compusource Corporation is pleased to offer you this proposal for the following services:

Current Problem: Existing system can't keep full office area cool on hot days

Scope of Work: Replace existing 5 ton system with a new 10 ton system.

Total Price: \$1,430.00

Notes: 1. Applicable Taxes and freight are not included and will be added to the invoice.  
2. Any service not listed is not included.  
3. Work performed during normal business hours.

Customer acceptance: \_\_\_\_\_ Date: \_\_\_\_\_

Thank you for this opportunity. If you have any questions or concerns, please call me at 714-522-8300.

Gregg Joseph Likeski

mpss72191354330 quote Form.rpt

# Ascente 3.6 Enhancements/Fixes

Quote Variance report example:

11/3/09  
8:01 am

Compusource Corporation  
Quote Variance Report

Page 1 of 1

Quote	Service Order	Invoice	Invoice Entry Book Dates	Sell	Cost	Profit	Profit %	Jobsite	Customer	
Sales Rep: GJL Gregg Joseph Lukeski										
Q1002	12345680	12345680	10/27/09	Quote:	320.00	200.00	120.00	37.5 %	1033a Winchester Dr	NC125
			10/15/09	Invoice:	320.00	200.00	120.00	37.5 %	JONES, SALLY	JONES, SALLY
SO Problem: Complaint: Q 1002 approved on 10/27/2009			10/27/09	Variance	.00	.00	.00		1033 Winchester Dr	1033 Winchester Dr
This is the quote description				Variance %	.0 %	.0 %			Suite XXX	BELLFLOWER, CA 90706
Q1003	0C010182		10/27/09	Quote:	.00	.00	.00	.0 %	123 Welcome St	(Cash)
			10/27/09	Invoice:	.00	.00	.00	.0 %	ABC Gas Station	Cash Customer
SO Problem: Quote: Q 1003 approved on 10/27/2009			10/27/09	Variance	.00	.00	.00		123 Welcome St	
Test quote				Variance %	.0 %	.0 %			FULLERTON, CA 92835	
Totals for Sales Rep GJL - Gregg Joseph Lukeski				Quote:	320.00	200.00	120.00	37.5 %		
				Invoice:	320.00	200.00	120.00	37.5 %		
				Variance	.00	.00	.00		Average Invoices:	1
				Variance %	.0 %	.0 %			320.00	
Grand Totals:				Quote:	320.00	200.00	120.00	37.5 %		
				Invoice:	320.00	200.00	120.00	37.5 %		
				Variance	.00	.00	.00		Average Invoices:	1
				Variance %	.0 %	.0 %			320.00	
*** Only service jobs that reference a quote are included on this report. ***										

## Ascente 3.6 Enhancements/Fixes

### Service Dispatch Changes


#### ***Advertising Report – standardized selection screen***

The selection screen for the Advertising Report has been changed to include the Report Name selection and the Print Options Cover Page check box. The report name by default will be disabled since there is currently only one selection, but with this change additional custom formats can be created.

The screenshot shows a window titled "Advertising Report" with a toolbar at the top. Below the toolbar is a "Select Report Values" section with a "Range Selection" table. The table has columns for Branch, Ad, and Invoice Date. The values are: Branch AT, Ad 4567, and Invoice Date 1/1/2008 to 12/31/2009. Below the table is a "Field Selections" section with a "Report Name" dropdown menu set to "Ad Analysis Report". To the right is an "Options" section with a checked checkbox for "Print Options Cover Page". The status bar at the bottom right shows the date and time: 12/15/2009 10:58 AM.

Branch	Ad	Invoice Date
AT	4567	1/1/2008 - 12/31/2009

#### ***Call Taking view signatures – New!***

A new Signature button  will display on the Call Taking screen if the Ascente Mobile Pro product is being used and signatures are being captured. The button will be disabled if no signatures exist for the current Service Order. It will be enable if signatures do exist. When you click on the button the system will display a list of the existing signatures and include the date/time when the signature was captured along with the technician that obtained it. When you click on a row the signature is displayed on the bottom panel.

The screenshot shows a window titled "Signature Inquiry" with a "Service Order: 0C010177" label. Below the label is a table with two columns: "Date" and "Technician". The table has two rows: "5/14/2009 9:44:32 AM" with "Eric" and "3/3/2009 2:15:21 PM" with "Eric". The second row is highlighted. Below the table is a large area displaying two handwritten signatures. At the bottom is an "OK" button. The status bar at the bottom right shows the date and time: 7/16/2009 5:01 PM.

Date	Technician
5/14/2009 9:44:32 AM	Eric
3/3/2009 2:15:21 PM	Eric

Once the Service Order is billed and moved to history, the signatures will be available from Service Order History inquiry.

## Ascente 3.6 Enhancements/Fixes

### ***Call Taking Credit Card Interface – New!***

A new Credit Card Interface has been added to the Invoice tab on the Call Taking screen and the Invoice Amounts tab of the Work Order Entry screen. A new button will appear if the X-Charge credit card processing software has been installed on your system. (At this point X-Charge is the only Credit Card processing company that Ascente interfaces with).

Call Taking

Service Order: OC010175    Call Taken By: sa    Date: 4/10/2009    Time: 12:43 PM

General | Billing | **Invoice** | Tech Log | Scheduling

Payments

Method ID	Reference	Amount

**Credit Card...**

Invoice Totals

Subtotal: 2,254.48  
Sales Tax: 135.27  
Total: 2,389.75  
Invoice Amount: 2,389.75

Work Order Entry

Work Order: OC010175    Service Order: OC010175    TEXACO  
28 Centerpoint Drive

Work Order Subtotal: 2,254.48    Invoice Subtotal: 2,254.48

Main | Service Order | Detail | **Invoice Amounts**

Payments

Method ID	Reference	Amount

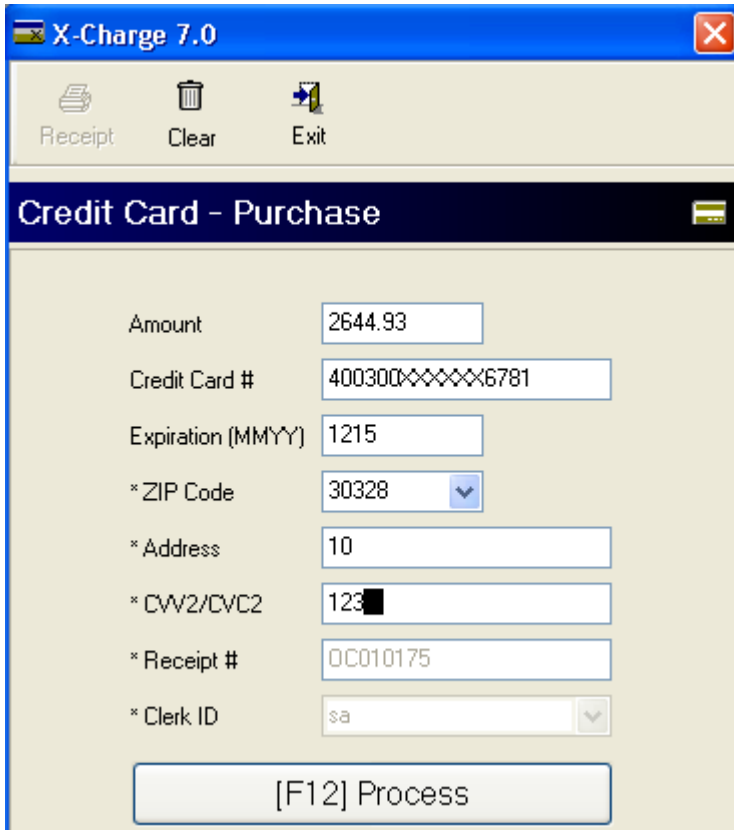
**Credit Card...**

Invoice Totals

Subtotal: 2,254.48  
Sales Tax: 135.27  
Total: 2,389.75  
Invoice Amount: 2,389.75

Once you click on the Credit Card button the X-Charge software will execute. The Amount Due from the job will automatically pull into the system. You can optionally enter the credit card number, or swipe the card if you have the card available and a card scanner attached to your system. The card Expiration Date is required. The remaining fields are optional. CVV2/CVC2 is the special 3/4 character code that appears on the front or back of the card and is in addition to the regular card number. The system will set the Receipt # to be the Service Order #. The Clerk ID will be the user login.

## Ascente 3.6 Enhancements/Fixes

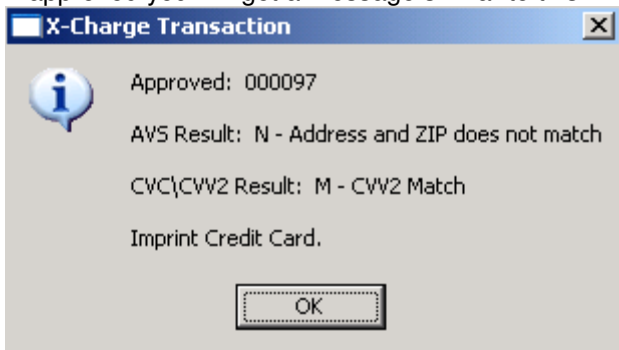


The image shows a software window titled "X-Charge 7.0" with a standard Windows-style title bar (minimize, maximize, close buttons). Below the title bar is a menu bar with three items: "Receipt" (with a printer icon), "Clear" (with a trash can icon), and "Exit" (with a door icon). The main content area has a dark blue header bar with the text "Credit Card - Purchase" and a small credit card icon on the right. Below this header, there are several input fields and a button. The fields are: "Amount" with the value "2644.93", "Credit Card #" with the value "400300XXXXXX6781", "Expiration (MMYY)" with the value "1215", "\* ZIP Code" with a dropdown menu showing "30328", "\* Address" with the value "10", "\* CVV2/CVC2" with the value "123", "\* Receipt #" with the value "0C010175", and "\* Clerk ID" with a dropdown menu showing "sa". At the bottom of the form is a large button labeled "[F12] Process".

Amount	2644.93
Credit Card #	400300XXXXXX6781
Expiration (MMYY)	1215
* ZIP Code	30328
* Address	10
* CVV2/CVC2	123
* Receipt #	0C010175
* Clerk ID	sa

[F12] Process

Once you click on the Press button, or press F12, the transaction will be sent to the X-Charge processor server. If approved you will get a message similar to this:



The image shows a small dialog box titled "X-Charge Transaction" with a standard Windows-style title bar (minimize, maximize, close buttons). The dialog box has a light gray background and contains the following text: "Approved: 000097", "AVS Result: N - Address and ZIP does not match", "CVC\CVV2 Result: M - CVV2 Match", and "Imprint Credit Card.". At the bottom of the dialog box is an "OK" button.

Approved: 000097  
AVS Result: N - Address and ZIP does not match  
CVC\CVV2 Result: M - CVV2 Match  
Imprint Credit Card.

OK

## Ascente 3.6 Enhancements/Fixes

Once you click OK, the information will be posted to the Service Order or Work Order:

General | Billing | Invoice | Tech Log | Scheduling

Payments

Credit Card...

Method ID	Reference	Amount
Visa	RESULT=SUCCESS~TYPE=Purchase	10.00

Invoice Totals

Subtotal: 1,916.98

Sales Tax: 115.02

Total: 2,032.00

Invoice Amount: 2,032.00

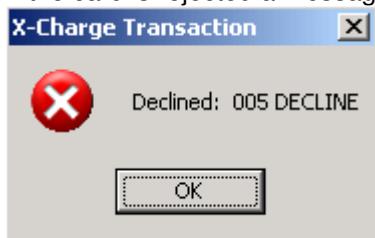
Variance: 0.00

Due Amount: 2,022.00

Use Tax: 0.00

The Reference field contains the X-Charge transaction confirmation information. Note that the Due Amount is the Invoice Amount less the credit card payment.

If the card is rejected a message similar to this will be displayed:





## Ascente 3.6 Enhancements/Fixes

### ***Options and Interfaces (Service) Credit Card Interface fields – New!***

Two new fields have been added to the Options and Interfaces (Service), Invoice tab in regards to the X-Charge Credit Card interface:

- Payment Method: This will be the default Traverse A/R Payment Method to be used for the Credit Card Transactions
- Path for Temporary Files: This should be a subfolder within the Program Files\X-Charge folder created when the X-Charge software was installed; however, this can be placed anywhere on the system.

The screenshot shows the 'Service Dispatch Options and Interfaces Maintenance' window with the 'Invoice' tab selected. The 'Credit Card Interface' section is highlighted with a red oval. It contains two fields: 'Payment Method' with a dropdown menu showing 'Visa Visa Credit Card', and 'Path for Temporary Files' with a text box containing 'C:\Program Files\X-Charge\Temp' and a browse button (...).

Service Dispatch Options and Interfaces Maintenance

Service Defaults | Service Options | Dispatch | Scheduling | Work Order | Invoice | Payroll | User Defined Fields

Options

☐ Update by User Only

Summary Descriptions

Description	Total Parts and Labor
Material	Total Material
Labor	Total Labor
Fixed Price	Please pay quoted price of
Not to exceed	Please pay not to exceed price

Credit Card Interface


Payment Method: Visa Visa Credit Card

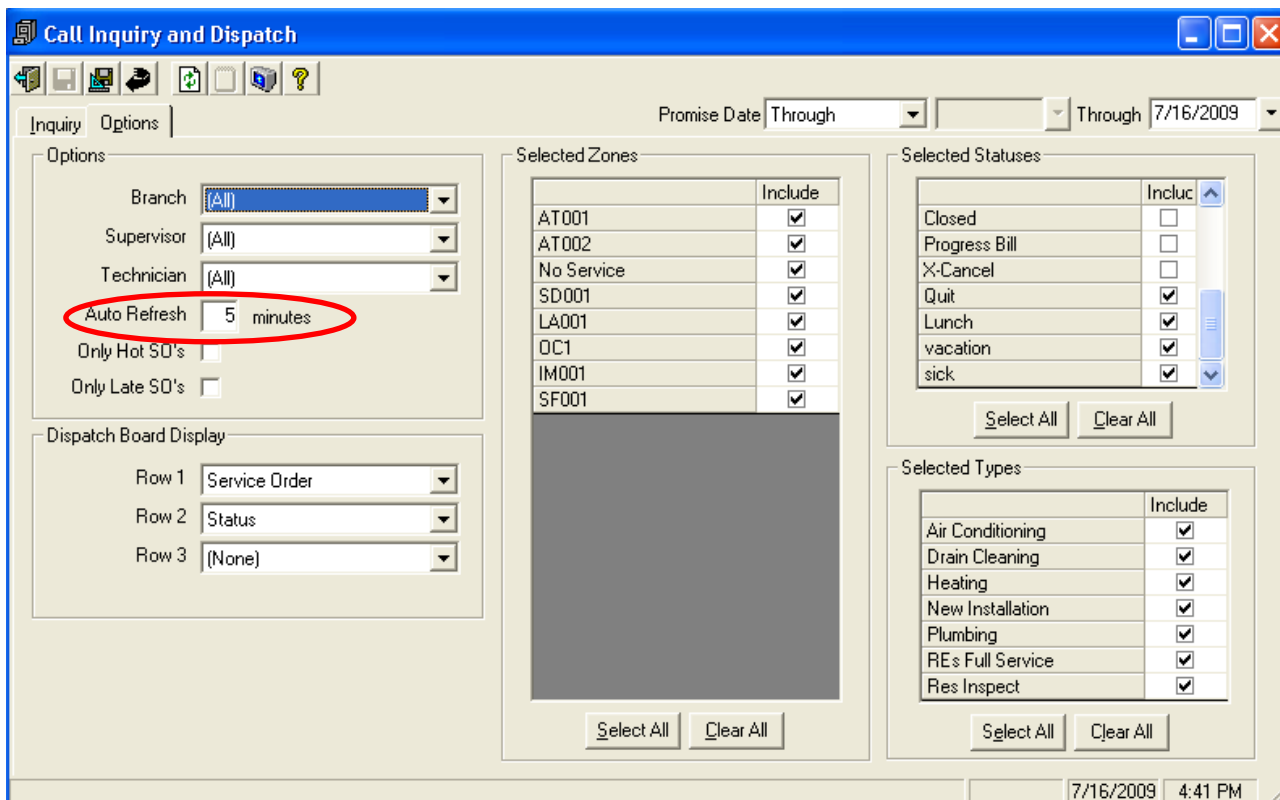
Path for Temporary Files: C:\Program Files\X-Charge\Temp

Changed: sa 6/10/2009 8:06:23 AM 7/21/2009 2:05 PM

## Ascente 3.6 Enhancements/Fixes

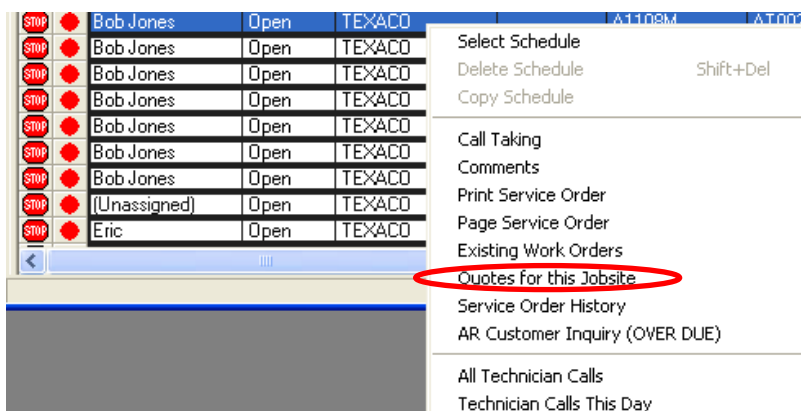
### ***Call Inquiry and Dispatch Auto Refresh – New!***

The Options tab in Call Inquiry and Dispatch has a new Auto Refresh field that lets you specify the number of minutes for the system to automatically refresh the display if there has been no activity by the user on the Call Inquiry and Dispatch screen. This will allow you to minimize the Call Inquiry but the system will continue to automatically refresh the screen periodically. Note that you can only enter whole numbers for the number of minutes. Each user can have their own setting. If blank the user will have to manually refresh using the Refresh button  or F5.



### ***Call Inquiry and Dispatch - Quotes for this Jobsite – New!***

A new option has been added to the Call Inquiry to display a list of existing Quotes for a jobsite. Right click on a call from any of the Call Inquiry screens. A new 'Quotes for this Jobsite' option will be listed if the jobsite assigned to the service order has outstanding Quotes.



## Ascente 3.6 Enhancements/Fixes

### ***Call Inquiry and Dispatch – Trouble added to Call Inquiry screen – New!***

The Trouble field is now displayed on the Call Inquiry view. Example:

**Call Inquiry and Dispatch**

Promise Date Through Through 9/10/2009

Display ☒ Call Inquiry ☐ Dispatch Board ☐ Schedule Board

Dispatch

Service Order Technician Date Time Status

Comment Work Order Amount Add to Log Page

Promise Date Promise Time Est Hrs Service Order Promise Date

0.00 OK Undo

Add 2	City	Postal Code	Trouble	Hours	Branch	Department	eta/etd	Salesperson	Supervisor	Cust Le
STOP	Suite 120	BELLFLOW	90706	AC not working	2	AT	Air Condition	GJL	Smith, Mary	
STOP	Suite 120	BELLFLOW	90706	AC Not Working	2	AT	Air Condition	GJL	Smith, Mary	
STOP	Suite 120	BELLFLOW	90706	(None)	1	AT	Air Condition	GJL	Smith, Mary	
STOP	Suite 120	BELLFLOW	90706	Maintenance	1	AT	Air Condition	GJL	Smith, Mary	
STOP	Suite 120	BELLFLOW	90706	Maintenance	1	AT	Air Condition	GJL	Smith, Mary	
STOP	Suite 120	BELLFLOW	90706	Maintenance	1	AT	Air Condition	GJL	Smith, Mary	
STOP	Suite 120	BELLFLOW	90706	Maintenance	1	AT	Air Condition	GJL	Smith, Mary	
STOP	Suite 120	BELLFLOW	90706	Maintenance	1	AT	Air Condition	GJL	Smith, Mary	
STOP	Suite 120	BELLFLOW	90706	Maintenance	1	AT	Air Condition	GJL	Smith, Mary	
STOP	Suite 120	BELLFLOW	90706	Maintenance	1	AT	Air Condition	GJL	Smith, Mary	
STOP	Suite 120	BELLFLOW	90706	Maintenance	1	AT	Air Condition	JSK	Smith, Mary	

9/10/2009 2:44 PM

## Ascente 3.6 Enhancements/Fixes

### ***Call Inquiry - New abbreviated Promise Date field***

A new column called 'Promised' has been added to the Call Inquiry screen which displays the Promise Date/Time information in an abbreviated format. Example:

**Call Inquiry and Dispatch**

Inquiry | Options | Promise Date Through [ ] Through 12/9/2009

Display: ☒ Call Inquiry ☐ Dispatch Board ☐ Schedule Board

Dispatch: Service Order [ ] Technician [ ] Date [ ] Time [ ] Status [ ]

Comment [ ] Work Order [ ] Amount [ ] ☐ Add to Log ☐ Page [ ]

Promise Date [ ] Promise Time [ ] Est Hrs [0.00] Service Order Promise Date [ ]

	Prom Time	Service Order	Zone	Type	Promised	Promise Date	Prom Date	Time
😊	10:13:00 PM	12345679	AT001	Air Condition	10/27 10:13	10/27/2009 Exactly 10:13 PM	10/27/2009	Exactly
STOP	8:15:00 AM	A1017	LA001	Air Condition	4/29 <8:15 or >1	4/29/2005 Before/After 08:15 AM/01:00 PM	4/29/2005	Before/A
STOP		A1019	AT002	Air Condition	4/19	4/19/2005 Anytime	4/19/2005	Anytime
😊		A1021	AT001	Air Condition	5/25	5/25/2005 Anytime	5/25/2005	Anytime
STOP	2:00:00 PM	A1022	AT002	Air Condition	7/20 2	7/20/2005 Exactly 02:00 PM	7/20/2005	Exactly
STOP	2:00:00 PM	A1023	AT002	Air Condition	7/20 2	7/20/2005 Exactly 02:00 PM	7/20/2005	Exactly
STOP		A1024	AT002	Air Condition	8/3	8/3/2005 Anytime	8/3/2005	Anytime
STOP		A1025	AT002	Air Condition	12/27	12/27/2007 Anytime	12/27/2007	Anytime
STOP		A1025	AT002	Air Condition	8/3	8/3/2005 Anytime	8/3/2005	Anytime
STOP		A1026	AT002	Air Condition	9/27	9/27/2005 Anytime	9/27/2005	Anytime
😊		A1028	AT001	Air Condition	2/8	2/8/2007 Anytime	2/8/2007	Anytime
STOP		A1030	LA001	Air Condition	9/18	9/18/2007 Anytime	9/18/2007	Anytime

## Ascente 3.6 Enhancements/Fixes

This is also available to be displayed as one of the items on the Dispatch Board. This is defined on the Options tab:

**Call Inquiry and Dispatch**

Promise Date Through 12/9/2009

**Options**

Branch (All)  
Supervisor (All)  
Technician (All)  
Auto Refresh minutes  
Only Hot SO's  
Only Late SO's

**Dispatch Board Display**

Row 1 Service Order  
Row 2 Status  
Row 3 Promise (short)

**Selected Zones**

	Include
AT001	<input checked="" type="checkbox"/>
AT002	<input checked="" type="checkbox"/>
No Service	<input checked="" type="checkbox"/>
SD001	<input checked="" type="checkbox"/>
LA001	<input checked="" type="checkbox"/>
OC1	<input checked="" type="checkbox"/>
IM001	<input checked="" type="checkbox"/>
SF001	<input checked="" type="checkbox"/>

**Selected Statuses**

	Includ
Back Order	<input checked="" type="checkbox"/>
Incomplete	<input checked="" type="checkbox"/>
Not Home	<input checked="" type="checkbox"/>
Open	<input checked="" type="checkbox"/>
Received	<input checked="" type="checkbox"/>
Test	<input checked="" type="checkbox"/>
Dispatch	<input checked="" type="checkbox"/>

**Selected Types**

	Include
Air Conditioning	<input checked="" type="checkbox"/>
Drain Cleaning	<input checked="" type="checkbox"/>
Heating	<input checked="" type="checkbox"/>
New Installation	<input checked="" type="checkbox"/>
Plumbing	<input checked="" type="checkbox"/>
RE's Full Service	<input checked="" type="checkbox"/>
Res Inspect	<input checked="" type="checkbox"/>

**Call Inquiry and Dispatch**

Promise Date Through 12/9/2009

**Display**

Call Inquiry ☐ Dispatch Board ☒ Schedule Board ☐

**Dispatch**

Service Order Technician Date Time Status

Comment Work Order Amount


Promise Date Promise Time Est Hrs Service Order Promise Date

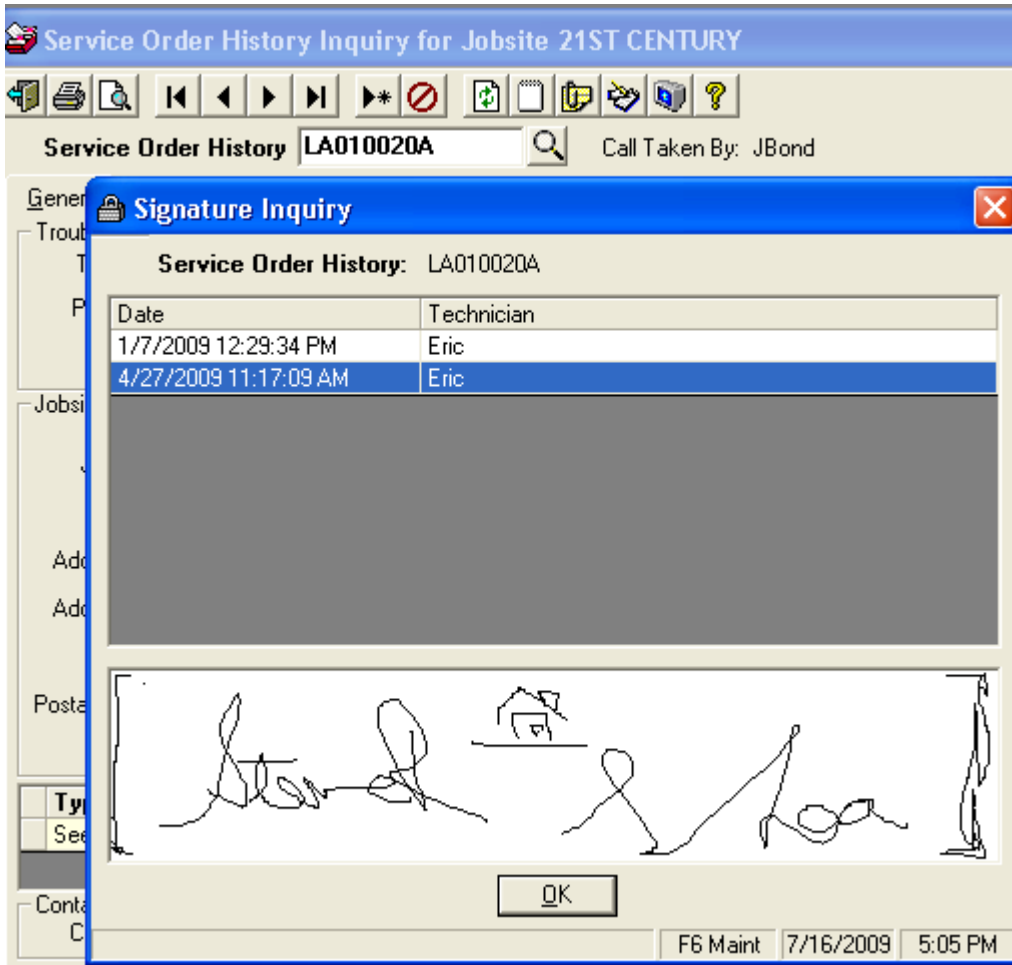
OK Undo

Unassigned	Bob Jones LA001	Brad Graham IM001	Eric OC1	Fred Clegg OC1	John Fig OC1	John Fixit AT002	Larry LA001	Larry Ely AT001
A1047M Open 9/1	A1017 Test 4/29 <8:15 or >1	A1064M Open 4/4	A1080M Open 9/4	OC010027M Open 1/22 10	OC010106 Closed 10/1	OC010141 Open 6/25 11:15	OC010141 Open 6/5	LA200044 Open 11/1
A1067M Open 9/25	12345679 Arrived 10/27 10:13	LA200051M Open 10/16 10:30	A1082M Open 10/1	OC010165 Open 1/29 10:30	OC010112 Closed 10/2	OC010031M Closed 2/25 11:26	OC010141 Open 6/2	OC010147 Closed 11/5 9:20
A1048M Open 10/1	LA200030M Open 11/5 9	LA200040M Closed 9/1	A1084M Open 11/1	OC010094 Closed 1/27 1 - 5	OC010019M Closed 1/26 >1		OC010141 Closed 9/1	LA200040 Dispatch 10/12 10:
LA200052M Open 10/1	A1050M Open 11/7	A1075M Closed 1/25	OC010152 Open 11/5 9	OC010098 Closed 7/10 2 4	LA200024M Closed 3/11		OC010141 Closed 9/2	LA200049 Dispatch 6/6 3:07

## Ascente 3.6 Enhancements/Fixes

### ***Service Order History Inquiry view signatures – New!***

A new Signature button  will display on the Service Order History Inquiry screen if the Ascente Mobile Pro product is being used and signatures are being captured. The button will be disabled if no signatures exist for the current Service Order History record. It will be enabled if signatures do exist. When you click on the button the system will display a list of the existing signatures and include the date/time when the signature was captured along with the technician that obtained it. When you click on a row the signature is displayed on the bottom panel.



Service Order History Inquiry for Jobsite 21ST CENTURY

Service Order History LA010020A Call Taken By: JBond

Signature Inquiry

Service Order History: LA010020A

Date	Technician
1/7/2009 12:29:34 PM	Eric
4/27/2009 11:17:09 AM	Eric

OK

F6 Maint 7/16/2009 5:05 PM

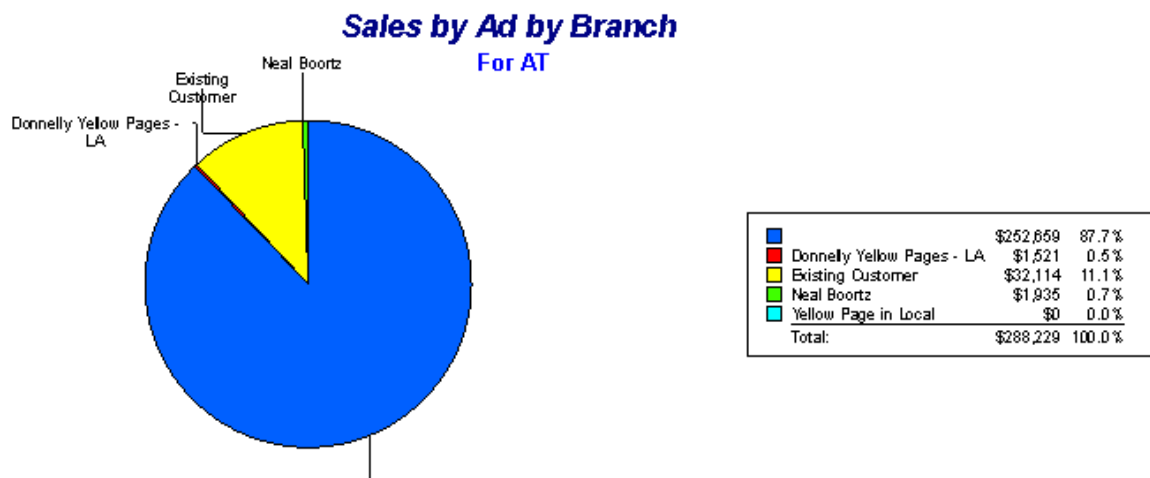
## Ascente 3.6 Enhancements/Fixes

### Advertising Report enhancements

Enhanced the report to display more fields during drill down, print in green bar, and enhanced the chart and legend to display sales and % of sales figures.

Initial report display example:

7/17/09 9:43 am		<b>Compusource's Corporation</b>				Page 1 of 3		
		Ad Analysis Report						
		All Dates						
Branch	Ad ID	Total Calls	Money Calls	Cancelled Calls	Total \$	Average \$ / Call	% Branch	% Total Sales
<b>AT</b>								
		25	20	3	252,658.78	12,632.94	87.68%	29.36%
	Donnelly Yellow Pages - LA	1	1	0	1,521.45	1,521.45	.53%	.18%
	Existing Customer	65	48	10	32,113.92	669.04	11.14%	3.73%
	Neal Boortz	5	1	4	1,934.95	1,875.95	.65%	.22%
	Yellow Page in Local	1	0	1	0.00	0.00	.00%	.00%
<b>Totals for: AT</b>		<b>97</b>	<b>70</b>	<b>18</b>	<b>288,229.10</b>	<b>4,116.72</b>	<b>100.00%</b>	<b>33.49%</b>



Drill down example:

Branch	Ad ID	Total Calls	Money Calls	Cancelled Calls	Total \$	Tech	Jobsite Name
<b>Ad ID:</b>							
A1005	7/9/02 Ter045	1	1	0	261.45	Mike Johnson	TEXACO
Air Conditioning	Air Conditioning						
	11/14/0 Ter045	1	0	1	0.00	John Fixit	TEXACO
Air Conditioning	Air Conditioning						
	11/14/0 Ter045	1	0	1	0.00	Mike Johnson	TEXACO
Air Conditioning	Air Conditioning						
	11/14/0 Ter045	1	0	1	0.00	Mike Johnson	TEXACO
Air Conditioning	Air Conditioning						
A1015	7/21/04 Ter045	1	1	0	154.95	BOB	TEXACO
Air Conditioning	Air Conditioning						
A1013	11/9/04 (Cash)	1	1	0	499.41		TEXACO
Air Conditioning	Air Conditioning						
A1020	7/31/05 Son009	1	1	0	5,000.00		TEXACO
Air Conditioning	Air Conditioning						

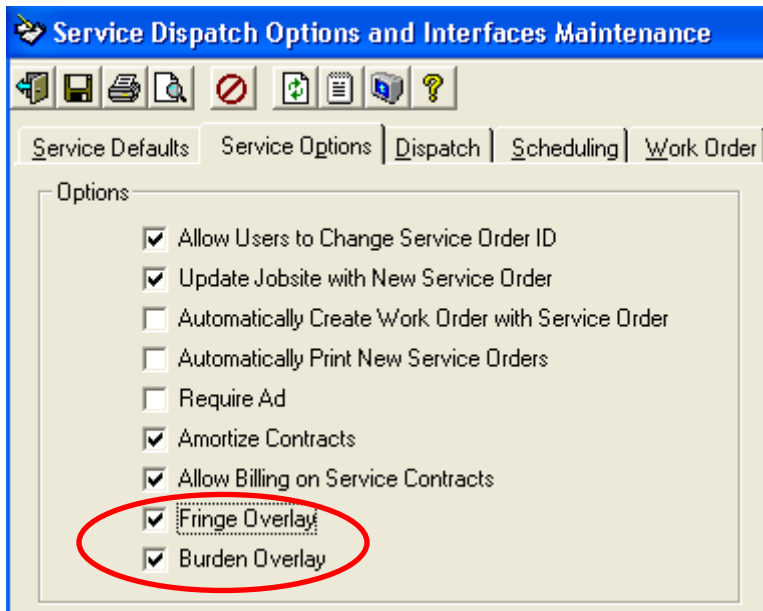
## Ascente 3.6 Enhancements/Fixes

### ***Allocation Method added to Service Dispatch Menu – New!***

The **Allocation Method** maintenance option has been added to the Service Dispatch, Maintenance menu. Previously this could only be accessed from the Job Cost menu.

### ***Burden/Fringe Branch/Department Overlays – New!***

New flags have been added to the Options and Interfaces (Service), Service Options tab so you can indicate if you want the Branch/Department Overlays applied to the Burden or Fringe accrual accounts.



The screenshot shows the 'Service Dispatch Options and Interfaces Maintenance' window. The 'Service Options' tab is selected. Under the 'Options' section, there is a list of checkboxes. The 'Fringe Overlay' and 'Burden Overlay' checkboxes are checked and circled in red.

Option	Checked
Allow Users to Change Service Order ID	Yes
Update Jobsite with New Service Order	Yes
Automatically Create Work Order with Service Order	No
Automatically Print New Service Orders	No
Require Ad	No
Amortize Contracts	Yes
Allow Billing on Service Contracts	Yes
Fringe Overlay	Yes
Burden Overlay	Yes



## Ascente 3.6 Enhancements/Fixes

### ***Jobsite maintenance – Delete all Tasks button – New!***

A new button has been added to the Jobsite, Components, Tasking tab that allows you to delete all task records for an individual component, rather than having to delete each task line one by one. The button will only be enabled if tasks exists for the component being displayed.

Task	Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
91.00	AIR COMPRESSORS/GENERAL	J			J			J			J		
91.01	....Check & tighten connections	J			J			J			J		
91.02	....Check all contactors												
91.03	....Check & record voltage	J			J			J			J		
91.04	....Check belts	J			J			J			J		
91.05	....Check oil level & charge as needed	J			J			J			J		
91.06	....Check for any leaks	J			J			J			J		
91.07	....Check filters & replace as needed	J			J			J			J		
91.08	....Blow down manual/auto drain	J			J			J			J		
91.09	....Check operation of controls	J			J			J			J		
92.03	....Check operation from computer	J			J			J			J		
70.00	COOLING TOWERS/ELECTRICAL	J			J			J			J		
70.01	....Inspect & tighten all connections	J			J			J			J		

Once you click on the delete button you will get the following screen:

**Jobsite Maintenance**

Do you wish to delete ALL of the Tasking for Component AC1?

Yes No

If you click Yes all of the tasking lines for the component will be deleted. If you click No you will be returned back to the screen without any tasks being deleted.

## Ascente 3.6 Enhancements/Fixes

### ***Jobsite maintenance – Jobsite Field Notes – New!***

A new field called Jobsite Field Notes has been added to the General tab of the Jobsite maintenance screen. This is used by the Ascente Mobile Pro product and is basically a scratch pad for the technician. The technician can make notes in the field and this will automatically get uploaded to the jobsite in this field. Then when a call is pushed down to the Mobile Pro product for the jobsite these notes will be included. New notes entered overwrite the prior notes. If you are not using the Mobile Pro product this field can be used for your general notes you want to add for the jobsite.

The screenshot shows the 'Jobsite Maintenance' window with the 'General' tab selected. The 'Jobsite' field is set to '1033a Winchester Dr'. The 'Jobsite Address' section contains fields for Name (JONES, SALLY), Address 1 (1033 Winchester Dr), Address 2, City (BELLFLOWER), Region (CA), Postal Code (90706), and Country (USA UNIT). The 'Customer Address' section contains fields for Customer (NC125), Name (JONES, SALLY), Address 1 (1033 Winchester Dr), Address 2 (Suite XXX), City (BELLFLOWER), Region (CA), Postal Code (90706), and Country (USA UNIT). A table lists contacts with columns for Type, Phone Number, Extension, and Contact. The 'Jobsite Field Notes' field is highlighted with a red border and contains the text 'Check boiler on next visit'. The status bar at the bottom shows 'Changed: sa 10/15/2009 4:19:23 PM' and '10/19/2009 2:43 PM'.

**Jobsite Maintenance**

Jobsite: 1033a Winchester Dr

General | Defaults | Maintenance | Components

Jobsite Address

Name: JONES, SALLY

Address 1: 1033 Winchester Dr

Address 2:

City: BELLFLOWER Region: CA

Postal Code: 90706 Country: USA UNIT

Email:

Customer Address

Customer: NC125 Create Customer...

Name: JONES, SALLY

Address 1: 1033 Winchester Dr

Address 2: Suite XXX

City: BELLFLOWER Region: CA

Postal Code: 90706 Country: USA UNIT

Type	Phone Number	Extension	Contact
Primary	(213) 866-3254		Sally

Contacts

Call First: (None)

Caller:

**Jobsite Field Notes**

Check boiler on next visit

Changed: sa 10/15/2009 4:19:23 PM 10/19/2009 2:43 PM

## Ascente 3.6 Enhancements/Fixes

### Jobsite Performance report enhancements

The Jobsite Performance Report has had the following enhancements added:

- A horizontal separation line has been added between the Contract and Extra sections
- A vertical separation line has been added between the labor hours and costs sections
- Shading has been added to the Emergency columns
- Labels have been added to sections
- Can optionally be modified to include Period to Date (unbilled items) to the report

8/28/09

**Compusource Corporation**

Page 3 of 3

8:38 am

Jobsite Performance Report

Jan / 2006

Grand Total

	Sales	PM Hrs	Emer Hrs	Lab PM	Lab Emer	Mat PM	Mat Emer	Vehicle	Sub	Burden	Use Tax	Prof %
Contract												
BDGT	3,700	50	10	205	131	91	86	56	46	76	65	82.84
ATD	0	0	0	0	0	0	0	0	0	0	0	
YTD	0	0	0	0	0	0	0	0	0	0	0	
MTD	0	0	0	0	0	0	0	0	0	0	0	
Extra												
XATD	0	0	0	0	0	0	0	0	0	0	0	
XYTD	0	0	0	0	0	0	0	0	0	0	0	
XMTD	0	0	0	0	0	0	0	0	0	0	0	
	← Labor Hours →			← Costs →								

The Gross Profit report has been updated with the following changes:

- Removed the \$ symbols
- Removed leading zeros
- Fixed minor alignment issues

### Maintenance Contracts report enhancements

All four standard reports from the Maintenance Contracts option have been updated with the following changes:

- Removed the \$ symbols
- Removed leading zeros
- Fixed minor alignment issues
- Saved with 'No Printer' option setting
- Added standard report footer

The reports are:

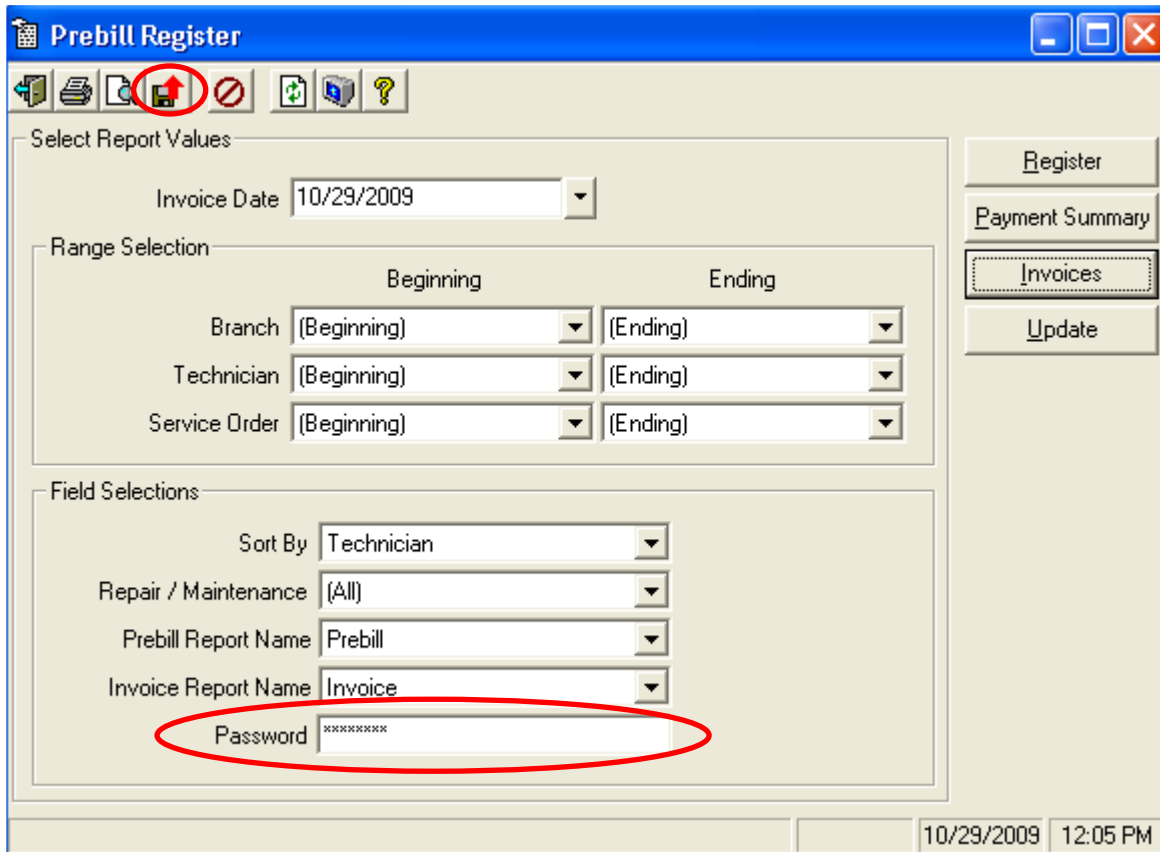
- Component Listing
- Contract Listing
- Contract Listing - Billing
- Contract Listing - Service

## Ascente 3.6 Enhancements/Fixes

### ***Prebill Register – Password protection and new Update button***

A password can now optionally be assigned to each Prebill Register report format. This way you can have one format that shows costs/profit that is password protected, and another format that does not show costs/profit and is not password protected.

In addition, a new Update button has been added to the tool bar. This way in User maintenance you can disable this button for a user. This will cause the user to be able to run the register but not update.



### ***Refrigerant Usage – speed enhancement***

A new index was added to the database to significantly speed up the generation of the Refrigerant Usage report. (WorkOrderHist table, IServiceOrderHist\_id column)

## Ascente 3.6 Enhancements/Fixes

### Sales Analysis reports enhancements

The Sales Analysis reports have had the following improvements added:

- Report Ranges print in the heading of all pages
- Drill down capability has been added on the summary reports
- Print in Green Bar format on drill down screens
- Customer Level added as a range selection (Service Invoice History and Service Profitability Recap only)

The reports affected are:

- Service Invoice History
- Service Sales Recap
- Service Profitability Recap

Example of Service Sales Recap sorted by Technician with corresponding drill down:

08/25/09 9:44 am		Compusource Corporation						
		Service Sales Recap by Technician						
		Invoice Date: 1/1/2009 through 6/30/2009						
Technician	Invoice Amount	Money Calls	No Money	Total Calls	Range Invoice	Average Money		
None	56,120.00	3	0	3	18,706.67	18,706.67		
	1,277.93	2	0	2	638.97	638.97		
Fred Clegg	249.11	3	0	3	83.04	83.04		
<b>Grand Totals</b>	<b>57,647.04</b>	<b>8</b>	<b>0</b>	<b>8</b>	<b>7,205.88</b>	<b>7,205.88</b>		

Click on a value to drill down

Interesting Numbers		
Cancelled Calls	0	
Invoices	8	
Credit Memos	0	
Highest Invoice	46,812.00	
Lowest Invoice	28.76	
Average Days Till Invoiced	24	
COD Sales	108.00	0.19%
A/R Sales	67,641.04	88.22%

\*\*\* Sales tax is included in the invoice amount total. \*\*\*

### Sales by Technician



		\$1,278	2.2%
	Fred Clegg	\$249	0.4%
	None	\$56,120	97.4%
	<b>Total:</b>	<b>\$57,647</b>	<b>100.0%</b>

Drill down example:

Technician: None							
Invoice Batch / Dept	IC Cust / Job #	Invoice Date	Invoice Amount SO Type / Tech	Money Calls	No Money Trouble / Problem	Total Calls	
STT-001	Inv	5/26/09	1,908.00	1	0	1	
OR	Sen009		Air Conditioning				
Air Conditioning	TEXACO		None				Job Billing: STT TEXACO Test
STT-002	Inv	5/26/09	45,912.00	1	0	1	
OR	Sen009		Air Conditioning				
Air Conditioning	TEXACO		None				Job Billing: STT TEXACO Test
STT-003	Inv	5/26/09	8,300.00	1	0	1	
OR	Sen009		Air Conditioning				
Air Conditioning	TEXACO		None				Job Billing: STT TEXACO Test
None			56,120.00	3	0	3	18,706.67 18,706.67

## Ascente 3.6 Enhancements/Fixes

### ***Service Invoice – Customer Attention field now available***

The package Service Invoice will now automatically print the Customer Attention field on the form. If a user has a customized invoice form (logo, etc), it will need to be modified to print this new field. Example:

*John K. Keefe Co.*

Serving the Community since 1940.  
State License # 254678

9221 W. Olympic Blvd., Beverly Hills, CA 90212  
310 274-9888, 323 876-1300, fax 310 274-1875

### **Invoice**

Page **1**

Invoice Date **8/24/2009**

Invoice Number **OC010076M**

Service Order **OC010076M**

**S** ALT000  
**O** ATTN: JON DALMARK  
**L** ALTOS SERVERS COMPANY  
**D** 945 TUSCON DRIVE  
NO. 3  
**T** ROLLINGSTONE, MN 100  
**O**

**J**  
**O**  
**B** BENION, JAMES  
**S** 1080 ELM ST  
**I** FULLERTON, CA 92831  
**T**  
**E**

## Ascente 3.6 Enhancements/Fixes

### ***Service Sales and Use Tax – Summary report enhancements***

The Summary Service Sales and Use Tax Report has had the following enhancements added:

- Removed the group heading (making it easier to import the report into Excel)
- Removed the \$ symbols and leading zeros to make easier to read
- Drill down capability has been added
- Print in Green Bar format on drill down screens

Examples:

9/14/09 9:17 am		<b>Continental Products Unlimited</b> <b>Summary Sales And Use Tax Report</b> From 8/1/2008 thru 11/30/2008 Service and Job Invoices						Page 1 of 2
<u>Tax ID</u>	<u>Invoice</u>	<u>Invoice Date</u>	<u>Invoice Amount</u>	<u>Taxable Sales</u>	<u>Sales Tax</u>	<u>Use Taxable</u>	<u>Use Tax</u>	<u>Non Taxable Sales</u>
CA	California State	Total	52.50	50.00	2.50	.00	.00	.00
LA		Total	200.00	.00	.00	45.59	3.65	200.00
NT	No Tax	Total	100.00	.00	.00	.00	.00	100.00
<b>Grand Total</b>			<b>352.50</b>	<b>50.00</b>	<b>2.50</b>	<b>45.59</b>	<b>3.65</b>	<b>300.00</b>
Records: 4								

Drill down:

<u>Tax ID</u>	<u>Invoice</u>	<u>Invoice Date</u>	<u>Invoice Amount</u>	<u>Taxable Sales</u>	<u>Sales Tax</u>	<u>Use Taxable</u>	<u>Use Tax</u>	<u>Non Taxable Sales</u>
CA	ROBINSON-001	10/1/08	105.00	100.00	5.00	.00	.00	.00
CA	ROBINSON-002	11/24/08	(52.50)	(50.00)	(2.50)	.00	.00	.00
CA	California State	Total	52.50	50.00	2.50	.00	.00	.00

### ***Union options added to Service Dispatch Menu – New!***

The **Union** and **Union Calculation** maintenance options have been added to the Service Dispatch, Maintenance menu. The **Union Report** option has been added to the Service Dispatch, Reports menu. All of these options previously could only be accessed from the Job Cost menu.

## **Ascente 3.6 Enhancements/Fixes**

### **Fixes**

#### ***General***

Changed the Address, CustomField, pdsaNotes, and Phone tables to have SQL automatically assign the next ID number rather than getting the next number from the pdsaTableIds table. This was done to resolve potential deadlocking errors. (ECR 29187)

No longer get an error on reports if the Traverse company name has an apostrophe (ie, Joe's Plumbing). G/L Journal and Technician Commission Report are examples of reports that had this problem. (ECR 28630)

No longer get a warning if the first range for a report is a date range and there are no dates currently entered. (ECR 28602)

Fixed a problem where the last row of the report ranges were not being saved for users. (ECR 28600)

Fixed a problem where the system would leave the cursor in the wrong position on the screen if you view a record, click on any non-lookup field, do a lookup, and then cancel. The form would get cleared but the cursor was left in the non-lookup field, rather than being moved to the appropriate lookup field. (ECR 29037)

Fixed all CrystalRpt temporary tables in the blank database to have a money type only for those fields that are truly money. This will resolve issues with writing new reports where the \$ symbol appears for fields that it shouldn't have. The data conversion script will automatically copy the new table formats into the live database. When changing existing reports that use these temporary table the Verify Database option will need to be used in Crystal Reports to pull in the new field types.

Changed the custom reports ranges to support one range being applied to a WHERE clause and another range being applied to a HAVING clause. By default a range will be applied to the WHERE clause. It will only be applied to the HAVING clause if the sztableName\_txt field is empty AND the szColumnName\_txt value has parentheses around it. (ECR 29274)



## **Ascente 3.6 Enhancements/Fixes**

Adjusted the following forms to remove the \$ symbols, corrected instances where different font styles were used, fixed miscellaneous alignment issues and remove the leading zeros so that ".00" will print instead of "0.00" for zero values:

- Contract Bill (ContractBill.rpt)
- Contract Bill – Summary (ContractBillSumm.rpt)
- Contract Bill – AIA (ContractBillAIA.rpt)
- Contract Bill – AIA #2 (ContractBillAIA2.rpt)
- Contract Bill – AIA #3 (ContractBillAIA3.rpt) – Not on menu at this time
- Contract Bill – AIA #4 (ContractBillAIA4.rpt) – Not on menu at this time
- G/L Register (JournalRegister.rpt)
- Job Age Analysis by Customer (JobAgeAnalysisByCust.rpt)
- Job Age Analysis by Job (JobAgeAnalysis.rpt)
- Job Billings and Payments (JobBillingsPayments.rpt)
- Job Detail (JobCostDetail.rpt)
- Job PO Detail (JobCostCommitted.rpt)
- Jobsite Performance – Gross Profit Report (JobsitePerformanceGrossProfit.rpt)
- Maintenance Contracts – Component Listing (MaintComponentList.rpt)
- Maintenance Contracts – Contract Listing (MaintContractList.rpt)
- Maintenance Contracts – Contract Listing - Billing (MaintContractBillList.rpt)
- Maintenance Contracts – Contract Listing – Service (MaintContractListSvc.rpt)
- Prebill (Prebill.rpt)
- Prebill – Payment Summary (PrebillPayments.rpt)
- Prebill Summary (PrebillSumm.rpt)
- Prebill with Commission Detail (Prebill\_commission.rpt)
- Prebill with GL Detail (Prebill\_glaccts.rpt)
- Prebill without Costs (Prebillnocost.rpt)
- Service Invoice (Invoice.rpt)
- Purchase Order (PurchaseOrder.rpt)

Fixed a problem where the Change ID function would change the user and date/time for ALL notes attached to the record to be the user that ran the Change ID function and the date/time that the Change ID function was run. (ECR 29828, 29829)

Fixed a problem in all registers that have the option to 'Only Include Transactions for xxxxx' where the cancel button would cause the user login to be repeated multiple times. (ECR 26418, 26419, 26420, 26421, 26422)

Changed the LockTrans table to have SQL automatically assign the next ID number rather than getting the next number from pdsaTablelds table. This was done to resolve potential deadlocking errors. (ECR 30553)

Changed all lookups to always use NOLOCK even if turned off. This was to resolve deadlock errors in Call Taking. Also changed the redisplay of data after a save to occur after the transaction commit in all maintenance templates. (ECR 30577)

Fixed a problem where if Ascente is not running in full screen the lookups would often appear outside of the area of display. (ECR 28922)

Fixed a problem in some general lookups where you could not press the first letter of an item in the list and have the system jump to the value. An example was the Quote Proposal Status table where you couldn't jump to an item in the category list by pressing the first letter of the item. (ECR 30202)

Fixed the error routine in Call Taking, Work Orders, Service History Inquiry, Work Order History Inquiry, Job Maintenance and Jobsite Maintenance to correctly report the LooupToolBar routine rather than reporting cmdCreditCard\_Click. (ECR 30552)

Fixed a problem where some reports would not default a report name. The user would need to click on the cancel button in order for a report name to be selected. (ECR 30560)

Changed Work Order, A/P Invoice and Purchase Order to use a general routine to set the Payment 1 date on the PO based on the Terms code. (ECR 30519)

## **Ascente 3.6 Enhancements/Fixes**

Changed the Service Order Print, Flat Rate Price Book, Flat Rate Task Analysis, Filter Requirements and Prebill report options to NOT save the settings by report. This way you can enter ranges and the values will remain the same regardless of the report format selected. (ECRs 30499, 30515)

Fixed a problem where lookup windows could appear outside the viewing area if the main Ascente window is not in full screen. (ECR 30630)

The Create Customer form no longer allows the user to enter in more than 30 characters for the customer name. Previously if the user entered more than 30 characters the system would error when trying to create the customer.

Fixed a problem throughout Ascente where the system was not calling the proper Crystal Report based on the sort selected by the user.

Fixed a problem where the A/R Inquiry button throughout the system would display as yellow (overdue invoices) in some cases where it shouldn't. (ECR 30856)

Updated the On-Line Help in regards to the Mat'l Price Break and Non-Stock/Stock Price Break fields throughout the system to reflect which takes precedent.

Fixed a problem throughout the system on screens that have a grid on a Detail tab where the Alt + Up/Down arrow keys would give an error instead of moving up or down a line in the grid. (ECR 30920)

Fixed a problem throughout the system where some reports would give an error if all ranges were left as (Beginning)/(Ending). (ECRs 30830, 30922)

Changed the Service Dispatch module to NOT allow negative estimated hours. (ECR 26514)

Fixed a problem in the Service Dispatch module where the end time for a promise date could be set to null when the promise type was set to 'between'. (ECR 30919)

Fixed a problem in Purchase Order Entry where deleting a line that did not have a retention % would generate an error. (ECR 31020)

Changed the Custom Field entry screen to be wider so that full 40 character captions would not be truncated.

On-Line help has been completely reviewed and updated. All features within Ascente are now documented within the On-Line help.

### ***AscenteSetup Installation Program***

Changed to not run in Full Screen mode.

Changed to stop/start the AscenteMobileUpload Service (used by the Mobile Pro module)

Changed to handle upgrades from versions 3.3, 3.4 and 3.5 to version 3.6.

Added SQL 2008 capabilities.

At installation time checks to be sure the EmpPayDetail table has records, and if the IEmpWorkersComp\_id column doesn't exist. If both situations are true the installation will be aborted. All Timecard transactions entered using Ascente 3.5 or older must be posted or deleted prior to installation of Ascente 3.6.

Changed the installer to NOT assign a password on the Timecard Register report.

Changed the AscenteRev3.5.sql and AscenteRev3.6.sql scripts to work properly with SQL 2005 and SQL 2008. This requires the xp\_cmdshell option be turned on within SQL.

## **Ascente 3.6 Enhancements/Fixes**

Fixed the AscenteRev3.6.sql script to properly update the SysMaintenance table.

Changed the SysTabStop table to cascade delete Script records to prevent an error during data conversion when deleting SystabStop records that had associated Script records. (ECR 30585)

Changed the installer to never overwrite the SQL Backup folder.

Modified the installer to copy the AscenteSetup.exe program to the Ascente\Setup folder.

Modified the AscenteSetup.exe program to:

- Fixed a problem in the CreateTraverseTriggers.sql and CreateTraverseTriggers2005.sql scripts where the tblPoHistDetail trigger was not referencing the Ascente database name correctly.
- Properly check the Ascente\InstallLogs folder and if empty will delete it.
- Properly install the Digipage service on 64-bit systems.

NOTE: Traverse must be fully installed and the Traverse Client run to install the modules BEFORE installing Ascente.

### ***Digipage***

Changed Digipage to ignore pages that the Teletrac interface will be processing. This way you can have a mixed environment where some techs receive pages via Digipage and some receive pages via the Teletrac interface.

### ***Flat Rate, Reports, Flat Rate Price Book***

Fixed the report title and the net profit % format on the Flat Rate Cost Breakdown report (FlatRatePriceBook.rpt). (ECR 29740)

### ***Flat Rate, Reports, Flat Rate Task Analysis***

Fixed a problem in Flat Rate Analysis report where labor only tasks would not be listed. (ECR 31000).

### ***Job Cost, Inquiries, Job Actuals and Job Actuals Details***

Changed the Job Actuals and Job Actuals Detail inquiries to display the Job Name instead of the Jobsite name (ECRs 31077, 30178)

### ***Job Cost, Maintenance, Job***

Fixed a problem where a message would display saying the cost code already exists (even if it didn't) if you try to add an estimate using a cost code that has a dash in the ID. (ECR 29525)

Fixed a problem where a blank estimate line would be created by the system. (ECR 29527)

Fixed a problem where a blank estimate could be left in the grid when deleting an estimate record. This would occur if you enter an estimate for a cost code that already exists. A message will display warning that it exists and ask if you want to delete. If you said no and then entered the same cost code again and this time say yes to delete when you get the warning the system would left a blank line in the grid. (ECR 29526)

### ***Job Cost, Maintenance, Options and Interfaces (Construction)***

Fixed a problem with the tab stop order.

## **Ascente 3.6 Enhancements/Fixes**

### ***Job Cost, Maintenance, Retention Table***

Fixed a problem where a error would occur when trying to set up a new table or make changes to an existing table (ECR 30169)

### ***Job Cost, Periodic, Relieve Work in Process***

Fixed the Job Id field to allow entry of 20 characters instead of 10. (ECR 28202)

### ***Job Cost, Reports, Certified Payroll***

Fixed a problem in both Certified Payroll formats where the 13<sup>th</sup> and 14<sup>th</sup> benefit descriptions would be reversed on the report. (ECR 29272)

### ***Job Cost, Reports, Job Cost Report***

Fixed a problem where the Job Cost Report was printing the wrong value for the Actual/Billed percent. (JobCostReport.rpt)

Fixed a problem where the Committed Total in the box at the end of the job was including closed costs for cost codes set to have Actuals as Estimates. This has been changed to only include costs that have not been closed. (ECR 30135)

Updated the on-line help to indicate that the Job Cost Job Status Report needs to be run with the 'Reduce Committed Costs by Invoiced PO's' option unchecked.

Fixed a problem with the Job Cost Report where the sort column was not being passed in the record set. (ECR 30960)

Removed the Sort By option on ranges that did not have a corresponding sort report. Fixed the remaining sorts to work properly. Also added a message to all reports to note if the Job Totals box has different figures than the running totals of the detail (this can happen due to range selections). (ECR's 30908, 30771, 30322, 28295, 26767, 26742)

### ***Job Cost, Reports, Job Cost Sales Tax***

Removed obsolete verbiage on the final page regarding Use Tax and adjusted the column sizes to support figures in the 100,000,000.00 range. (ECR 29863)

### ***Job Cost, Transactions, Inventory to Job***

Fixed a problem where a hard error would occur when first entering the program, but you could continue on and process transactions. (ECR 30513)

### ***Job Cost, Transactions, Job Contract Billing***

Corrected a problem with the AIA invoice formats where the continuation page would not print the headings if multiple pages were required. (ECR 28040)

Fixed a problem with the AIA invoice formats where if the report was printed directly to a printer some fields would not print, but if printed from a preview they would. (ECR 29868)

Changed the Contract Bill AIA #4 format to print column H even if you don't preview the invoice first. Also corrected some misspellings. Note that this format is NOT installed as a report choice by default. This is something that must be set by your Customer Support Representative.

## **Ascente 3.6 Enhancements/Fixes**

### ***Quotes, Transactions, Quote Entry***

Fixed a problem in Quote Entry where adding or changing detail lines would not update the head with the new totals. This would cause the Quote Listing to report an incorrect quote amount. (ECR 31089)

### ***Service Dispatch, Inquiries, Service Order History***

Fixed a problem in the Service History lookup where the Jobsite was no longer being displayed if doing a lookup by Invoice. (ECR 30927)

### ***Service Dispatch, Journals, A/P Register***

Fixed a problem where the wrong amount could be updated to the Prepaid summary in the vendor file. If there are no tblApOpenInvoice records with a status of 3, the Due amount was erroneously updated to the Prepaid amount. (ECR29386)

Fixed a problem where the Traverse Tax information (tblSmTaxLocTrans) was not being properly updated (ECR 29395)

Fixed a problem where one the invoice was posted to Traverse you could not drill down on it from the Invoice Inquiry in Traverse. (ECR 29394)

Changed the report so that the transactions are always listed in the order that they were entered into the system. (ECR 29171)

Fixed an error that would occur when posting if the description on an item was more than 30 characters. (ECR 30343)

### ***Service Dispatch, Journals, Timecard Register***

Fixed a problem where tiem might get posted to the wrong cost code on the job, but be posted to the correct cost code in Timecard History.

### ***Service Dispatch, Maintenance, Branch***

Fixed a problem in Branch Maintenance where the system would say that the New Quote was required, even if Quotes was not purchased.

### ***Service Dispatch, Maintenance, Item Bill of Material***

Fixed a problem where in some cases the prices would not be displayed. (ECR 29546)

### ***Service Dispatch, Maintenance, Technician***

Fixed Call Taking and Technician maintenance to NOT delete and re-add all schedule records if any schedule record is added or changed. This was causing the last change date and last change user to be reset on all records. (ECRs 31011, 31012, 28098, 27239)

### ***Service Dispatch, Periodic, Combine Duplicate Jobsites***

Fixed a problem with the Combine Duplicate Jobsites option where Notes for the old jobsite would not get moved to the new jobsite, and the address, phone and custom fields for the old jobsite would get orphaned. A new script called DeleteOrphans.sql is now installed and can be run to remove old orphan records. Unfortunately there is no way to retrieve Notes that did not get moved previously.

## **Ascente 3.6 Enhancements/Fixes**

### ***Service Dispatch, Periodic, Move PO's to History***

Fixed a problem where the move would error if the Job, Phase or Cost Code fields were too large. The TraverseChanges.sql script has been changed to modify the Traverse PO History files to store longer Job, Phase and Cost Code fields. (ECR 30576)

Fixed an error that would occur when first loading the form (ECR 31021)

Changed to check lines that have a zero cost to insure that the Invoice and Receipt Quantities are greater than or equal to the quantity ordered, otherwise the PO will not be moved to history. (ECR 31040)

### ***Service Dispatch, Reports, Advertising Report***

Completed the following changes to the Ad Analysis Report:

- Removed \$ signs and leading zeros
- Changed so a branch will not split across pages if it is less than one page long
- Changed headers to print at the group level instead of at the top of each page
- Widened some of the columns

### ***Service Dispatch, Reports, Expired Contracts***

Completed the following changes to all of the Expired Contracts reports:

- Fixed the formatting of the date fields to not show time
- Made all fields have the same font
- Removed \$ signs and leading zeros
- Added dotted line record separators
- Fixed miscellaneous formatting and alignment issues
- Fixed a problem where you couldn't print the cover page or report comments (ECR 30869)

### ***Service Dispatch, Reports, Invoice Reprint***

Fixed a problem with the invoice print report where the Work Description would be empty on the first page if there was too much text to fit on the first page. The report will not print as much as it can on the first page and then carry over the rest to the next page. (ECR 29870)

### ***Service Dispatch, Reports, Jobsite Cards***

Fixed problem with phone #'s being truncated on the Jobsite Cards report. (ECR 30896)

### ***Service Dispatch, Reports, Jobsite Performance Report***

Removed the \$ symbol on all of the dollar amounts and percentages and also changed the amounts to be in whole dollars to make the report more readable. (ECR 28716)

Fixed a problem with the Jobsite Performance Gross Profit report where the YTD Labor PM running total was not correct. (ECR 30217)

Removed extra subtotal on the Jobsite Performance Project and Jobsite Performance with Totals reports. (ECR 30227)

## **Ascente 3.6 Enhancements/Fixes**

### ***Service Dispatch, Reports, Labels***

The Maintenance Contracts Labels – Expired (5160) option now works. Previously the physical report was not being distributed with the system. This report will print a label for contracts that have an expiration date within the range entered at runtime. It will print the Customer (bill to) address information unless the Customer is set to (Cash). If set to (Cash) the system will print the Jobsite address information.

### ***Service Dispatch, Reports, Manpower Requirements***

Fixed a problem where the system wasn't always passing the proper record set based on the report selected by the user. (ECR 30929)

### ***Service Dispatch, Reports, Sales Analysis***

Fixed a problem where an error would occur if an apostrophe existed in any of the runtime ranges and the check box to print runtime options was checked. (ECR 29414)

Completed the following changes to the Service Invoice History report (all sort options):

- Removed the dotted line between records
- Removed \$ signs
- Corrected field alignment problems
- Removed shading from the group headers and bolded/increased font size.

### ***Service Dispatch, Reports, Service Order Print***

The default Service Order format has been changed to stack the Problem and Work Description fields, rather than be side by side. Increased the size of the Customer ID field so it won't be truncated and removed the \$ symbols.

### ***Service Dispatch, Transactions, A/P Invoice***

No longer get an error if you change the vendor on an existing A/P Invoice that is flagged as taxable and then click cancel on the recalc sales tax dialog. (ECR 29059)

A/P Invoice has been changed to no longer give a hard error when trying to use the Invoice Complete option on a PO where multiple receipts have been made against an item. Now the system will default the invoice quantity to be the quantity from the first receipt against the item. (ECR 30339)

Fixed an error when deleting an A/P Invoice detail line that would occur if there was only 1 line on the invoice (ECR 31083)

Fixed a problem where the APInvoiceld could overflow on a new record.

### ***Service Dispatch, Transactions, Call Inquiry and Dispatch***

Changed the system to redisplay the Call Inquiry screen if it has been minimized and you select the Resync button from the Call Taking screen or select a call from the Tech Call Inquiry screen. (ECR 29582)

Fixed problem where Ascente could hang if the promise time is scrolled from 11:45pm to past 12:00pm and then try to scroll back to prior to 12:00pm (ECR 30180)

Fixed a problem in Call Inquiry where the auto refresh function would cause focus to be pulled from your current application back to the Call Inquiry form. (ECR 30545, 30522)

Fixed a problem in the Schedule Board where after double clicking on the Unassigned Tech to get a list of all unassigned calls you could not select a call from the list. (ECR 30527)

## **Ascente 3.6 Enhancements/Fixes**

Fixed a problem on the Dispatch Board where right clicking on a tech name and selecting 'All Technician Calls' the system would select the Unassigned tech, rather than the tech you clicked on. (ECR 30534)

Fixed a problem in Call Inquiry where a message would pop up saying that a call was not found when the auto refresh occurred. The message will no longer be displayed.

Fixed a problem in the Call Inquiry Schedule Board where the auto refresh feature would take focus away from the current process.

Fixed a problem in the Call Inquiry Schedule Board where the auto refresh feature would not return focus to the original field.

Fixed a problem in the Call Inquiry Schedule Board, All Tech Calls function where a right click on a call would not allow you to select Call Taking, Quotes, Service History or A/R Inquiry.

Fixed a problem where the A/R Inquiry button would be yellow in some cases where it shouldn't. (ECR 30856)

Fixed a problem in Call Inquiry where assigning a tech on a call the system would not scroll the display to the tech that just received the call. The system will now scroll to the tech and on the schedule board to the time slot that the call was assigned. (ECR 30879)

### ***Service Dispatch, Transactions, Call Taking***

Fixed the lookup on the Service Order field to use the value entered by the user as a starting point. Previously the system ignoring the starting value. (ECR 29562)

Fixed a problem in the Service Order History lookup where the system would error if a history record had more than 32767 characters in the Problem field.

Fixed Call Taking and Technician maintenance to NOT delete and re-add all schedule records if any schedule record is added or changed. This was causing the last change date and last change user to be reset on all records. (ECRs 31011, 31012, 28098, 27239)

### ***Service Dispatch, Transactions, Purchase Order***

Changed the standard Purchase Order form when printed to always print the footer at the bottom of the form, fixed the alignment of the footer. (ECR 29089)

Fixed a problem where the Payment Amount would sometimes not be updated properly on a Taxable PO. This would occur if you change the quantity on a line, click OK to save, select Next on the toolbar button, if it asks to save changes answer no, pull up the original PO and the Due and Payment 1 Amounts would be different. (ECR 29406)

Fixed a problem where an error would occur if trying to change the Batch ID on an existing PO. (ECR 29722)

### ***Service Dispatch, Transactions, Timecard***

Fixed a problem where in some cases the pay rate could be left as zero. (ECR 30117)

### ***Service Dispatch, Transactions, Work Orders***

Fixed a problem where an error would occur if the receipt # on a PO was changed in Traverse if the PO was for a Quick PO item. Now the system will give a warning that it could not update the PO if the receipt # has been changed. (ECR 29822)

Fixed a problem where a Quick PO was not setting the PO Type to 'Goods Received' if posting the Quick PO against an existing PO that had the type set to 'New Order'. (ECR 30517)



## **Ascente 3.6 Enhancements/Fixes**

Changed the system to warn the user if an auto-add item doesn't have the proper GL accounts set up. Previously when this happened, the entire work order would not get created. Now the system will still create the WO Header but just not create the lines with a problem. (ECR 28673)

### ***System, Maintenance, Form Printers***

Printer names are no longer case sensitive (ECR 31091)

Always sets the number of copies to 1 (previously if printed another report with multiple copies the number of copies would be retained until reset). (ECR 29323)

Can now use the same copy name on multiple forms. (ECRs 31087, 26703)

Changed so the browse by copy name function now takes the form name into account. (ECR 31088)

### ***System, Maintenance, Tab Stops***

No longer get an error when deleting all tab stops for a login/form by using the delete button on the toolbar. (ECR 28904)

Fixed error in Tab Stop Maintenance when try to copy to a group but there is only 1 person in the group or if none of the other users in the group had any Tab Stop records defined for the selected form. The system now displays the selected login's group on the form. A message will pop if there is only 1 user in the group if you click on Copy to Group. You now get a message that the copy was successful. (ECR 30894)